

# FTK CENTRAL 8.3 APP CONFIGURATION GUIDE

JULY 2026

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## About Exterro

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Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Data Risk Management platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

## Purpose of the Document

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This document provides administrators and deployment engineers with information required to configure the FTK Central.

## FTK Central App Configurations

### Review Mode – Viewer

| Property                              | Value                                                                                                                                                                                      | Description                                                                                                                                      |
|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| BreadDocumentLocation                 | __casepath__                                                                                                                                                                               | Location of the case documents                                                                                                                   |
| AdViewerMaxFullTextMegaBytes          | 10                                                                                                                                                                                         | Maximum full text file size in MB for Viewer.                                                                                                    |
| UseOutSideInForPDFConversion          | TRUE                                                                                                                                                                                       | If it's true, the application uses ConvertPDFInternalOIN method in BreadViewerHelper. Otherwise, it will use ConvertPDFInternal.                 |
| UseMacIworkServiceForPDFConversion    | FALSE                                                                                                                                                                                      | If it's true, the application will use Mac iWork Service For PDF Conversion. Otherwise, it will use ConvertPDFInternalOIN or ConvertPDFInternal. |
| ExcludeFileExtensionsFromNativeViewer | OST PST NSF TAR JAR GZIP RAR 7ZIP ZIP ZIPX E01 L01 EX01 AD1 DBX DD DMG AIF M3U M4A MID MP3 MPA RA WAV WMA 3G2 3GP ASF ASX AVI FLV M4V MOV MP4 MPG MPEG RM SRT SWF VOB WMV OGG FLAC MKV WTV | The list of extensions separated with " " that need to be excluded from Native viewer.                                                           |
| ExcludeFileExtensionsFromTextViewer   | OST PST NSF TAR JAR GZIP RAR 7ZIP                                                                                                                                                          | The list of extensions separated with " " that need to be excluded from Text viewer.                                                             |

| Property                             | Value                                                                                 | Description                                                                                                                                     |
|--------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
|                                      | IP ZIP ZIPX E01 LO1 EX01 AD1 DBX DD DMG                                               |                                                                                                                                                 |
| SupportedHtmlVideoExtensions         | 3G2 3GP ASF ASX AVI FLV M4V MOV MP4 MPG RM SRT SWF VOB WMV OGG FLAC MKV WTV WEBM MPEG | The list of extensions separated with " " which are supported HTML video extensions.                                                            |
| ProductionSetNativeStreamMaxSize     | -1                                                                                    | Size in MB (-1 bypasses the max size limit).                                                                                                    |
| MaxFileSizeForBreadViewerInMB        | 2048                                                                                  | For exports larger than 2gb modify the MaxFileSizeForBreadViewerInMB value setting.                                                             |
| MaxBreadConversionThreads            | 8                                                                                     | Maximum number of threads for Bread conversion.                                                                                                 |
| MaxViewerSizeInMB                    | 20                                                                                    | Amount of MB - maximum file size for web Viewer. 20 by default.                                                                                 |
| PDFConversionMethod                  | GraphicConverter                                                                      | Either GraphicConverter or OutsideIn. Used to determine if GraphicConverter should be used before falling back to OutsideIn for PDF conversion. |
| OracleOutsideInConvTimeOutInSeconds  | 30                                                                                    | Max time after which FTK will terminate native to PDF or near native conversion.                                                                |
| ExcludedExtensionsForImageConversion | .2e,                                                                                  | The list of extensions to be excluded from the PDF Graphic conversion.                                                                          |
| BreadCollabServiceUrl                | http://localhost:19876/                                                               | BreadCollab service URL to use its API.                                                                                                         |
| BreadMacFileServiceUrl               | https://127.0.0.1:5001/                                                               | Bread MAC file service URL to use its API.                                                                                                      |

| Property                        | Value | Description                                                                                                                                                                                                                                            |
|---------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CalculateEvidenceExplorerCounts | FALSE | Evidence explorer will show counts but can be slow.                                                                                                                                                                                                    |
| CustomThumbnailCheckInterval    | 30    | The interval (seconds) to synchronize custom thumbnails to a case. This synchronization will create a relationship between the parent video file and the custom thumbnail created. The thumbnail can be found as a related object in the Family panel. |
| DeleteExistingPDFForImport      | FALSE | If set to 'TRUE', existing PDF image files will be deleted before attempting to generate new PDFs from TIFF or JPG streams.                                                                                                                            |
| FacetListRecordsToBeCached      | 100   | Specifies the number of facet records to cache. The default value is 100.                                                                                                                                                                              |

## Database

| Property                        | Value     | Description                                                                                                                                                                                                                                                                                                  |
|---------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RelativityTempDBType            | Sqlserver | If it's a SQL server, FTK will create a SQL connection otherwise NpgSQL connection.                                                                                                                                                                                                                          |
| DatabaseConnectionCheckInterval | 60        | Interval in minutes. To check Database server connection.                                                                                                                                                                                                                                                    |
| UseParallelizedQueryExecution   | True      | To allow multiple threads during query execution                                                                                                                                                                                                                                                             |
| EnforceSecurityPolicy           | off       | <p>Setting this property to "On" triggers the enforcement of password policies for historical cases.</p> <p>This action updates the "Is_policy_checked" field in the database table to 1, mandating ADG7x1 users to modify their login passwords. Failure to comply will result in case creation errors.</p> |



| Property           | Value | Description                                                                                                                                |
|--------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------|
| CaseDBRecoveryMode | 2     | Specifies the mode for recovering the case database. Options include: Default (0), FullTransactionLogging (1), and FullBackupRequired (2). |

### EDDM Integration

| Property       | Value                          | Description                                                                                                                                      |
|----------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| IsEDDM         | false<br>(Default value)       | Specifies whether the build is for EDDM integration. By default, this key is set to false. Set it to true when EDDM integration is required.     |
| EDDM_KEY       | apKs!U#qR%c690Ub               | Used for authentication when EDDM integration is enabled. This key is provided by the Exterro team and should be set when IsEDDM is set to true. |
| EDDMServiceURL | https://qatr.exterrocloud.info | Defines the hostname and endpoint URL for the EDDM service integration.                                                                          |

### Email Notifications

| Property          | Value | Description                                                                               |
|-------------------|-------|-------------------------------------------------------------------------------------------|
| UseApiToSendEmail | FALSE | If it's true, sending emails is done by using Google and Gmail API. Otherwise using SMTP. |

### Evidence – S3 & Evidence Explorer Counts

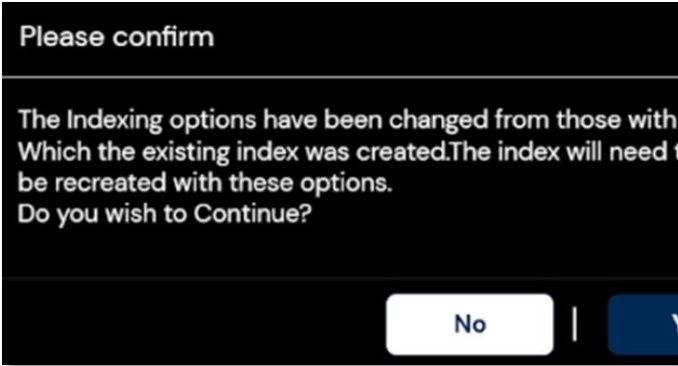
| Property           | Value                       | Description                                   |
|--------------------|-----------------------------|-----------------------------------------------|
| EvidenceUploadPath | \\127.0.0.1\data\qviewshare | Location where the S3 evidence are copied to. |

## Evidence – Media Categorization

| Property                             | Value | Description                                                                                                                     |
|--------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------------|
| EnableMediaCategorizationOnAllCases  | FALSE | When set as “TRUE”, users are able to create cases without the need to enable media categorization (Project VIC/CAID) per case. |
| SyncVICCategoriesToCassandraInterval | 30    | Add VIC Categories to Cassandra Database server, check interval in minutes. The default value is 30 minutes.                    |
| EnableDefaultMediaCategorization     | FALSE | When set to `TRUE`, default media categorization bookmarks will be applied when creating a new case.                            |
| CreateMediaCategoriesInMinutes       | 60    | Defines the interval, in minutes, for creating media categories in FTK cases. By default, this is set to 60 minutes (1 hour).   |

## Indexing

| Property                    | Value   | Description                                                                                                                                        |
|-----------------------------|---------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| RunReIndexJobs              | TRUE    | If this value is set then below 2 keys if not present are set to, "0,1,2,3,4,5,6" for RunReIndexJobsDayOfWeek and 0~23 for RunReIndexJobsTimeOfDay |
| ReIndexingWaitTimeInMinutes | 30      | Number of minutes to wait for the next reindexing.                                                                                                 |
| StartIndexMergeProcessAt    | 5:10 PM | A value has to be configured as a 12-hour clock value.                                                                                             |
| EnableSecondaryIndex        | TRUE    | When set to TRUE, bookmarks and language translations are indexed and searchable using a secondary index.                                          |
| UseDtSearchDocIdFromDB      | true    | Use DtDocId to ObjectId mapping from DB instead of index.                                                                                          |
| IndexStatusCheckInterval    | 24      | Defines the interval, in hours, for performing an index status check on all cases.                                                                 |
| EnableAutoIndexMerge        | FALSE   | If set to ‘TRUE’, the system will automatically create a merge index job. By default, this is disabled (‘FALSE’).                                  |

| Property          | Value        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SkipIndexDeletion | True / False | <p>You can choose whether to remove or retain existing indexes for selected files while performing 'Additional Analysis' in the FTK Central Review page. Specify the preferred setting:</p> <ul style="list-style-type: none"> <li>• <b>true</b> - The existing indexed items will not be deleted while performing Additional Analysis.</li> <li>• <b>false</b> - The existing indexed items will be deleted while performing Additional Analysis.</li> </ul> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• <i>By default, the value 'false' is set for this property.</i></li> <li>• <i>The pop-up below will be displayed even when you set the property value as 'true'. However, the existing index will not be deleted even if you click on 'Yes.'</i></li> </ul>  |

## Exports

| Property                      | Value                   | Description                                                                                                                                   |
|-------------------------------|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| UseAsposeForPSTExport         | FALSE                   | Whether to use Aspose for PST Reduction or continue using ADMAPI.                                                                             |
| ExportTypes                   | text                    | To export data to folder for Automation of Entity Management with the specified format.                                                       |
| ExportPath                    | \\localhost\E\$\export\ | To export data to folder for Automation of Entity Management in the specified path.                                                           |
| CsvSeparator                  |                         | Delimiter used for CSV reports (Right-Click > Export to CSV). If null or empty, it defaults to a pipe ( ).                                    |
| HideProductionDocIdForExports | TRUE                    | Controls whether the ProductionDocId is shown in exports. Set to `FALSE` to include the ProductionDocID. By default, this is hidden (`TRUE`). |

## User Activity Logging

| Property      | Value | Description                                                                           |
|---------------|-------|---------------------------------------------------------------------------------------|
| EnableLogging | FALSE | Controls whether user activity logging is enabled. Set to `TRUE` to activate logging. |

## Product Type

| Property    | Value      | Description                                                                                  |
|-------------|------------|----------------------------------------------------------------------------------------------|
| ProductType | ediscovery | Either ediscovery or forensics. This property is used to determine how file duplicates work. |

**FTK Plus – Version**

| Property                | Value                                                                                                                                     | Description                                                |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|
| QViewCurrentVersion     | 7.3.2.6                                                                                                                                   | Server version of FTK Plus, used by FTK Plus upgrade code. |
| QViewCurrentVersionURL  |                                                                                                                                           | URL to update FTK Plus, where update can be found.         |
| FTKPlusLiteInstallerURL | <a href="https://danhz5evgsrc4.cloudfront.net/8.1SP2/DesktopViewer.exe">https://danhz5evgsrc4.cloudfront.net/8.1SP2/DesktopViewer.exe</a> | URL where the FTK Plus Lite installer is hosted            |

**FTK Plus – Case**

| Property                    | Value | Description                                                      |
|-----------------------------|-------|------------------------------------------------------------------|
| MultiCaseEnabled            | TRUE  | False to disable multi-case capability in FTK Plus.              |
| IsQviewManagementTabEnabled | TRUE  | Enables showing admin tab in FTK Plus.                           |
| MaxSearchBatchSize          | 10    | Maximum number of concurrent cases searches in multicase search. |

**MAC File Conversion – Supported Extensions**

| Property               | Value             | Description                                                                       |
|------------------------|-------------------|-----------------------------------------------------------------------------------|
| MacSupportedExtensions | key numbers pages | Mac supported extensions, separated with " " and used for converting files to PDF |

**External Evidence Sync Interval**

| Property                | Value | Description                                                  |
|-------------------------|-------|--------------------------------------------------------------|
| SyncExtEvidenceInterval | 60    | Sync missing external evidence(s) in minutes. 60 by default. |

**User Account – Passwords & Lockout Period**

| Property                                   | Value           | Description                                                                                                                                                                                                                                               |
|--------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FailedAuthenticationLockoutPeriodInMinutes | 60<br>(Default) | This numerical value will dictate how long (in minutes) a user will have to wait after exceeding the maximum failed login attempts.<br>Users that require login prior to the lockout period timer must contact their administrator for a password change. |
| MaximumFailedLoginAttempts                 | 5<br>(Default)  | This numerical value will dictate how many failed login attempts a user can have before a lockout period starts.                                                                                                                                          |
| PreviousForgetPasswordCount                | 8               |                                                                                                                                                                                                                                                           |

**Web Service – URL**

| Property | Value     | Description                                                                                     |
|----------|-----------|-------------------------------------------------------------------------------------------------|
| host     | localhost | The Host Address where ADG.WebLabSelfhost service is starting.                                  |
| port     | 4443      | The port of ADG.WebLabSelfhost service.                                                         |
| https    | TRUE      | Enable https URL                                                                                |
| httpport | 4442      | HTTP port at which the application will be listening to and automatically redirecting to https. |

**Web Service – Certificates**

| Property              | Value         | Description                                                                                                                              |
|-----------------------|---------------|------------------------------------------------------------------------------------------------------------------------------------------|
| certificateFileName   | localhost.pfx | Name of SSL certificate that must be located near the .exe of ADG.WebLabSelfhost.                                                        |
| certificatePassword   |               | Password of SSL certificate that must be located near the .exe of ADG.WebLabSelfhost.                                                    |
| certificateThumbPrint |               | X.509 certificate thumbprint of SSL certificate. It is a hash of the certificate and its signature.                                      |
| enableAllCerts        | TRUE          | If it's true, the ServicePointManager.ServerCertificateValidationCallback is always true too. Otherwise, FTK will check the certificate. |

**Web Service – Authentication**

| Property       | Value | Description                                                                                                                                                                                                              |
|----------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EnableCSRF     | TRUE  | CSRF is Cross-site request forgery. By enabling this field, protection against this attack is enabled. So XSRF-TOKEN need to be defined in headers and cookies.                                                          |
| IsDuoEnabled   | FALSE | This field enables handling Duo Cookie Authentication Login.                                                                                                                                                             |
| OriginsAllowed |       | The same-origin policy prevents a malicious site from reading sensitive data from another site. Here you can add allowed origins separated by ";" to allow other sites to make cross-origin requests to the application. |
| DuoIKey        |       | If IsDuoEnabled, there must be DuoIKey for handling Duo Cookie Authentication Login.                                                                                                                                     |
| DuoSKey        |       | If IsDuoEnabled, there must be DuoSKey for handling Duo Cookie Authentication Login.                                                                                                                                     |

| Property            | Value                                                    | Description                                                                                              |
|---------------------|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| DuoAKey             |                                                          | If IsDuoEnabled, there must be DuoAKey for handling Duo Cookie Authentication Login.                     |
| DuoHost             |                                                          | If IsDuoEnabled, there must be DuoHost to create a Duo URL for handling Duo Cookie Authentication Login. |
| CookieEncryptionKey | 247FF73C56853FBB9<br>B011EBF145C99A97<br>4EB31BA942AF458 | If it's not empty, UseAesDataProtectorProvider is being used for appBuilder.                             |
| expireTime          | 20                                                       | Cookie expiration time for the application.                                                              |

### Web Service – Active Directory

| Property    | Value           | Description                                                                      |
|-------------|-----------------|----------------------------------------------------------------------------------|
| ADPhotoPath | C:\temp\ADPhoto | Full path to save Active Directory photos.                                       |
| UseAD       | 2<br>4          | 2 = Active Directory groups with SSO.<br>4 = Active Directory groups with Forms. |

### Web Service – Logging

| Property                            | Value        | Description                                                                                            |
|-------------------------------------|--------------|--------------------------------------------------------------------------------------------------------|
| ADGSelfHostLogSyncIntervalInMinutes | 60           | To parse adglogs within the given interval.                                                            |
| JobDataMaxSizeInMB                  | 5            | Specifies the maximum size, in megabytes, for job definition or results data returned in the Job List. |
| SyslogHost                          | SysLoggerIP  | Specifies the IP address or host name of the machine where the Syslog service is installed.            |
| SyslogPort                          | [PortNumber] | Specifies the network port configured for the Syslog application.                                      |



## Web Service – Default Upload Temporary Path

| Property              | Value   | Description                                                                                              |
|-----------------------|---------|----------------------------------------------------------------------------------------------------------|
| FileUploadStorageRoot | c:\temp | Default temporary path for storing temporary files. This must be configured to successfully run AI jobs. |

## Web Service – Case List Synchronization

| Property                  | Value | Description                                                                                                                                                                                                                                   |
|---------------------------|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CaseStatSyncInterval      | 10    | Timer Interval for CaseStatsSyncer in milliseconds.                                                                                                                                                                                           |
| CaseStateSyncDelayInHours |       | Sync delay relating to the case list information. By default the application will sync every 24 hours. This can be changed to a minimum of 1 hour. <b>This configuration property is not available by default and must be added manually.</b> |

## Web Service – Custodian Synchronization

| Property                 | Value | Description                                                                               |
|--------------------------|-------|-------------------------------------------------------------------------------------------|
| CustodianSyncInterval    | 60    | Number of minutes to sleep before the next custodian synchronization. It's 60 by default. |
| CaseStatSyncDelayInHours | 1     | Sets the time for auto-processing (e.g., updates case object count every 30 minutes).     |

## Web Service – Filtering

| Property                          | Value | Description                                                                                                        |
|-----------------------------------|-------|--------------------------------------------------------------------------------------------------------------------|
| UseLabelAccessFilter              | TRUE  | Controls the access to the document by the label                                                                   |
| EnableFacetFilterCaching          | FALSE | Enables or disables caching of facet filters. By default, caching is disabled ('FALSE').                           |
| RefreshFacetTreeIntervalInMinutes | 60    | Determines how frequently, in minutes, the Facet tree cache is refreshed. Default is every 12 hours (720 minutes). |

## Web Service – Reports

| Property                                    | Value                                                                                                      | Description                                                                                                                                                                                                                                                                   |
|---------------------------------------------|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IsPDFTRON                                   | FALSE                                                                                                      | Set the value as TRUE to provide PDFTron HTML to PDF conversion. Reporting is reliant on a true value.                                                                                                                                                                        |
| PdfTronproductkey                           | Demo License:<br><code>demo:1651056651267:7ba773b603000000074e2d78be48921b3152c5850786b475394263d52</code> | Provide the PDFTron registration key to register.                                                                                                                                                                                                                             |
| DedupReportBatchSize                        | 100000                                                                                                     | Maximum number of results in report on one page.                                                                                                                                                                                                                              |
| MaxRowsPerWorksheetForReport                | 1000000                                                                                                    | Maximum number of rows for work sheet in Reports.                                                                                                                                                                                                                             |
| IsPDFReactor                                | FALSE                                                                                                      | Indicates whether PDFTron is used to generate styled HTML reports in the Detail Report job. Set to TRUE to enable this feature.                                                                                                                                               |
| PDFLicenseKey                               | Empty                                                                                                      | PDFTron LicenseKey for converting files into PDF.                                                                                                                                                                                                                             |
| DownloadableFileExtensions                  | .doc, .docx, .pdf, .txt, .xls, .xlsx, .csv                                                                 | Specifies the list of file extensions that are allowed for download through the api/getfile API call. Only files with these extensions will be permitted.                                                                                                                     |
| AllowNetworkShareBrowsing                   | TRUE                                                                                                       | When this key is set to true (or not present in the configuration file), the APIs invoked during network share browsing in FTKC (Anywhere) will bypass the NetworkPathConfigurations defined in System Management for the three API calls made during network share browsing. |
| IsDetailReportCustomColumnNullValueRequired | FALSE                                                                                                      | Determines whether custom columns in the detail report should display null values. 'false' means null values are not required/displayed.                                                                                                                                      |

## Web Service – Jobs

| Property                        | Value      | Description                                                                                                                                                                                                                                                                                                                                                                                                           |
|---------------------------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RunCurrentMachineJobs           | TRUE       | Used by FTK, when multiple Exterro services are pointed to same DB, current Exterro service will only pick up jobs submitted by current service.                                                                                                                                                                                                                                                                      |
| JobCheckDelay                   | 500        | The number of milliseconds to sleep before checking an active job again.                                                                                                                                                                                                                                                                                                                                              |
| TimeoutPeriodForImportMapFields | 20         | Number of minutes for timeout period import map fields. Being used to check the status of the import job while this period isn't over. It's 20 by default.                                                                                                                                                                                                                                                            |
| IsJobMaster                     | TRUE       | This key ensures that at least one service is set as the master; this only allows this service to be used as a master when required. The master serialises the jobs that the slaves will manage so they are not duplicated.                                                                                                                                                                                           |
| ShowClearInactiveJobsIcon       | True/False | <ul style="list-style-type: none"> <li>Set as 'True' to display the "Clear Cancelled Job" icon in the 'Completed Jobs' section.</li> <li>Set as 'False' to hide the "Clear Cancelled Job" icon in the 'Completed Jobs' section.</li> </ul>                                                                                                                                                                            |
| UseAsposeForPSTCollection       | true/false | <p>Determines the method used for PST file creation during collection jobs.</p> <ul style="list-style-type: none"> <li>When set to <b>true</b>, the system uses <b>Aspose</b> for PST creation.</li> <li>When set to <b>false</b>, the system continues using <b>Redemption/MAPI/Outlook</b> for PST creation.</li> </ul> <p><b>Example:</b></p> <pre>&lt;add key="UseAsposeForPSTCollection" value="true"/&gt;</pre> |

## Web Service – SAML

| Property              | Description                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Authentication Method | Set the authentication method from the drop-down list.                                                                                                                                                                                                                                                                                                                                                                    |
| SAML Server DNS       | <p>Enter the DNS name of the installed SAML service instance.</p> <p><b>Example:</b> <code>https://saml.example.com</code></p> <p><b>Note:</b> If you have configured SAML to use a custom port (other than 443), make sure to include the port number as shown in the example below:</p> <p><b>Example:</b> <code>https://saml.example.com:&lt;CUSTOM PORT NUMBER&gt;</code></p>                                         |
| SAML IDP Entity URL   | <p>You can make use of the <b>entityID</b> from the <b>XML</b> file or copy the <b>IdpEntity</b> value from the <code>&lt;SAML_Installation_Directory&gt;/config/config.properties</code> file.</p> <p><b>Example (XML file):</b></p> <pre>&lt;EntityDescriptor ID="_8dee9f22-29f7-44fa-a32b-81799f63a865" entityID="http://adfs.exterro.info/adfs/services/trust" xmlns="urn:oasis:names:tc:SAML:2.0:metadata"&gt;</pre> |
| SAML IDP Token Value  | <p>Provide the <b>IDP Token Value</b>. You can find it at the following path:</p> <p><code>&lt;SAML_Installation_Directory&gt;/config/config.properties/<b>additionalIdpToken</b></code></p> <p><b>Example:</b> <code>email</code></p>                                                                                                                                                                                    |

**Web Service –UI Localization**

| Property                    | Value | Description                                                                                                                                                          |
|-----------------------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ApplicationLanguage         | 0     | Enter any of the below value to change the UI language: <ul style="list-style-type: none"> <li>• 0 = English</li> <li>• 1 = Chinese</li> <li>• 2 = German</li> </ul> |
| isChineseTranslationEnabled | FALSE | If True, converts the interface into Chinese language.                                                                                                               |

**Web Service – Lithold**

| Property                                         | Value                                | Description                                                                                                   |
|--------------------------------------------------|--------------------------------------|---------------------------------------------------------------------------------------------------------------|
| OnlyNotifyForPeopleAssociatedWithLithold         | FALSE                                | True if you only notify people associated with lithold. Otherwise, false.                                     |
| MaxFileSizeAllowedToUploadInDocumentTemplateInMB | 10                                   | The maximum file size (MB) allowed for uploading document templates in Lithold workflows.                     |
| ValidFileExternsions                             | .doc,.docx,.pdf,.txt,.xls,.xlsx,.csv | File extensions allowed when uploading document templates during Lithold workflows.                           |
| NewEDiscoBasePath                                | app/notification                     | Defines the base path for constructing email notification URLs based on the new UI configuration for lithold. |

**Web Service – Inclusion Paths**

| Property                  | Value | Description                                                                                                                                                                  |
|---------------------------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PathsAccessibleToAllUsers |       | Specify semi-colon separated UNC paths and, all users should have access to when using the networksharepaths feature to restrict users access to assigned networksharepaths. |

**Web Service – SNMP Notifications**

| Property          | Value         | Description                               |
|-------------------|---------------|-------------------------------------------|
| SnmpTargetAddress | 127.0.0.1:163 | Target address to send SNMP notification. |

**Web Service – Background Services**

| Property              | Value | Description                                       |
|-----------------------|-------|---------------------------------------------------|
| RunBackGroundServices | TRUE  | Enables AsyncProcessor to work in the background. |

**Web Service – FTK Desktop Viewer**

| Property                      | Value                                                     | Description                                                                                                              |
|-------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| TokenAuthenticationWebAppPort | 4444                                                      | The port utilised by the Desktop Viewer.                                                                                 |
| DesktopViewerURL              | <a href="http://localhost:9000">http://localhost:9000</a> | The URL to execute the Desktop Viewer.                                                                                   |
| FTKPlusLiteInstallerURL       | N/A                                                       | The URL/Path where the Desktop Viewer installer should be provided.                                                      |
| FTKPlusLiteInstallerFileName  | DesktopViewer.exe                                         | File name given to the Desktop Viewer installer when a user attempts to download it.                                     |
| TokenAuthenticationWebAppHost | localhost                                                 | Stores the hostname or IP address of the FTK central server, which is used by the Desktop Viewer to authenticate tokens. |

## Web Service – Other

| Property                 | Value                                                                                                                                               | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| cacheMaxAge              | 604800                                                                                                                                              | The amount of time a file should be in the cache.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| selfhostenabled          | TRUE                                                                                                                                                | Enables doing some additional actions for FTKC while loading.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| CompressionEnabled       | TRUE                                                                                                                                                | Enables the Compression Module for appBuilder.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| ServeUIPages             | TRUE                                                                                                                                                | Enables UseFileServer for appBuilder with AuthFileServerOptions with "/ftklogin.html" as loginPath.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| AwsConfiguration         | Region<br>US-East-1<br>ClientKey<br>YourClientKey<br>ClientSecret<br>YourClientSecret<br>BucketName<br>ForcePathStyle:false<br>IsPrivateCloud:false | <ol style="list-style-type: none"> <li>1. Region = region name (e.g. US-East-1) if public cloud, otherwise ServiceUrl value .</li> <li>2. ClientKey = Client Key used to access AWS for your organization</li> <li>3. ClientSecret = Client Secret associated to Client Key for your organization</li> <li>4. ForcePathStyle = True or False, only used when using private cloud</li> <li>5. BucketName = Name of bucket to use (for operations like UploadToAws Job)</li> <li>6. IsPrivateCloud = True if using private cloud, false otherwise</li> </ol> |
| FBFSasHeadOfFamily       | False                                                                                                                                               | To add configuration on evidence processing for 'dontSetFBFSasHeadOfFamily'.                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| LoginExpirationInMinutes | 30                                                                                                                                                  | AD Login expiration in minutes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| CommonSharedSecret       | ZzUVTEKY4qQwzvqYNA                                                                                                                                  | The key used for common Encrypt and Decrypt process                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| AppPopupMessageTimer     | 2                                                                                                                                                   | The time in seconds for prompt messages to appear on the screen during/after a user action. For example, when a case has CAID/VIC categorized files, a message                                                                                                                                                                                                                                                                                                                                                                                             |

| Property                         | Value                                                                                                                                                         | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                  |                                                                                                                                                               | appears at the top of the page, it automatically clears itself after a given time.                                                                                                                                                                                                                                                                                                                                                                                      |
| ProcessEvidenceSerially          | True                                                                                                                                                          | Determines whether to process add evidence jobs sequentially or concurrently.                                                                                                                                                                                                                                                                                                                                                                                           |
| XMLFilterPath                    | C:\temp\SSFold                                                                                                                                                | The folder path where FTK Enterprise XML filters will be saved to when uploaded from the FTK Central UI. Additionally, filters can be uploaded here without using the UI functionality; these filters will be available to all users who have permissions to access the Collections tab.                                                                                                                                                                                |
| CustomThumbnailCheckInterval     | 30                                                                                                                                                            | Sets the interval, in seconds, synchronizing custom thumbnails within a case.                                                                                                                                                                                                                                                                                                                                                                                           |
| ManagedAgentJobInterruptionCheck | 30                                                                                                                                                            | The amount of time (minutes), for the FTK Web Service to check the last agent check-in. If an agent has not checked in within this given timer, collections will be marked as interrupted until the agent checks in again. While agents could be marked as interrupted for an ongoing collection, the collection job on the agent itself may still be ongoing; the status will update from interrupted to a collecting/inprogress state once the agent checks-in again. |
| ServicePackNumber                | sp2                                                                                                                                                           | Service pack number.                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| UICommonSharedSecret             | ng8UdBJGnQTWzPqR                                                                                                                                              | Common secret key for NetworkShares.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| isHeapEnabled                    | FALSE                                                                                                                                                         | If True, Heap is used to measure user metrics; False means it is not measuring user metrics.                                                                                                                                                                                                                                                                                                                                                                            |
| HeapUrl                          | cdn.heapanalytics.com;heapanalytics.com                                                                                                                       | Heap is used to measure user metrics.                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| InstalledVersionsURL             | <a href="https://d1kpmuwb7gvu1i.cloudfront.net/patches/config/PatchUpdate.config">https://d1kpmuwb7gvu1i.cloudfront.net/patches/config/PatchUpdate.config</a> | FTK which is installed on machine.<br>1) The latest patch installer details will be available in cloud in the name of PatchUpdate.config.                                                                                                                                                                                                                                                                                                                               |



| Property                                 | Value                                                                                                                                                                                                                           | Description                                                                                                                                                                                                                                             |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                          |                                                                                                                                                                                                                                 | 2) ADG service will keep checking for this file for every 5 minutes (approximately).                                                                                                                                                                    |
| InstalledVersionsPatchURL                | <a href="https://d1kpmuwb7gvu1i.cloudfront.net/patches/config/PatchUpdate.xml">https://d1kpmuwb7gvu1i.cloudfront.net/patches/config/PatchUpdate.xml</a>                                                                         | <p>FTK which is installed on machine.</p> <p>1) The latest Hotfix patch installer details will be available in cloud in the name of PatchUpdate.config.</p> <p>2) ADG service will keep checking for this file for every 5 minutes (approximately).</p> |
| AppGuideURL                              | <a href="https://danhz5evgsrc4.cloudfront.net/patches/documents/8.0sp1/Exterro+-FTK+Central+8.0+Release+Notes.pdf">https://danhz5evgsrc4.cloudfront.net/patches/documents/8.0sp1/Exterro+-FTK+Central+8.0+Release+Notes.pdf</a> | Displays the app guide for previously released FTK versions.                                                                                                                                                                                            |
| PartSizeForAwsUploadandDownload          | 5                                                                                                                                                                                                                               | Defines the size (in bytes) of each part for multipart upload or download operations with AWS S3.                                                                                                                                                       |
| AWSS3DownloadPath                        | <Path>                                                                                                                                                                                                                          | Defines the path where files or folders will be downloaded when a user performs a download in the AWSS3Management screen. Set this path to direct the download location.                                                                                |
| ConfigFileDefaultPath                    | C:\\ProgramData\\AccessData\\CaseDefaults                                                                                                                                                                                       | Defines the default path where case values from FTKC will pre-populate. This path ensures that existing case defaults are not overridden.                                                                                                               |
| DoAWSHashCheck                           | false/true                                                                                                                                                                                                                      | <p>Determines whether a hash check should be performed during AWS upload.</p> <p>Set to <b>true</b> to perform hash verification, else set as <b>false</b>.</p>                                                                                         |
| CloudUploadServiceInsertUrl              | http://localhost:5001                                                                                                                                                                                                           | The URL used to check the availability and status of the local <b>Cloud Upload Service</b> (which handles AWS operations). A successful check at this URL is required for AWS-related processes to run.                                                 |
| UseParallelizedQueriesForSearchRetrieval | false                                                                                                                                                                                                                           | Controls whether search retrieval queries are executed in parallel. 'false' means queries are not executed sequentially.                                                                                                                                |

| Property                          | Value                                                                                                                                                 | Description                                                                                                                                |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| EnablePerformanceLogging          | false                                                                                                                                                 | Enables or disables performance logging for diagnostics and monitoring. 'false' means performance logging is disabled.                     |
| CanShowInvestigation              | True/False                                                                                                                                            | Enables or disables the Investigation module on the home page.                                                                             |
| InstalledVersionsPatchURL         | <a href="https://danhz5evgsrc4.cloudfront.net/patches/config/PatchUpdate.xml">https://danhz5evgsrc4.cloudfront.net/patches/config/PatchUpdate.xml</a> | Specifies the XML configuration URL used to check and apply the latest hotfixes and service pack updates.                                  |
| MaxSearchResultsForExcerpts       | 500                                                                                                                                                   | Sets the maximum number of search results for which excerpts will be generated; excerpts are unavailable for results exceeding this count. |
| MaxSearchResultsPerUserPerCase    | 10                                                                                                                                                    | Sets the maximum number of search results retained per user per case. <i>(Default: 10)</i>                                                 |
| ScimEmailNotifyMinutes            | 480                                                                                                                                                   | Configures the timeframe (in minutes) before an expiring SCIM notification email is sent.                                                  |
| SearchSessionTableCleanupInterval | 24                                                                                                                                                    | Defines the time interval (in hours) at which the search session table is automatically cleaned up. <i>(Default: 24)</i>                   |

## Site Server

| Property                                           | Value                                  | Description                                                                                                                                                                                                |
|----------------------------------------------------|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EnableAutoProvision                                | TRUE                                   | Sync agents from the Site Server into ediscoDB.                                                                                                                                                            |
| AutoProvisionInterval                              | 900                                    | Sleep time between 2 consecutive Site Server to ediscoDB sync.                                                                                                                                             |
| SiteServerHost                                     | your_siteserver_address                | Host Address for Site Server.<br>If a site server is not required, the following key value should be added to avoid FTK from trying to connect to a site server:<br><b>value="your_siteserver_address"</b> |
| SiteServerPort                                     | 54321                                  | Port for accessing Site Server.                                                                                                                                                                            |
| SiteServerCommunicationDelay<br>BetweenRetriesInMs | 20000                                  | Number of milliseconds to delay between retries while connecting with Site Server.                                                                                                                         |
| SiteServerCommunicationNumb<br>erOfTries           | 3                                      | Number of retries to communicate with Site Server.                                                                                                                                                         |
| AgentIndexingRunIntervalInMin<br>utes              | 1440                                   | Scheduling for AgentIndexing Job.                                                                                                                                                                          |
| AgentIndexingRunCount                              | 100000                                 | DTSIndex Schdule run Count.                                                                                                                                                                                |
| AgentNotificationInterval                          | 60                                     | Backend job that will be initiated to poll the current agent status. This will be shown as a push notification and can be sent via email within FTKC.                                                      |
| SSConnectionUI                                     | 25                                     | Maximum site server for backend connection.                                                                                                                                                                |
| SSConnectionBackend                                | 10                                     | Maximum site server UI connection.                                                                                                                                                                         |
| SiteServerSourceLogFolder                          | SiteServerLogFolderPath                | To allow users to set a specific folder for which the application will copy logs from.                                                                                                                     |
| SiteServerDestinationLogFolder                     | SiteServerDestinationLogFo<br>lderPath | To allow users to set a specific folder for which the application will reference within the Collections page.                                                                                              |

| Property                                    | Value | Description                                                                                                                                 |
|---------------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------|
| SiteServerLogSyncIntervalInMinutes          | 60    | To allow users to set a specific folder for which the application will sync between the source and destination folders.                     |
| SyncSiteServerConsoleIntervalInMinutes      | TRUE  | Specifies the data caching interval for the site server console, with a default value of 15 minutes.                                        |
| AllAgentsUnavailable                        | FALSE | Simulate if all the agents are offline                                                                                                      |
| agentCertificatePassword                    | aaaaa | MAC Agent certificate password in clear text, will be auto-encrypted after the first run.                                                   |
| AgentNotificationInterval                   | 15    | Defines the interval (in minutes) for agent notifications.                                                                                  |
| ManagedAgentJobExpiryCheckIntervalInMinutes | 10    | Specifies the interval (in minutes) at which the system checks for expired Managed Agent (MAC Agent) jobs. The check runs every 10 minutes. |

## Site Server – Exterro Agent Certificates

| Property                     | Value                                        | Description                                                                                                                                                                   |
|------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| agentcertificateThumbPrint   |                                              | Agent certificate thumbprint. Agent certificate must be located near the .exe of ADG.WebLabSelfhost. X.509 certificate thumbprint is a hash of certificate and its signature. |
| ManagedAgentCertThumbprint   | 72847B20952449537AE1<br>F66858EA40AB4557113E | Managed agent certificate thumbprint. Needed for Managed agent jobs.                                                                                                          |
| CertificatePath              | C:\certs\ad_agentcomm<br>_enter1.pem/>       | Full path to the Windows/Linux Agent private certificate.                                                                                                                     |
| PushCert                     | C:\certs\ad_agentcomm<br>_ca.cer             | Full path to the Windows/Linux Agent public certificate.                                                                                                                      |
| TrustedCertificatePath       | C:\Program                                   | Full path to trusted certificate. Used for Managed agent creation.                                                                                                            |
| ModulesPath                  | C:\Program                                   | Full path to agent modules.                                                                                                                                                   |
| MAC agentCertificateFileName | agentCertificate.pfx                         | The MAC Agent certificate must either be located in the same directory as 'ADG.WebLabSelfhost.exe', or the full path to the certificate should be specified here.             |

## Site Server – Exterro Agent Collections

| Property                      | Value            | Description                                                                                                                                                                          |
|-------------------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EnableAgentScanJobs           | TRUE             | Quick configuration to disable all agent related volatile jobs (volatile, memory, threat scan and agent remediation).                                                                |
| UseLastKnownIPAddress         | FALSE            | If set to false, collections will not attempt to use the last known IP address of an agent stored in the IPAddressLastContacted field (located in ediscovery.dbo.Computers - MSSQL). |
| LocalResponsiveDataFolder     | C:\ADCollections | Local folder path to use as a temporary file location during collections.                                                                                                            |
| UseLocalTempResponsivePath    | TRUE             | If set to true, the LocalResponsiveDataFolder will be used for temporary files, otherwise the job's responsive path will be used.                                                    |
| ChangeAD1NameByCollectionName | TRUE             | Determines whether to use the collection name to modify the AD1 file name. Set to `TRUE` to enable this behavior.                                                                    |
| livepreviewFileSizeInMB       | 100              | Specifies the maximum file size for live preview. By default, this is set to 100 MB.                                                                                                 |
| CollectionOnAgent             | false            | If set to `TRUE`, the system will create an AD1 file on the agent side, which is then transferred to the Site server.                                                                |
| EdiscoAgentSyncTimeInMins     | 60               | Sets the synchronization interval in minutes between FTK and EDiscovery (ADG and EDiscovery databases). The default value is 60 minutes.                                             |
| UseAsposeForPSTCollection     | True/False       | Set to True to use Aspose for generating PST files during collection jobs. When set to False, the system falls back to using Redemption/MAPI/Outlook.                                |

## Mac Collections

| Property                            | Value                                                                                                                       | Description                                                                                                                                                                                                     |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ManagedAgentUploadFolder            | C:\temp\managed_agent_uploads                                                                                               | The folder path where the Mac Managed Agent will store files during collection. Files will be transferred to this location once processing has been initiated for a given collection.                           |
| ManagedAgentUploadExpirationSeconds | 604800                                                                                                                      | The time in seconds to wait before automatically cleaning up the Mac managed agents collected files. The default is set to 1 week.                                                                              |
| ManagedAgentApiPort                 | 4446                                                                                                                        | The agent utilizes this port for check-ins, uploading collection data, and sending results from off-network jobs. This port is not utilized for Mac agent Live Previews.                                        |
| AppleAPIUrl                         | <a href="https://iworkpreviewapi.icloud.com/iwork/api/v2/export">https://iworkpreviewapi.icloud.com/iwork/api/v2/export</a> | Used for conversion of iWork documents to PDF (MAC API).                                                                                                                                                        |
| AppleTeamId                         | X53ZX8F8R2                                                                                                                  | Required parameter for iWork document conversion to PDF via the API (default for <a href="https://iworkpreviewapi.icloud.com/iwork/api/v2/export">https://iworkpreviewapi.icloud.com/iwork/api/v2/export</a> ). |
| AppleKeyId                          | P67U7ZKCDC                                                                                                                  | Required parameter for iWork document conversion to PDF via the API (default for <a href="https://iworkpreviewapi.icloud.com/iwork/api/v2/export">https://iworkpreviewapi.icloud.com/iwork/api/v2/export</a> ). |
| UseMacOnlineService                 | TRUE                                                                                                                        | Required parameter for iWork document conversion to PDF via the API (default for <a href="https://iworkpreviewapi.icloud.com/iwork/api/v2/export">https://iworkpreviewapi.icloud.com/iwork/api/v2/export</a> ). |
| ApplePrivateKey                     | MIGTAgEAMBMGByqGSM49AgEGCCqGSM49AwE                                                                                         | Used for conversion of iWork documents to PDF via the API (default for                                                                                                                                          |

| Property | Value                                                                                                                                                                                                      | Description                                                                                                                    |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|
|          | HBHkwdwIbAQqgKRr2uGl<br>S/c5HFaHZ<br>59oRnWGUdH3r2yIQA2p<br>Wav2ygRqgCgYIKoZlZj0D<br>AQehRANCAAQbJ55AbkL<br>ZIS+H<br>3rI3OndKMulyhfTBQ0LgZ<br>2P7xZtBdfz+OYucY00GFk<br>nluUmQp0KzDcCvVOei0a<br>68 2VqQnKfJ | <a href="https://iworkpreviewapi.icloud.com/iwork/api/v2/export">https://iworkpreviewapi.icloud.com/iwork/api/v2/export</a> ). |

## Processing Manager

| Property                      | Value     | Description                                                                                                 |
|-------------------------------|-----------|-------------------------------------------------------------------------------------------------------------|
| ProcessingManager             | localhost | Host Address where Processing manager is started.<br>Processing manager is needed for job processing.       |
| UdateDPMConfigurationInterval | 900       | Specifies the interval, in seconds, between two consecutive synchronization attempts with the eDiscoveryDB. |

## KFF Server

| Property        | Value                                      | Description                                                                   |
|-----------------|--------------------------------------------|-------------------------------------------------------------------------------|
| KFFServerURL    | YOUR_KFF_SERVER:<br>PORT                   | Host Address:Port for connecting with KFF service.                            |
| KFFServerDBType | Cassandra                                  | KFF server database type. It's Cassandra by default.                          |
| KFFRocksDBPath  | C:\Program<br>Files\AccessData\R<br>ocksDB | Defines the file system path where the KFF RocksDB database files are stored. |



## Map Server

| Property                   | Value                                                                        | Description                 |
|----------------------------|------------------------------------------------------------------------------|-----------------------------|
| OpenStreetMapTileServerUrl | https://api.maptiler.com/maps/basic/{z}/{x}/{y}.png?key=NfJesSlkkenWB8pLWRBa | Host Address of MAP server. |

## AI Server

| Property                   | Value | Description                                                                                                                                                        |
|----------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NumberParallelThreadsForAI | 1     | Sets the number of threads used to initiate jobs with the AI server. For example, setting this to '2' will use 2 parallel threads to process 100 images at a time. |
| FramesPerSecond            | 1     | Amount of video frames that can be recognized per second.                                                                                                          |
| ImageRecognitionThreshold  | 75    | Threshold value for image recognition.                                                                                                                             |

## Connectors API Service

| Property                              | Value                    | Description                                       |
|---------------------------------------|--------------------------|---------------------------------------------------|
| ExterroConnectorIntegrationAPIAddress | ExterroServiceAPIAddress | Host Address of the Exterro AD Connector service. |
| ExterroConnectorIntegrationAPIPort    | ExterroServiceAPIPort    | Port of the Exterro AD Connector service.         |

## Connectors

| Property                                  | Value                                 | Description                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UseSearchCriterionForEwsQuery             | FALSE                                 | Enables search criterion for EWS query.                                                                                                                                                                                                                                                                                                                                                                        |
| ExchangeAnchorMailboxHeadersEnabled       | FALSE                                 | True if X-AnchorMailBox header should be added for Exchange whitelist.                                                                                                                                                                                                                                                                                                                                         |
| ClientIdForContentSearch                  | 1b730954-1685-4b74-9bfd-dac224a7b894? | Set the value as “1b730954-1685-4b74-9bfd-dac224a7b894” to authenticate Azure AD (Office365) endpoint to get the token.                                                                                                                                                                                                                                                                                        |
| RedirectUriForContentSearch               | urn:ietf:wg:oauth:2.0:oob?            | Set the value as “urn:ietf:wg:oauth:2.0:oob” to redirect Azure AD (Office365)                                                                                                                                                                                                                                                                                                                                  |
| RefreshSharepointDatasourceIntervalInDays | 0                                     | <p>Enter the number (days) based on which the synchronization between SharePoint Online subsites and parent sites should be triggered.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• The automatic synchronization will be disabled when ‘0’ is provided.</li> <li>• Once the value is provided, the ‘AccessData Exterro Self Host Service’ should be restarted to take effect.</li> </ul> |

## PHash/PhotoDNA Detection

| Property               | Value | Description                                                          |
|------------------------|-------|----------------------------------------------------------------------|
| SimilarObjectThreshold | 1000  | Bigger the number, more false positives in similar object detection. |

## TensorFlow AI Server

| Property            | Value                                                                                                                     | Description                                                                                                  |
|---------------------|---------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| TensorFlowUrl       | http://localhost:5000                                                                                                     | TensorFlow service base URL. By default, it's set to localhost.                                              |
| TensorFlowMaxFrames | 50                                                                                                                        | TensorFlow Max number of frames for each category.                                                           |
| LicenseGeneratorURL | <a href="https://exterroftklicensingser vice.exterrocloud.info">https://exterroftklicensingser vice.exterrocloud.info</a> | TensorFlow service base URI. By default, it's " <a href="http://localhost:5000">http://localhost:5000</a> ". |

## SDL Translation Server

| Property                        | Value            | Description                                         |
|---------------------------------|------------------|-----------------------------------------------------|
| SDLMTEdgeServer                 |                  | SDL MT Edge server name                             |
| SDLMTEdgePort                   |                  | SDL MT Edge port value                              |
| SDLMTEdgeApiKey                 |                  | Key to use SDL MT Edge API                          |
| RemoveTagForChatLangTranslation | attachment,image | HTML tags to skip while translating by SDL MT Edge. |

## Redis

| Property               | Value | Description                                                                                                                   |
|------------------------|-------|-------------------------------------------------------------------------------------------------------------------------------|
| RedisUrl               |       | Host Address:Port of Redis cache server.                                                                                      |
| EnableDistributedCache | FALSE | Indicates whether to enable distributed caching using Redis. Set to `TRUE` when configuring a cluster environment with Redis. |

## FTK Central Bulk Coding

| Property   | Value | Description                                                |
|------------|-------|------------------------------------------------------------|
| BulkCoding | 10000 | Defines the batch size used during bulk coding operations. |

## NFS

| Property            | Value                              | Description                                                   |
|---------------------|------------------------------------|---------------------------------------------------------------|
| NfsShareMappedDrive | 3.210.130.118:/mnt/sharedfolder x: | Regular expression for Network File System shares parameters. |

## ScanPst Installation Location

| Property       | Value      | Description                                      |
|----------------|------------|--------------------------------------------------|
| ScanPstExePath | C:\Program | Full folder path where scanpst.exe is installed. |

## Whitehat scan

| Property | Value   | Description                                                                  |
|----------|---------|------------------------------------------------------------------------------|
| Hsts     | 525,600 | 525,600 minutes is equivalent to 1 year, added as reported by Whitehat scan. |

**FTK Connect**

| Property               | Value | Description                                                                                                                                 |
|------------------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------|
| EnabledADEnterpriseApi | FALSE | Specifies whether the Enterprise API should use AD authentication. If `TRUE`, AD authentication is used; otherwise, an API key is required. |
| RunPermissionsCheck    | TRUE  | Enables or disables permissions checking on the API. Set to `TRUE` to perform permissions checks.                                           |
| EnableSwagger          | FALSE | Enables or disables Swagger documentation APIs. Set to `TRUE` to access API documentation via Swagger URL.                                  |

## FTK Portable Case

| Property                              | Value | Description                                                                                                                                                                                                                      |
|---------------------------------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IgnoreParentObjectsDuringPCFileCopy   | TRUE  | If set to `TRUE`, the system will ignore copying parent objects. By default, this behavior is enabled (`TRUE`).                                                                                                                  |
| ShowViewRenderedByFTKNotification     | TRUE  | When set to `TRUE`, adds a notification to the top of files indicating "View Rendered by FTK," signifying that the viewer shows a representation of the native file rendered by Exterro (FTK).                                   |
| CalculateManualHashOfFiles            | FALSE | Controls whether the Portable Case Export job calculates hash values for files. Set to TRUE to enable hash calculation.                                                                                                          |
| IncludeEmailAttachments               | FALSE | Determines whether email attachment objects are included in the Portable Case Export job. Set to TRUE to include attachments.                                                                                                    |
| IncludeFamilyRelated                  | FALSE | Specifies whether family-related objects are included in the Portable Case Export job. Set to TRUE to include these objects.                                                                                                     |
| IncludeSimilarRelated                 | FALSE | Indicates whether similar-related objects are included in the Portable Case Export job. Set to TRUE to include similar objects.                                                                                                  |
| IncludeOfflineRelated                 | FALSE | Controls whether offline-related data is included based on the status of the IncludeEmailAttachments, IncludeFamilyRelated, and IncludeSimilarRelated keys. If any of these keys are TRUE, the associated data will be included. |
| PCIncludeThreadsAttachmentsDuplicates | TRUE  | Used in PORTABLE CASE to set whether Email Threads, Attachments, and Duplicates are included or not. Default is TRUE.                                                                                                            |

| Property                        | Value      | Description                                                                                                                                                                                                                                     |
|---------------------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ForceThreadingForSelectedEmails | True/False | <b>[Portable Case]</b> When set to True, forcibly applies email threading to selected emails, even if the <i>"Related Email (Threads) for selected emails"</i> option is unchecked in the <b>Automatically Include</b> section. (Default: True) |
| PCIncludeAttachments            | True/False | <b>[Portable Case]</b> When set to True, automatically enables the <i>"Email Attachments for selected emails"</i> option in the <b>Automatically Include</b> section. (Default: True)                                                           |
| PCIncludeDuplicates             | True/False | <b>[Portable Case]</b> When set to True, automatically enables the <i>"Related Email (Threads) for selected emails"</i> option in the <b>Automatically Include</b> section. (Default: True)                                                     |

## Contact Exterro

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If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through [support@exterro.com](mailto:support@exterro.com).

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