

FTK SUITE 8.2 SP3 - RELEASE NOTES

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About Exterro

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 What's New

1. Visibility into Active User Sessions & Display of Server Information in Version Details

- You can now view real-time platform concurrency, enabled by a newly introduced field on the FTK Central Administration page. This update introduces the 'Logged in Users' field in the 'User Management' section of the FTK Central Administration page, allowing you to view the exact number of users currently logged into the system. **(FTKC-55708)**

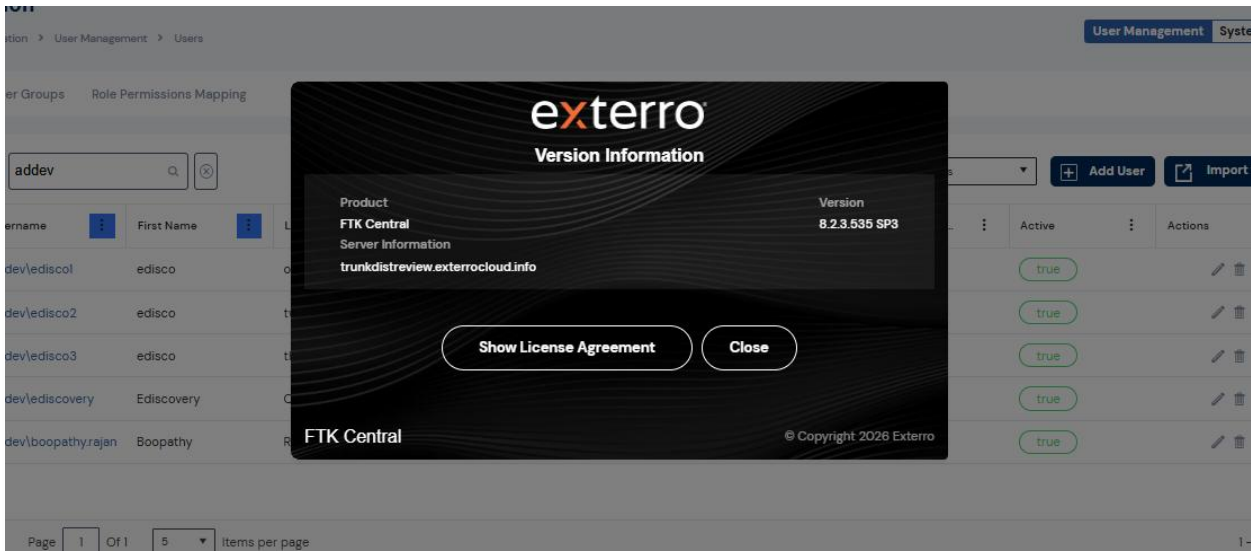
The screenshot shows the 'Administration' page with the 'User Management' tab selected. The breadcrumb trail is 'Home > Administration > User Management > Users'. The page title is 'Administration'. The 'User Management' tab is active, and the 'System Management' tab is also visible. The 'Users' section shows a search bar, a 'Logged In Users: 8' indicator, and a dropdown menu for 'All Users'. Below this is a table of users with columns for 'User Name', 'First Name', 'Last Name', 'Email', 'User Role', 'User Group', 'Cases', 'Active', and 'Actions'. The table lists several users, including 'Administrator', 'addev\edisco1', 'addev\edisco2', 'addev\edisco3', and 'addev\ediscovey'. The 'Active' column shows 'true' for all listed users.

Users	60	Search...	Logged In Users: 8	All Users	Add User	Import from AD		
Users	60	Search...	Logged In Users: 8	All Users	Add User	Import from AD		
User Name	First Name	Last Name	Email	User Role	User Group	Cases	Active	Actions
Administrator				2 Roles	2 Groups	43 Cases	true	
addev\edisco1	edisco	one			1 Group		true	
addev\edisco2	edisco	two			1 Group		true	
addev\edisco3	edisco	three					true	
addev\ediscovey	Ediscovey	Quinc					true	

Key Benefits:

- Resource Optimization:** Enables administrators to monitor active load and helps in planning to manage system resources efficiently based on current usage.
- Security Auditing:** Enhances administrative oversight by providing real-time visibility into active concurrent sessions.

- You can now easily identify the server where your FTK Central instance is running. The new **Server Information** field in the **Version Information** pop-up displays the details of the host server. *(FTKC-55708)*



Key Benefits:

- Clear Infrastructure Tracking:** Helps administrators verify host deployment details at a glance.
- Enhanced System Auditing:** Provides clear visibility into host environment configurations.

2. Control of Case Reindexing Access via New Permission

You can now restrict and manage case reindexing operations across your organization, enabled by a new permission in FTK Central. This update introduces a new 'Re-Index Case' permission, available under the User Management section of FTK Central Settings, allowing you to grant or revoke permission to perform 'Re-Index Case' from the Case Actions for specific user roles . **(FTKC-67761)**

Key Benefits:

- **Enhanced Access Control:** Restricts sensitive reindexing actions strictly to authorized administrative roles.
- **Improved System Governance:** Prevents unauthorized case modifications and ensures compliance with internal security policies.

3. Removal of Mandatory Collection Template Fields

You can now create collection templates without any mandatory field restrictions, enabled by the updated field requirements logic in FTK Central. This update removes mandatory field constraints during collection template creation, allowing you to save customized templates with flexible field configurations. **(FTKC-36981)**

Key Benefits:

- **Greater flexibility:** Create collection templates with only the fields you need, without mandatory field restrictions.
- **Faster template creation:** Save customized templates without populating unnecessary fields.

4. Storing XML Files in Agent Location for Report Only Collections

For 'Report Only' collections, XML reports are now generated directly at the agent location and subsequently transferred to FTK Central. This action can be performed using the 'Create AD1 Files in Agent Location' option, which becomes automatically selected when you enable the 'Advanced Options Activated' checkbox during the collection creation workflow. **(ER-39557)**

Key Benefits:

- **Storage Efficiency:** Simplifies data flow by storing XML reports directly in the agent location.
- **Audit Accessibility:** Ensures localized access to generated output files for 'Report Only' collections.

5. Support for Historic File Version Collection (Via Graph API)

You can now collect all historic versions of files from SharePoint during the collection process to gain comprehensive forensic visibility into document histories. This update introduces the new 'Include all versions' checkbox under the 'Include' filter when configuring a SharePoint Collection in FTK Central, allowing you to automatically retrieve every recorded file revision via the Microsoft Graph API. **(ER-34084)**

Apply Filter

Include Exclude X

Editor(s):

Contains

Content Type:

Contains

Keyword(s):

Any

Name:

Contains

File Creation Date:

Equals month/day/year

Last Modified Date:

Equals month/day/year

☐ Include All Versions

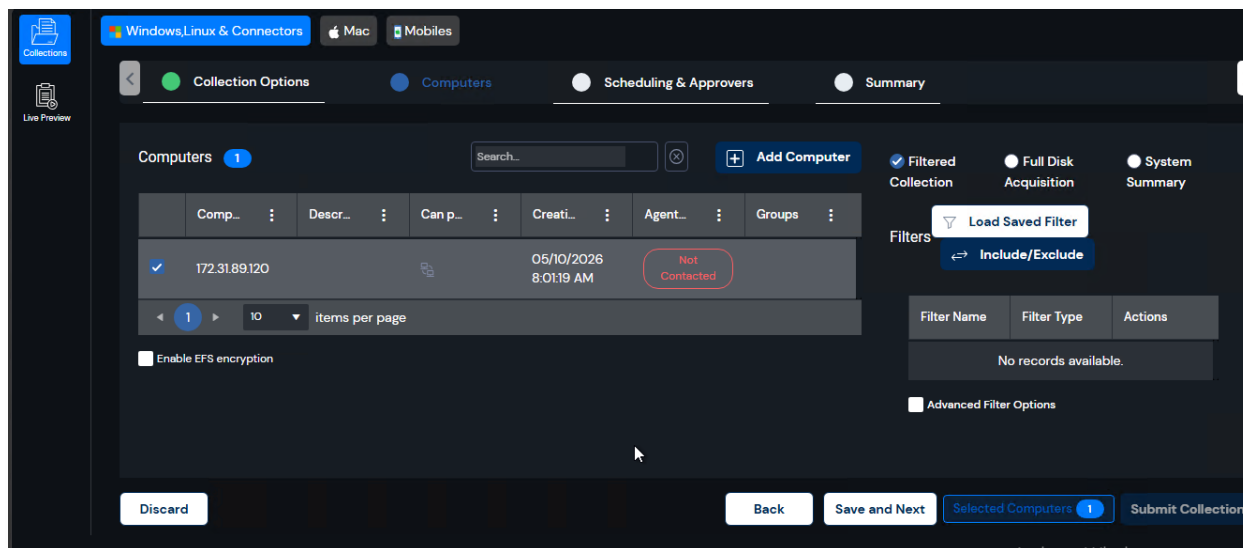
Cancel Apply

Key Benefits:

- **Forensic Visibility:** Gain complete transparency into document revisions and historical changes for thorough investigations.
- **Enhanced Compliance:** Strengthen forensic processes by ensuring complete data capture across all file versions.
- **Collection Efficiency:** Streamline forensic workflows by acquiring version history directly within a single collection job.

6. Consolidated View for Selected Computers

You can now view all computers selected across multiple pages in a single location, enabled by the new 'Selected Computers' feature. This update introduces the 'Selected Computers' button, available under the 'Select Windows' section on the Collection creation page, allowing you to view your consolidated computer selections instantly. (ER-40547)



Key Benefits:

- **Enhanced Efficiency:** Reduces selection errors by allowing quick verification of chosen endpoints before finalizing.
- **Streamlined Workflow:** Eliminates the need to navigate back and forth through pagination to review selections.

Other Relevant Info:

- *This feature is applicable only for the 'Computers' data source.*

7. Support for Opening Pages in New Browser Tabs

You can now right-click on the following areas of the FTK Central application and click the 'Open in new tab' option (varies based on the browser you use) to launch selected pages directly in a separate browser tab: **(ER-40495)**

- The recently viewed Cases' chips on the homepage.
- The 'Case List' module
- The Case names on the Case List page.
- The Enter Review icons on the Case List and Collection List pages.
- The Collection names from the Collection List page.
- The 'View Existing Collections' pane within the Collections module.

Key Benefits:

- **Enhanced Efficiency:** Streamlines your workflow by allowing multi-page navigation without disrupting active tasks.
- **Improved Context Switching:** Enables seamless cross-referencing of information across multiple module pages at once.
- **Optimized User Experience:** Provides a flexible, standard browser-native interaction method within the application interface.

8. Support for Operating System-Specific Agent Collection

You can now gain granular control over agent data collection, enabled by the new capability to configure agent collection for specific operating systems. This update introduces separate 'Windows Collection' and 'Linux Collection' fields instead of the 'Agent Collection' field in Site Server settings, allowing you to trigger agent collection specifically for targeted operating systems on selected site servers. **(ER-40197)**

Key Benefits:

- **Targeted Operations:** Enables distinct control over agent data collection tailored to specific operating systems.
- **Resource Efficiency:** Prevents unnecessary data collection tasks on servers where specific operating system agents are not required.

Other Relevant Info:

- **Public Site Server Constraint:** *This is not applicable to Public Site Servers.*

9. FTK Site Server logging has been enhanced to provide more detailed information about service restarts and check-ins.

The logging feature now generates two additional files to capture synchronization activity after service restarts and check-in details. **(ER-39696)**

- **service_restart_log.txt** - To record the and contact synchronization made after restarting the self host service.
- **<dd_mm_yyyy>.csv** - To record the check-in details.

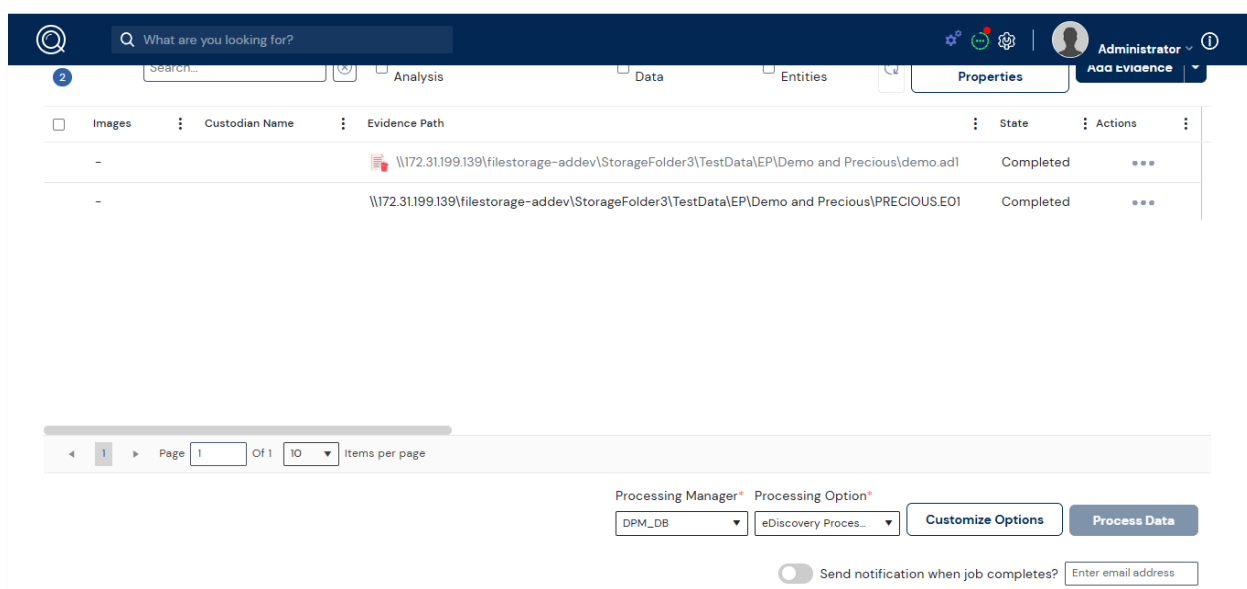
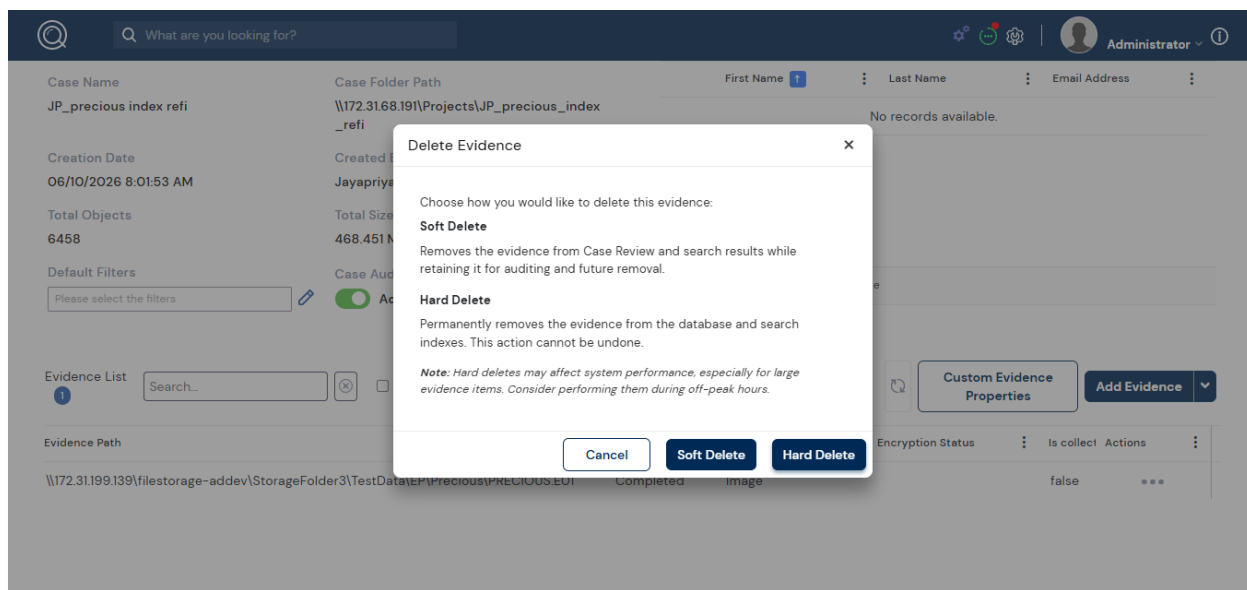
Note: *These files will be generated in the new 'agentcheckins' subfolder within the logs folder.*

10. SharePoint Data Source Authentication Update

Starting with FTK Suite 8.2 SP3, configuring SharePoint data sources requires 'Client ID', 'Client Secret', and 'Tenant ID' to align with updated Microsoft authentication requirements. The existing SharePoint data sources must be deleted and reconfigured with these fields to ensure uninterrupted operation. **(ER-37074) (ER-41523)**

11. Soft Delete for Evidence:

You can now soft-delete evidence to remove it from Case Review and search results without permanently deleting it from the database. This reduces the performance impact of traditional evidence deletion from cases, allowing teams to continue collaborative reviews with minimal disruption. Administrators and processors can still track soft-deleted evidence and permanently delete it later when required. **(FTKC-67169)**



12. Optimized the file viewing performance during FTK Central Live Preview operations. **(ER-39775)**
13. In the 'Site Server Settings' dialog, the 'Parent Site Server' and 'Child Site Server' fields now display placeholder text instead of pre-populated default values, prompting users to enter their environment-specific configurations. **(ER-39695)**
14. The 'FTK Central Detail Report' now includes metadata for individual messages in addition to chat conversations, providing more complete message-level information in the report. **(FTKC-71981)**
15. The FTK Site Server has been upgraded to 8.2.3.11 version.
16. The FTK Windows Agent has been upgraded to 8.2.3.93 version.
17. The FTK Mac Agent has been upgraded to 1.1.0.83 version.
18. The FTK Linux Agent has been upgraded to 8.2.2.11 version.

2 Modification

1. Default Post-Processing Options Disabled

In the 'Add Evidence' and 'Case Summary' workflows, intensive post-processing jobs, including 'Generate Timeline', 'Enable Enhanced Internet Artifact Analysis', and 'Generate Entities' are now disabled by default. This change reduces initial evidence processing overhead, prevents high RAM utilization, and minimizes database strain, while still allowing users to manually enable these options whenever required. **(FTKC-75561)**

3 Resolved Issues

1. Resolved a sporadic issue where some Distributed Processing Managers (DPM) used excessive RAM even after processing jobs were complete. **(FTKC-60757)**
2. Resolved an issue where users were not able to perform filter exclusion for the 'Geo location' and 'Labeled' filters in the Quick Filters section of the FTK Central review page. **(FTKC-31117)**
3. Resolved an issue that caused sensitive configuration credentials to appear in plain text within the Mac agent's post-install script. **(ER-39550)**
4. Resolved an issue where the FTK Windows Agent included a local security vulnerability that could potentially allow complex unauthorized privilege escalation. **(ER-40319)**
5. Resolved a performance issue within the Review Screen. Optimized query processing in the Evidence Explorer to maintain performance and responsiveness during rapid UI interactions on the FTK Central review page. **(FTKC-73385)**
6. Resolved an issue where incorrect results were displayed in the FTK Central review when users applied 'Quick Filters' and then applied any of the 'Files & Email' filters from Common Filter. **(FTKC-73305)**
7. Resolved an issue where AM/PM meridiem indicators were missing from event timestamps in timeline reports within Detail reports. **(FTKC-74203) (FTKC-72706)**
8. Resolved an issue where performing multiple 'Entity Creation' jobs in FTK Central caused excessive memory utilization on FTK Central servers. **(FTKC-72810)**
9. Resolved an issue where exporting files from a case containing both evidence set and collection files for the same custodian caused the system to omit one set of files. **(FTKC-71424)**
10. Resolved an issue where some files were not displayed upon selecting an AFF4 image from the Evidence Explorer of the FTK Central review page. **(FTKC-70007)**
11. Resolved an issue where files collected from Mac agents were not moved to the 'Responsive Path' configured for the collection. **(FTKC-68477)**
12. Resolved an issue where the PDF form field values were not displayed in the 'Native' viewer of the FTK Central review page. **(FTKC-60955)**
13. Resolved an issue where Mac collections failed to complete after bypassing the configured temp storage folder. **(ER-39515)**

14. Resolved an issue where the PostgreSQL database experienced exponential disk space growth during Site Server check-ins. **(ER-39480)**
15. Resolved an issue where starting a logical image collection in Enterprise caused the progress bar and tracking count to become unresponsive until completion. **(FCR-66765)**
16. Resolved the certificate-related security vulnerabilities in FTK Mac Agent by enforcing strict certificate validation on API endpoints. **(ER-40380)**
17. Resolved the following issues that occurred with the shell configuration and history files on the Mac system: **(ER-41147)**
 - The files were not displayed while performing Advanced Search in Live Preview.
 - The files were not collected while performing filtered collection.
18. Resolved an issue where the 'FTK XML Filter' in the 'Load Filter' drop-down permitted the upload of incorrectly structured XML files during Collection creation. **(ER-40485)**
19. Resolved an issue where the interrupted AD1 file transfers restarted from the beginning instead of resuming from the point of failure during FTK Central collection. **(ER-40457)**
20. Resolved an issue with pagination in the Get Template List API that prevented users from retrieving collection templates beyond the first page. **(ER-40425)**
21. Resolved an issue where performing a Full Disk Collection on multiple drives displayed the total volume of only one drive on the Collection Details page in FTK Central. **(ER-40369)**
22. Resolved an issue where the CSV file generation for 'Report Only' Collections in FTK Central was taking longer than usual. **(ER-40283)**
23. Resolved an issue where the remediation jobs were processed for Exterro Site Server even when the REMEDIATION property was set to '0' on the agent side. **(ER-39905)**
24. Resolved an issue where the dtSearch index deletion confirmation pop-up was unexpectedly displayed on processing screens even when 'SkipIndexDeletion' was set to 'true'. **(FTKC-75042)**
25. Resolved an issue on the FTK Central Review page where the 'Select All' option in the 'Family' pane of Info View did not retain the selection and returned to unselected state. This issue occurred only when viewing video files containing thumbnails. **(FTKC-73259)**
26. Resolved an issue in the Alternate Viewer where keywords found (upon performing a search) in PDF documents were not automatically highlighted during document review. **(FTKC-75220)**

- 27. Resolved an issue in FTK Central where some of the uploads involving large files to AWS S3 failed due to JSON size and memory limitations. **(FTKC-75241)**
- 28. Resolved an issue where date searches failed to return matching results when queries were executed using 'dd/mm/yyyy' or 'yyyy/mm/dd' date formats. **(FTKC-52713)**
- 29. Resolved identified security vulnerabilities in third-party components and applications to enhance overall system protection and platform integrity. **(FTKC-75445)**

4 Limitations

- 1. For older file versions collected from SharePoint, the Modified By field in the Info Pane on the FTK Central review page may display as Null or N/A due to a limitation of the SharePoint API. **(ER-36905)**
- 2. Merged entities continue to display objects belonging to an evidence item even after that evidence has been soft-deleted from the Case Summary page. However, you can regenerate the entity to view the refreshed results on the Entity Management page. **(FTKC-76506)**

5 Open Issue

- 1. Soft deleting an evidence item from the Case Summary page does not remove its associated unitized objects from the Review page. **(FTKC-76738)**

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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