FTK SUITE – 8.2 SP2 HF3 RELEASE NOTES

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About Exterro

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1   What's New

1.1   Functional Enhancements

1. The FTK Central Desktop Viewer has been enhanced to display thumbnails generated for video files. With this enhancement, you can also apply bookmarks and labels to any thumbnail along with its video (parent) file. *(FTKC-62242)*

2. You can now set the maximum hash file size directly from the FTK Central user interface instead of configuring it in the application's configuration file. This value can be set in the newly introduced 'Max Hash File Size (MB)' field in the Evidence Processing section. *(FTKC-60977) (FTKC-62180)*
   Note: The default value configured for this field is 512 MB.

3. While selecting column templates during the Details report generation, the columns without any values will also be included in the report generated. *(FTKC-60822)*

4. You can now generate PST file for a Collection even when Microsoft Outlook is not installed on the machine. To do so, provide the value as 'true' for the newly introduced 'UseAsposeForPSTCollection' property in the application's configuration file. *(ER-33525)*

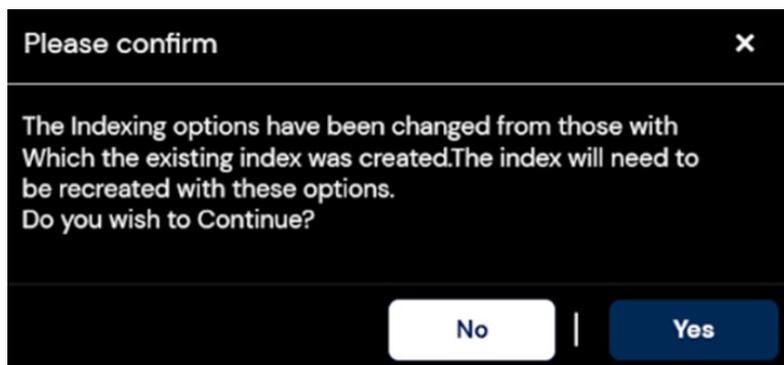5. The MAC Agent has been upgraded to the 1.1.0.36 version.

6. You can now choose whether to remove or retain existing indexes for selected files while performing 'Additional Analysis' in the FTK Central Review page. This behavior is controlled through the newly introduced 'SkipIndexDeletion' property in the application's configuration file, where you can specify the preferred setting: *(FTKC-62059)*

    -   true - The existing indexed items will not be deleted while performing Additional Analysis.
    -   false - The existing indexed items will be deleted while performing Additional Analysis.

    Note:

    -   *By default, the value 'false' is set for this property.*
    -   *The pop-up below will be displayed even when you set the property value as 'true'. However, the existing index will not be deleted even if you click on 'Yes.'*

Please confirm ✕

The Indexing options have been changed from those with
Which the existing index was created.The index will need to
be recreated with these options.
Do you wish to Continue?

No | Yes

7. FTK Central now allows you to choose which file types can be downloaded via the application's user interface and API (only for 'api/getfile' and 'api/getfilepathvalidate'). This is managed by the newly introduced 'DownloadableFileExtensions' property in the application's configuration file. For this property: (FTKC-61620) (FTKC-59979)

    - When specific file types (CSV, PDF, etc.) are configured for the property, only those file types can be downloaded.
    - If no file types are configured, all types of files can be downloaded.

    Notes:
    - o *By default, no file types will be configured for this property, allowing you to download all types of files from FTK Central.*
    - o *The details of all files downloaded from FTK Central via the 'api/getfile' and 'api/getfilepathvalidate' APIs will now be recorded in the activity logs for your reference.*

    Moreover, you can choose to supersede the network path restrictions (configured in 'User Management') while browsing files using the below APIs:

    - o api/getfilepathstovalidate
    - o api/quinc2/filesystem/getdircontentspaged
    - o api/quinc2/filesystem/getdircontents

    This can be performed by configuring the newly introduced 'AllowNetworkShareBrowsing' property in the application configuration file. For more information, please refer to the 'FTK App Config Guide'.

    Note: It is to be noted that this option (AllowNetworkShareBrowsing) is applicable only for the above-mentioned 3 APIs. The network share restrictions made in User Management will still apply to the other remaining APIs.

2 Resolved Issues

1. Resolved an issue where the time required to load and display files in Thumbnail view was cumulatively delayed with each subsequent page navigation within the viewer. *(FTKC-62660)*

2. Resolved an issue where the users created in the 8.2 SP2 version of FTK Central were not displayed as drop-down options for the 'Users' field (only) in the 'Create Coding Panel' page. *(FTKC-61866)*

3. Resolved an issue where the redaction/annotation tools were not displayed in the 'Image' view of HTML files. *(FTKC-61619)*

4. Resolved an issue where an email was not triggered upon completing the evidence processing for a Case. *(FTKC-62905)*

5. Resolved an issue where non-admin users in spite of being provided with the 'Manage Data Sources' permission, were not able to add Network Shares data sources. *(FTKC-62672)*

6. An issue where the Mac agent had multiple vulnerabilities has been resolved. A number of components have been upgraded. Users are requested to deploy the new agent. *(ER-33439)*

7. Resolved an issue where the corresponding slipsheet was displayed in the Native viewer instead of the XLS load file exported from and imported back into the FTK Central application. *(FTKC-61298)*

8. The protocol buffer vulnerabilities in the FTK application are now resolved. *(FCR-60567)*

9. Resolved an issue where the content of RTF files was not displayed on the Image Viewer of the FTK Central Review page. *(FTKC-61654)*

10. Resolved an issue where the irrelevant embedded files associated with Microsoft Office files were processed and stored in the database (only until the processing was completed) even when the eDiscovery Refinement option was enabled in the evidence processing configuration. *(FTKC-61556)*

11. Resolved an issue where the time taken to unselect the filtered files in the review page took longer than expected when using the 'Clear All' option. This issue occurred only for cases containing more than 10 million files. *(FTKC-61863)*

12. Resolved a sporadic issue where the Exterro Mobile Parser was automatically invoked while processing the evidence files containing SQLite databases. This issue occurred only when the 'Expand SQLite' option was enabled in the processing profile. *(FCR-61064)*

13. Resolved an issue where some of the options in the Case List page were not displayed for the non-administrator users even when corresponding permissions were granted. This issue occurred only for the users assigned with more than 6000 cases. *(FTKC-55993)*

14. Resolved a sporadic issue where some of the cases were not loaded in the Case List of FTK Central. *(FTKC-61603)*

15. Resolved an issue where some of the files were not collected from a macOS system while performing collection via FTK Central. *(ER-32025)*

16. Resolved an issue where checkins failed for agents with hybrid (both on-network and off-network) configurations in FTK Central. *(ER-32592) (ER-33531)*

17. Resolved an issue where an index folder - 'backup_dts_idx' was created in the case folder when it was not required. *(FCR-60106)*

18. Resolved an issue where the email address field displayed in the FTK Central login page (SAML authentication) was case sensitive. *(FCR-60368)*

19. Resolved a sporadic issue where the Exterro Distributed Processing Manager (DPM) utilized more RAM during processing jobs. *(FTKC-60999)*

20. Resolved an issue where irrelevant error logs related to the Enterprise API were logged in FTK Central. *(FTKC-61701)*

21. Resolved an issue where no files were displayed in the review page of FTK Central. This issue occurred only when different time zones were set in the FTK Central application and on the machine where it was installed. *(FTKC-61927)*

22. Resolved an issue where non-admin users were not able to view the files in the review page of a case assigned to them by administrators. This issue occurred only after the administrator created a parent and corresponding child bookmark in the 'Shared' folder. *(FTKC-60657)*

3 Open Issues

1. The following issues occur in the details pop-up of an unfiltered collection performed for Exchange EWS:
   - The status is incorrectly updated as 'Completed with Errors' for the completed collection.
   - Incorrect 'Hit Count' is displayed.

   These issues occur only when the value for 'UseAsposeForPSTCollection' property is set as 'True' in the application's configuration file. *(ER-34218) (ER-34219)*

2. You cannot directly upgrade the existing FTK Mac Agent on your machine to the latest version, as it might cause installation errors. You should uninstall the Mac Agent existing on your machine and install the latest 1.1.0.36 version of Mac Agent for successful installation. *(ER-34411)*

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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