exterro®
Legal GRC Software

EXCHANGE ADMIN CENTER (EAC)

CONFIGURATION GUIDE

December 2022

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Overview

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Legal GRC platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 Exchange admin center (EAC) - Data Source Configuration

Prerequisites

- The Exterro FTKC application has to be installed in the same domain where the Exchange server (on-premises) is installed.
- The service account has to be provided with the below permission and role type from the **Exchange admin center**.

Permission	Role type
Compliance Management	Mailbox Import Export

- Add **Exchange Trusted Subsystem** group to the shared folders with **read** and **write** permissions.

  *Note: The shared folders should be accessible by the **Exchange** server.*

- The **Basic** authentication type should be enabled for PowerShell using the below steps:
  - Create a new policy to enable the Basic authentication for PowerShell using the below command:

    New-AuthenticationPolicy "Allow only BasicAuth PowerShell" -AllowBasicAuthPowerShell
  - To enable the Basic authentication for a specific user, using the below command:

    Set-User -Identity <UPN_Service_Acc> -AuthenticationPolicy "Allow only BasicAuth PowerShell"

    Note: If required, you can disable all basic authentication using the below command:

    Set-OrganizationConfig -DefaultAuthenticationPolicy "Disable all BasicAuth"
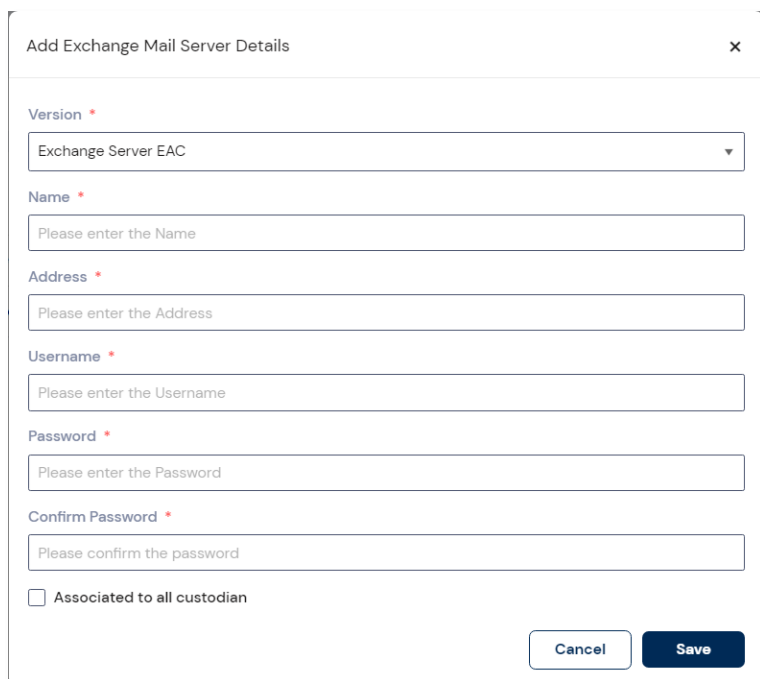
- The case result path should be a network shared path (accessible to Exchange Admin PowerShell and ADGWebLab self-host service users) without any drive characters (e.g., c$, E$).

Data Source Configuration

1. Login to Exterro FTK Central.
2. From Home page navigate to **Exchange** data source.
3. In the **Version** field, select the **Exchange Server EAC** option.
4. Provide the **Name** of the data source.
5. Provide the **Address** (URL) of the Exchange Server EAC.
6. Provide the **Username**.
7. Provide the **Password** for the address.
8. In the **Confirm Password** field re-enter the configured password.

   *Note: Enable the **Associated to all custodian** checkbox to associate all the available custodians.*

9. Click **Save**.

Note: You are recommended to select the newly introduced 'EAC' option against the 'Connector Type' field for performing the collection.

Filters

Only the following filters are applicable for Exchange Server EAC:

Filter	Description
Sender's Email	Provide the senders' email address.
Recipient's Email	Provide the recipients' email address.
Bcc's Email	Provide the 'Bcc' recipients' email address.
Cc's Email	Provide the 'Cc' recipients' email address.
Keyword(s)	Searches the keyword in email subject, sender, recipients and in the email body.
Subject	Searches with the provided email subject.
Creation Date	Message date option with Date Equals and Date Between options.

Limitations

- The 'Report Only' collection is not applicable for Exchange Server EAC.
- The 'Results Report' is not applicable for Exchange Server EAC. When the user tries downloading it, the 'Results Report download Failed' error message will be displayed.
- The 'Enable Recurrence' and 'Incremental Collection' options in 'Execution Mode' of collection configuration is not applicable for Exchange Server EAC.
- The 'Exclude' option in the 'Apply Filter' pop-up of 'Filters' will not be available for Exchange Server EAC.
- The 'Hits' column and 'Last File Collected' field in the 'Collection Progress' pop-up will display 'N/A' for the collections of Exchange Server EAC.

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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