FTK CENTRAL 7.5.2 – RELEASE NOTES

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Overview

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Legal GRC platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world’s largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 New Features & Enhancements

1. **FTK Central now supports integration with Palo Alto: Cortex XSOAR for playbook functionality.** *(ER-3804)*
   - Users can now integrate with Cortex XSOAR, a security orchestration automation and response (SOAR) platform to create automated workflows. With this new integration capability, users can build an automated workflow for adding evidence, processing evidence and using filters to export native files.
2. FTK Central now supports the following new data sources:
   - Box *(ER-3454)*

   **Note:** Refer to the Exterro Connector Service article for more information. Additionally, if you are upgrading from FTK Central 7.5.1, a schema change to the App DB will be made during the installation process and will then require Google Drive, Gmail, and OneDrive data sources to be reconfigured within FTK Central. Existing App DB installations will need to be uninstalled and reinstalled with the latest version.

3. Collections have been enhanced with the following capabilities:
   - **Grouped Collections** – Allows collections of Custodians, Computers, and Network Shares associated with groups. *(ER-3571)*
   - **Concurrent Agent Collections** – Allows user defined limits of concurrent agent jobs. *(ER-3801)*
4. **FTK Central now supports integration with Semantics21 to aid in multimedia categorization.** *(FTKC-7238)*
   - Users can now integrate FTK Central with Semantics21, a digital forensics solution. With this integration, users can export files and related file information in a Semantics21-compatible JSON format.

5. FTK Central has been enhanced to support reindexing of evidence on specific days/times. *(FTKC-1162)*
   
   **Note:** Refer to the Customizing Re-indexing: Days/Times article.

6. Multiple evidence sources can be added using the ‘Add Evidence’ wizard UI as well as using the CSV import template. *(FTKC-7046) (FTKC-7090)*
7. Grid view has been enhanced with the following capabilities:

- **Toggling automatic columns** – When a file type filter is applied, the columns in the files list will automatically update to display relevant columns for the selected file type. This feature can be toggled on and off through the user interface. *(FTKC-7543)*

- **Status Column** – The new ‘Status’ column depicts whether an object has been bookmarked or tagged. Objects already viewed by the current user will have a gray background and encrypted files are displayed with red font. The status column can be used to filter any of these status types. *(FTKC-6597)*
8. The CAID (Child Abuse Image Database) support has been enhanced with the below new functionalities:

- **CAID Color Scheming** – Assigned CAID colors are now visible around images in the Thumbnails view and in the Viewer. *(FTKC-6866)*

- **Shortcut Keys** – CAID categorization can now be completed using assigned shortcut keys in the Thumbnails view. *(FTKC-7153)*

- **CAID Export Rules** – CAID Media exports are now fully supported; limiting what users can and cannot export depending on the grade. *(FTKC-6856)*

9. Review mode has been enhanced with the following new capabilities:

- **Quick-copy Case Path** – Case paths can be copied by clicking the ‘Copy case’ button. *(FTKC-7095)*

- **Selected ObjectID in Tags panel** – The tags panel now displays the ObjectID for the selected document to indicate the object being updated. *(FTKC-7591)*

- **Exact Duplicates** – When reviewing data, only exact duplicates are hidden by default. However, this is now configurable to only hide exact duplicate families, rather than all duplicate objects. *(FTKC-6601)*

*Note: Refer to the Product Types article.*
10. The following capabilities are added to the Search feature:

- **Between dates** - Users can now search for a specific time period using the ‘between’ operator by specifying the start and end date of the period. *(FTKC-6252)*

- **Autofill Values in Field Searches** – When using Advanced Searching for field values, possible values will be listed upon providing a minimum of 2 characters. *(FTKC-5936)*

11. Other enhancements:

- **Import From Load File** – The option to import from load files has been removed from the Case Summary page. It can now be found in the case list Actions menu. *(FTKC-7094)*

- **Manage Custodians** – The Manage Custodians page now displays custodians associated to a LitHold. *(FTKC-6673)*

- **Gmail/Google Drive Collections** – Collections are now initiated using a service account to eliminate the need to configure each account individually. *(ER-3500)*
2 Resolved Issues

1. Resolved an issue where the EmployeeID field associated to a custodians could not be edited. *(FTKC-7511)*
2. Resolved an issue where DocID assignment did not apply to a selected file. *(FTKC-7487)*
3. Resolved an issue where export names would not apply to an AD1 export. *(FTKC-7179)*
4. Resolved an issue where assigning bookmarks to multiple objects in the Thumbnail view and Grid would not apply when using shortcut keys. *(FTKC-7153)*
5. Resolved an issue when using Bulk Labelling on files in the Grid would not apply or be toggled. *(FTKC-7069)*
6. Resolved an issue where EM dashes (—) were not encoded correctly in the Viewer. *(FTKC-6992)*
7. Resolved an issue where the column filter operators ‘Contains’ and ‘Not Contains’ did not retrieve the correct results. *(FTKC-6790)*
8. Resolved an issue where column filters did not include the ‘Between’ operator. *(FTKC-6252)*
9. Resolved an issue where threaded replies in chat conversations were not imaged. *(FTKC-6058)*
10. Resolved an issue where the option to delete saved searches was inoperable. *(FTKC-3064)*
11. Resolved an issue where collections were completed but were shown as ‘Pending’ in the UI. *(ER-3845)*
12. Resolved an issue where the synced agent heartbeats could not be filtered during creation of collections. *(ER-3805)*
13. Resolved an issue where Exchange collections would not by default collect Recoverable Deletes, Purges, Versions and Archive MailBoxes. *(ER-2877)*
14. Resolved an issue where Gmail collections would not preserve folder/label structures. *(ER-2194)*
15. Resolved an issue where email notifications could not be sent via open relays. *(ER-2182)*
16. Resolved an issue where distributed jobs would always be assigned to a primary application server. *(FTKC-7474)*
17. Resolved an issue where redactions would not be burned into documents. *(FTKC-7371)*
18. Resolved an issue where the Filter Collection API call would display erroneous results due to the variable path for ‘CreateDirectory’ being set as null. *(ER-3797)*
19. Resolved an issue where Active Directory Groups when imported, were not automatically authenticating users. *(FTKC-7372)*
20. Resolved an issue when disabling Active Directory users within FTK Central would not disable the user. *(FTKC-7374)*
21. Resolved an issue where indexing counts would be mismatched when compared to enumerated and processed counts. **(FCR-2946)**

22. Resolved an issue where HEVC data would not display in the Viewer. **(FCR-2927)**

23. Resolved an issue where the processing of specific job types caused the application UI to become unresponsive until the job was completed. **(FTKC-9159)**

24. Resolved an issue where Exporting/Producing out the same exports more than once in PDF format altered the numbering consistency for multi-page documents. **(FTKC-9201)**

25. Resolved an issue where the additional filters added to the ‘Field Search’ of Advanced Search were placed above the existing filter instead of below. **(FTKC-8555)**

26. Resolved an issue where redactions made in the document were not saved when the case name/path contained space characters. **(FTKC-8892)**

27. Resolved an issue where the files with the searched keywords in their metadata were also retrieved for ‘Search Term Report’ even when the ‘Search Full Text Only’ option was enabled for the report. **(FTKC-9161)**

28. Resolved an issue where Index Merging was not configurable. **(FTKC - 9036)**

   **Note:** Refer to the Configuring Index Merge article.

29. Resolved an issue where custodians could see previously acknowledged LitHolds. **(ER-6655)**

30. Resolved an issue where users without the permission to ‘Create Export’ and ‘Export Item Grid’ could still create Semantics21 exports. **(FTKC-8586)**

31. Resolved an issue where O365 connectors could not be authorized. **(ER-4069)**

32. Resolved an issue where Computer data sources would not be imported successfully when using the ‘Import from CSV option’. **(ER-3999)**

33. Resolved an issue where ‘Memory Analysis’ jobs would not process when manual execution is chosen. **(ER-3989)**
3 Known Issues

1. Selecting the Regex option requires the user to manually enter two hash characters ("##") before the regex string. *(FTKC-7966)*

2. During Batch Administration, selecting a case and then selecting the ‘Show By’ filter as ‘Review Sets’, causes console errors. *(FTKC-6629)*

3. OneDrive data source configuration requires the ‘Tenant ID’ to collect data. So, previously configured One Drive data sources’ tokens will automatically expire, until the ‘Tenant ID’ is updated. *(ER-4020)*

4. When setting the “Cancel Incomplete” option as “0 Days 0 Hours” during collection creation, jobs will get cancelled once a job is executed. *(ER-3991)*

   • The Site Server will crash a result of the above stated issue. *(ER-3990)*

5. Upon setting the “Maximum Concurrent Agents” option during agent job, the job completion time for all the jobs are updated to display the last job’s completed time. *(ER-3938)*

6. The ‘Collection Details’ pop-up of collections created in FTK Central 7.5.1 and older versions will not be displayed upon upgrading the FTK Central application. *(ER-4177)*

7. Upon upgrading the FTK Central from 7.5.1 to 7.5.2 version, Google Drive, Gmail, and OneDrive data sources should be reconfigured. Additionally, any active directory configurations should be reconfigured. *(ER-4147)*

8. Some files are not collected when more than one Box data sources of a custodian are added in a collection. *(ER-4306)*

9. The Include and Exclude filters configured for a collection with more than one Box data sources of a custodian are not applied. *(ER-3918)*

10. The Search Terms report displays incorrect results upon selecting/deselecting or filtering objects prior to generating the report. *(FTKC-8806) (FTKC-8807)*
Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization’s internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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