

FTK SUITE 8.3 HF2 - RELEASE NOTES

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Table of Contents

About Exterro 3

1 What’s New 4

2 Resolved Issues..... 9

3 Open Issues 10

Contact Exterro 11

About Exterro

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 What's New

1. Storing XML Files in Agent Location for 'Report Only' Collections

For 'Report Only' collections, XML reports will be generated directly at the agent location and subsequently transferred to FTK Central. This action can be performed using the 'Create AD1 Files in Agent Location' option, which becomes automatically selected when you enable the 'Advanced Options Activated' checkbox during the collection creation workflow. *(ER-39557)*

Key Benefits:

- **Storage Efficiency:** Simplifies data flow by storing XML reports directly in the agent location.
- **Audit Accessibility:** Ensures localized access to generated output files for 'Report Only' collections.

2. Target Endpoint IP Address Modification for Live Preview

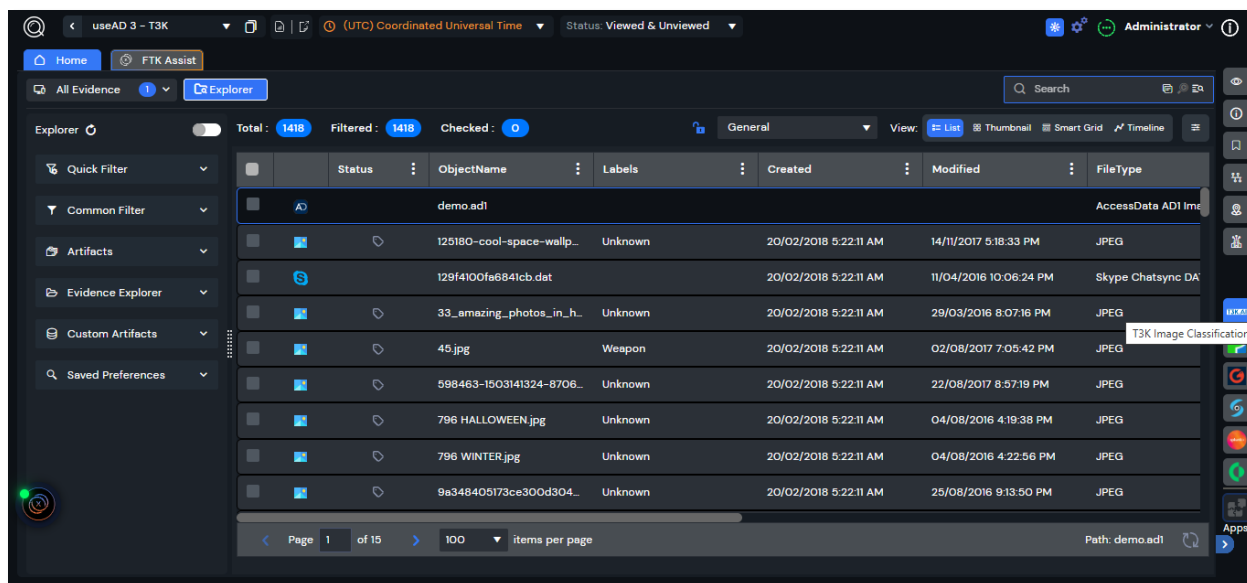
You can now modify the target endpoint IP address during the Live Preview operation in FTK Central, enabled by flexible IP configuration options.

This update introduces an editable IP address field in the 'Live Preview' setup process, allowing you to update the IP address and re-establish a connection to target endpoints without recreating preview tasks. This feature ensures seamless connectivity to machines whose endpoint IP addresses change due to factors such as VPN reconnections or dynamic roaming environments. *(ER-41058)*

Key Benefits:

- **Connection Continuity:** Reduces operational downtime by allowing real-time endpoint IP modifications for remote or roaming endpoints.
- **Operational Efficiency:** Eliminates the need to reconfigure or restart entire preview jobs when dynamic IP changes occur.
- **Expanded Dynamic Coverage:** Enhances remote investigation capabilities across dynamic corporate VPNs and roaming network configurations.

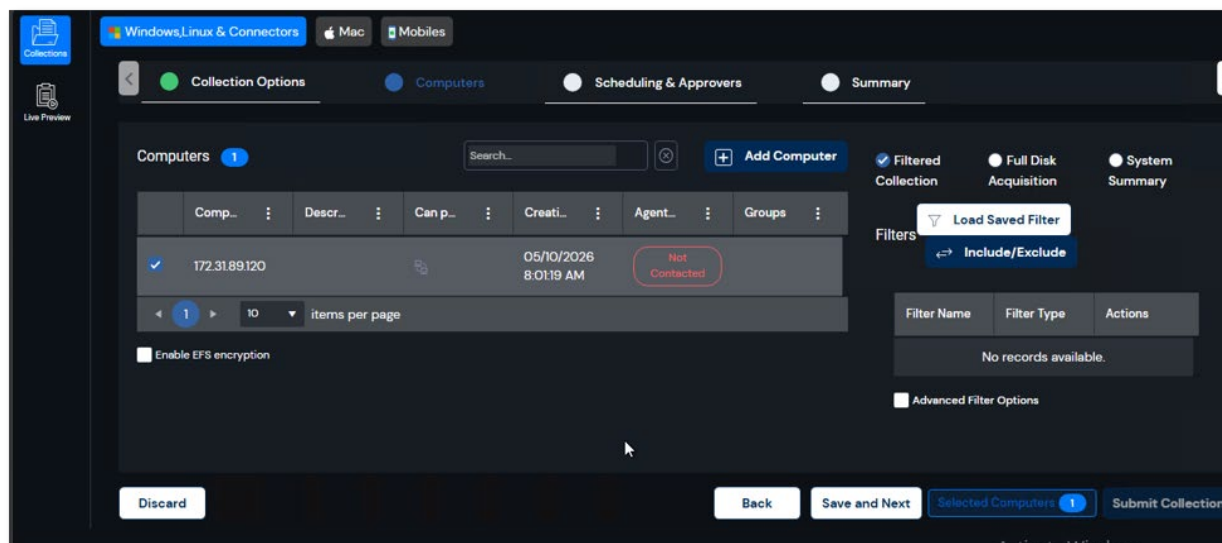
3. The 'Agent Creator' utility is now packaged directly within the 'bin/agent' installation directory and will be automatically updated with every release. This eliminates the need for administrators to manually source, download, or sync the utility separately, ensuring the latest compatible version is readily available out of the box for agent package generation. **(ER-40938)**
4. Added support for T3K CORE API integration, enabling investigators to run AI-powered image classification on checked or filtered items from the 'Apps' menu. Classification results are applied as labels to the respective items, and all classified categories are accessible under the T3K folder in the Tags panel and in Common Filters for faster evidence review. **(FTKC-48522)**



Note: All configuration properties related to the T3K integration should be manually configured in the FTK Central application's configuration file. Refer to the 'Exterro FTK Central - App Configuration Guide' for more information.

5. Consolidated View for Selected Computers

You can now view all computers selected across multiple pages in a single location, enabled by the new 'Selected Computers' feature. This update introduces the 'Selected Computers' button, available under the 'Select Windows' section on the Collection creation page, allowing you to view your consolidated computer selections instantly. **(ER-40547)**



Key Benefits:

- **Enhanced Efficiency:** Reduces selection errors by allowing quick verification of chosen endpoints before finalizing.
- **Streamlined Workflow:** Eliminates the need to navigate back and forth through pagination to review selections.

Other Relevant Info:

- *This feature is applicable only for the 'Computers' data source.*

6. Support for Opening Pages in New Browser Tabs

You can now right-click on the following areas of the FTK Central application and click the 'Open in new tab' option (varies based on the browser you use) to launch selected pages directly in a separate browser tab:

(ER-40495)

- The recently viewed Cases' chips on the homepage.
- The 'Case List' module
- The Case names on the Case List page.
- The Enter Review icons on the Case List and Collection List pages.
- The Collection names from the Collection List page.
- The 'View Existing Collections' pane within the Collections module.

Key Benefits:

- **Enhanced Efficiency:** Streamlines your workflow by allowing multi-page navigation without disrupting active tasks.
- **Improved Context Switching:** Enables seamless cross-referencing of information across multiple module pages at once.
- **Optimized User Experience:** Provides a flexible, standard browser-native interaction method within the application interface.

7. Support for Operating System-Specific Agent Collection

You can now gain granular control over agent data collection, enabled by the new capability to configure agent collection for specific operating systems. This update introduces separate 'Windows Collection' and 'Linux Collection' fields instead of the 'Agent Collection' field in Site Server settings, allowing you to trigger agent collection specifically for targeted operating systems on selected site servers. **(ER-40197)**

Key Benefits:

- **Targeted Operations:** Enables distinct control over agent data collection tailored to specific operating systems.
- **Resource Efficiency:** Prevents unnecessary data collection tasks on servers where specific operating system agents are not required.

Other Relevant Info:

- **Public Site Server Constraint:** *This is not applicable to Public Site Servers.*

8. **FTK Site Server logging has been enhanced to provide more detailed information about service restarts and check-ins.** The logging feature now generates two additional files to capture synchronization activity after service restarts and check-in details. **(ER-39696)**

- **service_restart_log.txt** - To record the and contact synchronization made after restarting the self host service.
- **<dd_mm_yyyy>.csv** - To record the check-in details.

Note: These files will be generated in the new 'agentcheckins' subfolder within the logs folder.

9. The FTK macOS Agent now supports macOS Golden Gate (Version 27), ensuring reliable installation, service startup, and execution of core agent collection workflows on the latest macOS version. **(ER-40401)**

10. In the 'Site Server Settings' dialog, the 'Parent Site Server' and 'Child Site Server' fields now display placeholder text instead of pre-populated default values, prompting users to enter their environment-specific configurations. **(ER-39695)**

11. Optimized the file viewing performance during FTK Central Live Preview operations. **(ER-39775)**

12. The FTK Site Server has been upgraded to 8.3.0.152 version.

13. The FTK Windows Agent has been upgraded to 8.3.0.132 version.

14. The FTK Mac Agent has been upgraded to 1.1.48 version.

2 Resolved Issues

1. Resolved an issue where running a Search Term Report with custodian filters applied labels to items outside the active filter. Labels are now applied only to hits from the selected custodians when 'Assign Labels' is enabled. **(FTKC-71987, FTKC-70357)**
2. Resolved an issue where the Search Term Report did not show the correct number of unique labeled items per custodian. A new 'Total Labeled Docs' row has been added to the Custodian Details sheet to accurately display this count when 'Assign Labels' is enabled during report generation. **(FTKC-72606)**
3. Resolved an issue where the 'Run ScanPST before Reduction' export option failed to execute when Aspose email processing was enabled. **(FTKC-49414)**
4. Resolved an issue where processed AD1 evidence data was incorrectly saved into an unintended C:\[root]\Users folder when user directory inclusion filters (such as C:\Users\<UserName>) were used during collection. **(FTKC-75088)**
5. Resolved an issue where volatile data was not collected during FTK Central collections on Windows systems. **(ER-36033)**
6. Resolved an issue where generating a search report with the label assignment option enabled also applied labels to files that were excluded via custodian filters. **(FTKC-71987)**
7. Resolved an issue where the 'Errors' field in the job details pane incorrectly displayed zero errors for an 'Add Evidence' job that completed with errors. **(FTKC-68473)**
8. Resolved an issue where FTK Enterprise became unresponsive when attempting to add a trusted user from a sub-domain under the 'Administer Users' menu. **(FCR-72654)**
9. Resolved an issue where case processing jobs were incorrectly marked as 'Failed' in the UI when processing logs indicated successful completion. **(FCR-67465)**
10. Resolved an issue where users were unable to enter space characters using the keyboard in the 'Add Search Request(s)' box within the 'Search Term Report'. **(FTKC-74709)**
11. Resolved an issue where modified Index Refinement options were not retained when saving custom processing profiles in FTK Central. **(FTKC-65408)**
12. Resolved an issue in FTK Central where some of the uploads involving large files to AWS S3 failed due to JSON size and memory limitations. **(FTKC-76452)**

13. Resolved an issue where the Agent Last Contact field in the FTK Central UI did not update during Auto Provision Sync for the agent that had an active collection job. **(ER-40942)**
14. Resolved the following issues that occurred with the shell configuration and history files on the Mac system: **(ER-41147)**
 - The files were not displayed while performing Advanced Search in Live Preview.
 - The files were not collected while performing filtered collection.
15. Resolved an issue where the 'FTK XML Filter' in the 'Load Filter' drop-down permitted the upload of incorrectly structured XML files during Collection creation. **(ER-40485)**
16. Resolved an issue where the interrupted AD1 file transfers restarted from the beginning instead of resuming from the point of failure during FTK Central collection. **(ER-40457)**
17. Resolved an issue with pagination in the Get Template List API that prevented users from retrieving collection templates beyond the first page. **(ER-40425)**
18. Resolved an issue where performing a Full Disk Collection on multiple drives displayed the total volume of only one drive on the Collection Details page in FTK Central. **(ER-40369)**
19. Resolved an issue where the CSV file generation for 'Report Only' Collections in FTK Central was taking longer than usual. **(ER-40283)**
20. Resolved an issue where the remediation jobs were processed for Exterro Site Server even when the REMEDIATION property was set to '0' on the agent side. **(ER-39905)**

3 Open Issues

1. In the 'Tags' section of the FTK Central review page, labels manually created within the T3K folder are visible for all case-assigned users who possess the necessary basic labels permission, even if the labels were not explicitly assigned to them. **(FTKC-76560)**
2. When the T3K service is stopped during image classification, the job may incorrectly display a 'Completed' status instead of 'Failed'. This results in a mismatch between the Job Queue count and the number of objects successfully classified by T3K. **(FTKC-76795)**
3. Search Term Reports generated from FTK Central display an incorrect count in the Total Labeled Docs field when the labels created by another user are added to the report. **(FTKC-76866)**

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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