exterro®
Data Risk Management



FTK SUITE 8.3 HF3 - RELEASE NOTES

NOVEMBER 2026

Table of Contents

About Exterro 3

1 What's New 4

2 Modification 7

3 Resolved Issues 7

4 Open Issues 10

Contact Exterro 11

© Exterro, Inc. All rights reserved.

About Exterro

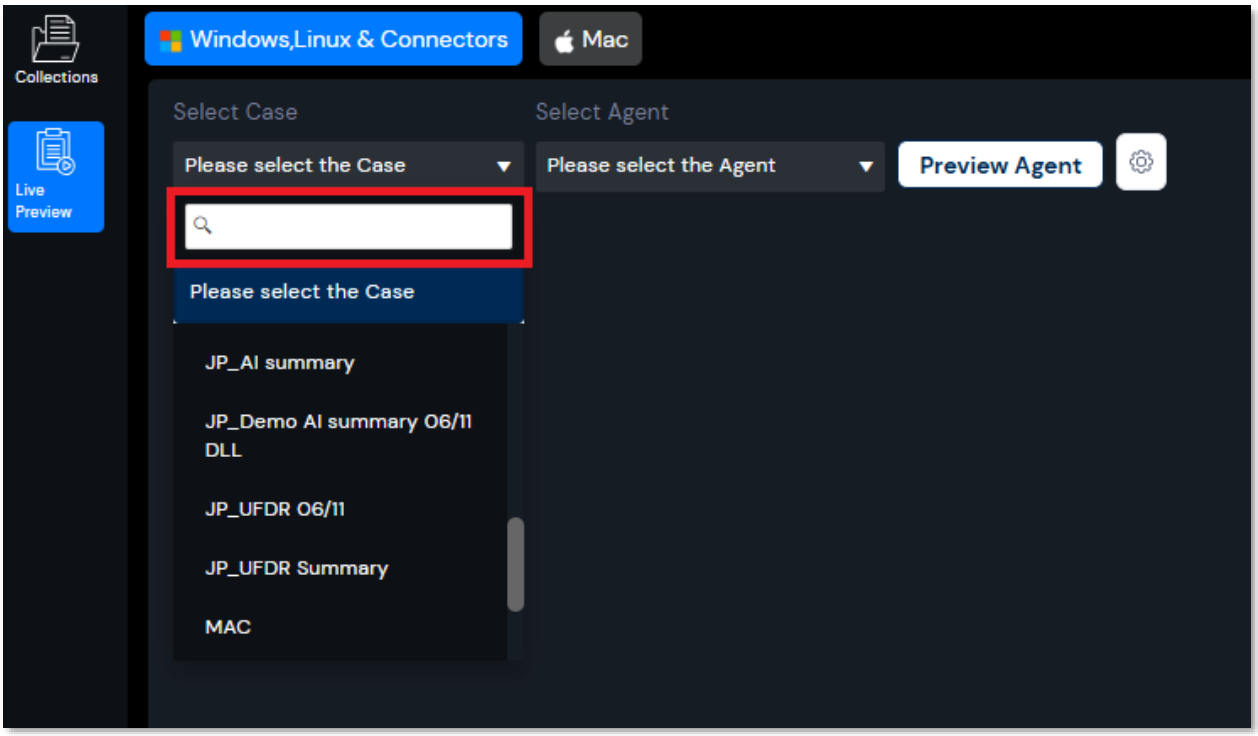
Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

© Exterro, Inc. All rights reserved.

1 What's New

1. Support for Case Search on Live Preview Page

You can now quickly locate and select the required cases from large lists, enabled by the new search capability in the case drop-down of Live Preview. This update introduces a search feature within the case drop-down, available on the 'Live Preview' page, allowing you to filter specific records without having to scroll through the entire list. ***(ER-41639)***



Key Benefits:

- **Reduced Human Error:** Prevents accidental selection of similarly numbered or adjacent cases in crowded dropdowns.
- **Predictable Match Reliability:** Accepts partial strings, digits, and special characters regardless of letter casing, ensuring records surface on the first attempt without strict formatting requirements.

Other Relevant Info:

- ***Search Logic:*** *The search supports partial text, numbers, and special characters in a case-insensitive manner.*

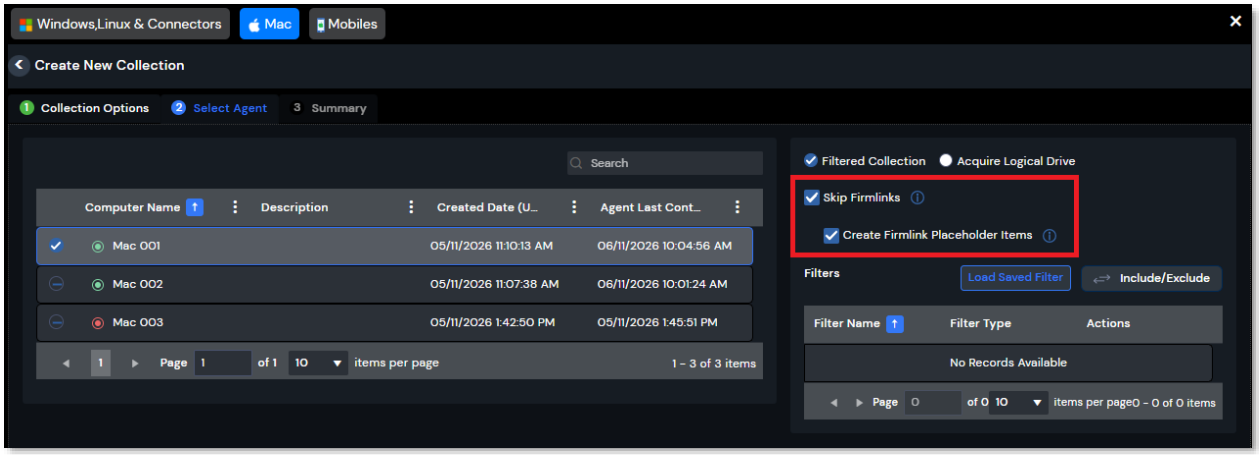
© Exterro, Inc. All rights reserved.

2. Firmlink Exclusion During macOS Collection

You can now reduce collection storage footprints and eliminate redundant data without losing investigative context using new firmlink options available during macOS Collection. This update introduces the following options, available during the macOS Collection operation, to perform the corresponding processes:

- **Skip Firmlinks** - To bypass firmlinks entirely during macOS collection.
- **Create Firmlink Placeholder** - To generate lightweight .firmlink metadata files referencing the original collected items, preserving context without duplicating underlying content.

This allows you to avoid collecting duplicate file content while retaining lightweight placeholders (metadata) that reference original collected files. ***(ER-41158), (ER-39493)***



Key Benefits:

- **Accelerated Ingestion:** Speeds up downstream processing and indexing by ignoring clone data.
- **Preserved File Structure:** Maintains complete directory mapping for forensic review while minimizing storage overhead.

© Exterro, Inc. All rights reserved.

3. .DEB Packaging of FTK Ubuntu Agents

FTK Ubuntu agents are now packaged as .deb files to simplify endpoint deployment and automate software lifecycle management on Debian-based enterprise systems. ***(ER-36391)***

Key Benefits:

- **Operational Efficiency:** Reduces administrative overhead and script maintenance by standardizing package distribution formats.
- **Automated Lifecycle Management:** Simplifies version upgrades and removals through centralized IT automation tools and command-line package managers.

4. Updated Ollama Runtime in AI Server

This update introduces Ollama version 0.32.15 directly within the FTK AI Server installer, replacing legacy version 0.6.8. This ensures that your existing AI features, such as 'Summarization' continue to function smoothly without requiring configuration changes. ***(FTKC-75290)***

Key Benefits:

- **Security and stability:** Includes upstream security fixes and stability improvements released since version 0.6.8.
- **Performance:** Benefits from upstream inference and memory-management improvements.
- **Future model readiness:** Provides the runtime foundation for newer model families in upcoming releases.

5. The FTK Site Server has been upgraded to 8.3.0.163 version.
6. The FTK Windows agent has been upgraded to 8.3.0.136 version.
7. The FTK Linux agent has been upgraded to 8.3.0.28 version.
8. The FTK Mac Agent has been upgraded to 1.1.1.52 version.
9. OpenSSL has been upgraded to version 3.5.8 in FTK Suite and Site Server components.
10. FTK Suite has been enhanced to support PostgreSQL 18.6. ***(FCR-72800)***

    Note: *This upgrade does not occur automatically with the FTK 8.3 HF3 installer and is entirely optional. Refer to the 'Exterro FTK - PostgreSQL 18.6 Guide' for more information.*

© Exterro, Inc. All rights reserved.

2 Modification

1. The Advanced Search Metadata Field dropdown has been updated to display only indexed columns, including custom fields created in the coding panel, ensuring only fields supported by dtSearch are available for selection. ***(FTKC-72478), (FTKC-75511), (FTKC-72550), (FTKC-73930)***

   Note: *For more information related to this, refer to the FTK Central User Guide.*

3 Resolved Issues

1. Resolved an issue where an incorrect folder 'backup_dts_idx' was created within the case directory, preventing index searches in affected cases. ***(FCR-60905)***
2. Resolved an issue where group roles assigned to a specific case were incorrectly applied to other cases associated with the same group. ***(FCR-61902)***
3. Resolved an issue where users without permission to view privileged data were able to view privileged files within a parent container displayed in the FTK Natural Viewer. ***(FCR-65528)***
4. Resolved issues that caused incorrect search results in the FTK Central review page when performing Basic Search with fuzzy or non-standard date formats, and metadata searches using the configured Default Date Format. ***(FTKC-75950, FTKC-76515)***
5. Resolved an issue where deleted Coding Panel fields continued to appear in the Item List for some users on the FTK Central review page. ***(FTKC-75706)***
6. Resolved an issue where incorrect results were displayed while using the 'Starts with', 'Ends with', or 'Is not equal to' operators for metadata attributes in the Advanced Search on the FTK Central review page. ***(FTKC-74601)***
7. Resolved an issue where the 'Does not contain' operator was not displayed in the operator dropdown for metadata attributes in the Advanced Search on the FTK Central review page. ***(FTKC-75921)***
8. Resolved an issue where 'Manage Entity' and 'View Entity' permissions assigned via Case Roles were not enforced, preventing assigned users from viewing or generating entities. ***(FTKC-76241)***
9. Resolved an issue where users were not able to apply filters in the FTK Central review page after opening multiple review pages for different cases across two or more browser tabs. ***(FTKC-76927)***
10. Resolved a UI issue in light mode where the Term Browser window appeared behind the Advanced Search pop-up. ***(FTKC-73994)***

© Exterro, Inc. All rights reserved.

11. Resolved an issue where incorrect results were displayed upon selecting a saved search from the left pane of the FTK Central review page. ***(FTKC-75960)***
12. Resolved an issue where Metadata Search failed to return results for DocDate and custom date fields due to date format mismatches between column filters and search criteria. ***(FTKC-52222)***
13. Resolved an issue where the user login events were duplicated in the FTK Central System Management Activity Log. ***(FTKC-76905)***
14. Resolved a sporadic UI issue where table rows and cell values were misaligned in the FTK Central Case list page. ***(FTKC-76894)***
15. Resolved an issue where clearing a search chip failed to reset the values in the Advanced Search pop-up of the FTK Central review page. ***(FTKC-64381)***
16. Resolved an issue where 'KFF Group' field under Evidence Processing and 'Include OLE Stream' setting in Evidence Refinement and Index Refinement were not retained when saving or applying the Custom Processing Profiles. ***(FTKC-76804), (FTKC-76562), (FTKC-76663)***
17. Resolved an issue causing API latency and degraded performance during HAR file operations. ***(FTKC-77198)***
18. Resolved an issue in the report creation page where labels in the Report Outline could not be reordered when the 'Time page info' and 'Case summary' sections were excluded. ***(FTKC-77473)***
19. Resolved a performance issue caused by redundant duplicate API calls executing during case navigation, saved search retrieval, and tagging layout initialization. ***(FTKC-75833)***
20. Resolved an issue where reviewers could view and access chat attachments in the viewer pane even when attachments were excluded from the assigned review batch. ***(FTKC-72306)***
21. Resolved an issue in the Chat Viewer where loading additional messages in large conversations caused the scroll position to move to the first message unexpectedly. ***(FTKC-77010)***
22. Resolved an issue where in-viewer search keywords and hit highlights persisted across object navigation when viewing Documents in Alternate View or Chat Conversations. ***(FTKC-77205)***
23. Resolved security vulnerabilities by enforcing the Strict-Transport-Security (HSTS) response header across web connections to protect against protocol downgrade attacks. ***(FTKC-62428)***
24. Resolved an issue in the coding panel where entering numeric digits into the DocDate field failed to automatically format the input with date slashes. ***(FTKC-73971)***
25. Resolved an issue where changing the active time zone for a case updated the grid but failed to update timestamps in the Chat Image Viewer, Text Viewer, and exported native, image, and text files in the FTK Central review page. ***(FTKC-76789)***

© Exterro, Inc. All rights reserved.

26. Resolved an issue in the coding panel where clicking 'Save & Next' reset the Item Grid selection to the top record instead of progressing to the next sequential item in the FTK Central review page. This issue occurred only when starting the review process from the middle of the Item list rather than from the beginning. ***(FTKC-73995)***
27. Resolved an issue where the DPM interface failed to update following a DPM server IP address change, causing subsequent Evidence Processing jobs to fail. ***(FTKC-76321)***
28. Resolved an issue where running the SAML upgrade installer failed to detect existing installations, resulting in duplicate service instances and uninstallation errors. This issue occurred only when Windows Firewall was disabled. ***(FTKC-76993)***
29. Resolved a security vulnerability where outbound SMB connections could be initiated to external addresses through the Network Share Path configuration. ***(FTKC-77044)***
30. Resolved an issue where the Full Disk Collection jobs remained in the 'Collecting' status in the FTK Central Job Queue, even after the collection was completed from an endpoint containing a non-readable disk. ***(ER-41659)***
31. Resolved an issue where an incorrect file volume was displayed in the FTK Central Collection details page for the Network Shares collection. ***(ER-41739)***
32. Resolved an issue where the Live Preview jobs failed for Windows agents running in Citrix VDI environments. ***(ER-41674)***
33. Resolved an issue where mobile collections failed while performing Advanced Logical Collection for iOS devices with long device identifiers (such as iPhone X). ***(ER-41403)***
34. Resolved an issue where the Exterro application icon was not displayed for the ExterroEnterpriseMacAgent file in macOS Finder. ***(ER-40239)***
35. Resolved an issue where collections remained in 'Creating AD1' status instead of updating to 'Failed' when the AD1 file creation process was interrupted in FTK Central. ***(ER-40995)***
36. Resolved an issue where non-admin users were unable to download the generated 'Export to CSV' reports from job queue section. ***(FTKC-77405)***
37. Resolved an issue in the document viewer where search hit counts fluctuated inconsistently when switching between Native, Image, and Text views or while performing pop-out and pop-in actions. ***(FTKC-77295)***

© Exterro, Inc. All rights reserved.

4 Open Issues

1. A UI rendering issue in the Chat Message Viewer can intermittently cause the view to jump to the top and hide the object header details upon opening a message. ***(FTKC-78056)***
2. In the Chat Text Viewer, date and time values do not update after changing the active time zone in the application. ***(FTKC-77267)***
3. In chat conversations, dates continue to display in 'MM/DD/YYYY' format in the Image Viewer, Text Viewer, and exported files even after updating the system-wide date format setting in System Management. ***(FTKC-77355)***
4. When exporting chat conversation objects as images using either the single-page or multipage option, image files fail to generate and an '*Unable to Generate TIFF*' error is displayed upon opening. ***(FTKC-77417)***

© Exterro, Inc. All rights reserved.

Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

Contact:

Exterro, Inc.

2175 NW Raleigh St., Suite 110

Portland, OR 97210.

Telephone: 503-501-5100

Toll Free: 1-877-EXTERRO (1-877-398-3776)

Fax: 1-866-408-7310

General E-mail:info@exterro.com

Website: www.exterro.com

Information in this document is subject to change without notice. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Exterro, Inc. The trademarks, service marks, logos or other intellectual property rights of Exterro, Inc and others used in this documentation ("Trademarks") are the property of Exterro, Inc and their respective owners. The furnishing of this document does not give you license to these patents, trademarks, copyrights or other intellectual property except as expressly provided in any written agreement from Exterro, Inc.

The United States export control laws and regulations, including the Export Administration Regulations of the U.S. Department of Commerce, and other applicable laws and regulations apply to this documentation which prohibits the export or re-export of content, products, services, and technology to certain countries and persons. You agree to comply with all export laws, regulations and restrictions of the United States and any foreign agency or authority and assume sole responsibility for any such unauthorized exportation.

You may not use this documentation if you are a competitor of Exterro, Inc, except with Exterro Inc's prior written consent. In addition, you may not use the documentation for purposes of evaluating its functionality, or for any other competitive purposes.

If you have any questions, please contact Customer Support by email at support@exterro.com.