

FTK SUITE 8.3 HF1– RELEASE NOTES

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Table of Contents

About Exterro..... 3

1 What’s New 3

1.1 Support for Backward Compatibility 3

1.2 Enhanced Anti-XSRF Token Validation 4

1.3 Control Over Mobile Collection Capabilities During Installation 4

1.4 Storing XML Files in Agent Location for Report Only Collections 5

1.5 Log Out Support For SAML FTK Central..... 5

1.6 Service Upgrades..... 5

2 Resolved Issues..... 6

3 Open Issues 7

Contact Exterro 8

About Exterro

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 What's New

1.1 Support for Backward Compatibility

The updated Exterro Site Server architecture now supports earlier agent versions, allowing seamless communication between the server and legacy endpoints without requiring immediate agent upgrades.

Key Benefits

- **Operational Efficiency:** Eliminates the immediate need to upgrade every agent across endpoints during a server update.
- **Deployment Flexibility:** Supports mixed-version environments across legacy and modern network infrastructures.

1.2 Enhanced Anti-XSRF Token Validation

FTK Central now enforces strict server-side Anti-XSRF token validation on state-changing API requests (POST, PUT, DELETE) and automatically blocks requests with invalid or missing tokens.

This enhancement strengthens security against Cross-Site Request Forgery (CSRF) by requiring valid, server-verified Anti-XSRF tokens for any action that modifies data in FTK Central. If an API request contains an invalid, malformed, or missing token, the server immediately denies it to keep unauthorized web requests from executing. **(FTKC-14748)**

Key Benefits

- **Blocks Unauthorized Web Actions:** Ensures state-changing requests originate from legitimate user sessions within FTK Central.
- **Proactive Threat Mitigation:** Rejects malformed or tampered tokens automatically before they can reach internal backend processing.

1.3 Control Over Mobile Collection Capabilities During Installation

The existing RMD parameter now supports a new value (2) during agent deployment, allowing you to limit data collection to wired mobiles and prevent the automatic installation of the Bonjour background service on managed endpoints.

This ensures compliance with wired-only network environments and keeps endpoint background processes minimal. **(ER-39380)**

Key Benefits

- **Reduced Attack Surface:** Eliminates non-essential network services and wireless protocols in high-security environments.
- **Granular Deployment Control:** Allows administrators to enforce environment-specific collection policies from a single installer.

1.4 Storing XML Files in Agent Location for Report Only Collections

For Report Only collections, XML reports will be generated directly at the agent location and subsequently transferred to FTK Central.

This action can be performed using the 'Create AD1 Files in Agent Location' option, which becomes automatically selected when you enable the 'Advanced Options Activated' checkbox during collection creation workflow. **(ER-39557)**

Key Benefits

- **Storage Efficiency:** Simplifies data flow by storing XML reports directly in the agent location.
- **Audit Accessibility:** Ensures localized access to generated output files for 'Report Only' collections.

1.5 Log Out Support For SAML FTK Central

You can now manually terminate active single sign-on (SSO) sessions in the Security Assertion Markup Language (SAML) version of FTK Central, enabled by the addition of the 'Log Out' button.

This update introduces a dedicated 'Log Out' button available under the 'User Profile' menu of FTK Central, allowing you to securely log out of the application and reset active session tokens.

Other Relevant Info: Contact the Exterro Support team to obtain the new SAML package containing Amazon Corretto 8.492.09.2 and Redis 8.2.7.

1.6 Service Upgrades

6. The FTK Suite has been enhanced to support the PostgreSQL RDS 18.4 version. **(FCR-71789)**

Note: Refer the 'FTK - RDS Environment Setup Guide' for more information

7. The Site Server has been upgraded to 8.3.0.146 version.
8. The Windows Agent has been upgraded to 8.3.0.127 version.
9. The Linux Agent has been upgraded to 8.3.0.28 version.
10. The Mac Agent has been upgraded to 1.1.1.47 version.

2 Resolved Issues

1. Resolved an issue where the AM/PM meridiem indicators were not visible in Timeline Detail reports generated from FTK Central. **(FTKC-74203)**
2. Resolved a sporadic issue where users were navigated to the first file in the Item List after clicking 'Save and Next' in the coding panel of the FTK Central review page. This issue occurred when coding was initiated from the middle of the item list rather than from the beginning. **(FTKC-71522)**
3. Resolved an issue where files collected from Mac agents were not moved to the 'Responsive Path' configured for the collection. **(FTKC-68477)**
4. Resolved an issue where incorrect results were displayed in the FTK Central review page after performing a fuzzy search using the DocDate filter in MM/DD/YYYY format via Advanced Search. **(FTKC-68177)**
5. Resolved an issue where the deletion confirmation message was not properly displayed in the FTK Central review page while deleting a saved search in Light Mode. **(FTKC-68176)**
6. Resolved an issue where the value for the 'DocsRedacted' column in the Item List remained as 'True' after removing all the redactions from the corresponding file in the review page. **(FTKC-68171)**
7. Resolved an issue where the 'Index Refinement' configurations made while creating a custom processing profile were not saved. **(FTKC-65408)**
8. Resolved an issue where the timestamps in the 'Messages' section of 'Add Evidence' job in Job Queue were not displayed in the timezone configured in Case Defaults. **(FTKC-54590)**
9. Resolved an issue where no values were displayed in the 'All Custodian' column of the FTK Central review page after adding custodians to the evidence via the 'Edit Evidence' option. **(FTKC-47342)**
10. Resolved an issue where the newly created custom fields were not displayed in the 'Select Columns' pop-up of the FTK Central review page until the user manually refreshed the page. **(FTKC-30874)**
11. Resolved an issue where some of the redactions made to a file in the review page were not displayed after exporting the file as a PDF through Tabbed Production in FTK Central. **(FTKC-66772)**
12. Resolved a UI issue where some of the field names in the bulk operations (Labels, Bookmarks, and Coding Panel) pop-up were not clearly visible when the viewer was simultaneously opened in the FTK Central Review page. **(FTKC-74476)**
13. Resolved an issue where users were unable to apply date filters in the Timeline view when it was opened in a new tab from the FTK Central page. **(FTKC-74353)**

14. Resolved an issue where search performed in the FTK Central review page was cleared after using the 'Pop-out' option in the viewer. **(FTKC-74300)**
15. Resolved a UI issue where the 'Delete Confirmation' pop-up was not properly displayed while deleting a saved search from the Advanced Search of FTK Central review page. This issue occurred only when 'Light mode' was enabled. **(FTKC-73991)**
16. Resolved an issue where the 'Run ScanPST before Reduction' option was enabled during export creation on the FTK Central review page, despite Microsoft Office not being installed on the server. **(FTKC-49414)**
17. Resolved an issue where the agent's 'Last Contacted' time was not updated in FTK Central. **(ER-31984)**
(FTKC-73833)
18. Resolved an issue where the FTK Enterprise collection's progress bar did not display the real-time progress during image creation until the process was completed. **(FCR-72112)**
19. Resolved an issue where the image verification failed when creating a forensic image in L01 format using the 'Export to Image' option in FTK, even though the generated L01 file was valid. **(FCR-68615)**
20. Resolved an issue that caused delays in completing Index Merge operations in FTK. **(FCR-55621)**

3 Open Issues

1. You cannot create a SharePoint data source in FTK Central using standard or GCC environment URLs. **(ER-37074)**
2. During the Live Preview process in FTK Central, you cannot enable the 'Select All' checkbox in the files grid displayed after selecting a folder. As a workaround, you can select the folder itself from the folder structure view to select all files within it. **(ER-41006)**

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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