



AccessData Legal and Contact Information

Document date: March 27, 2014

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Upgrading Cases

If you are upgrading a case from 4.1 and above to 5.0x and above and you are using the same type and version of the database, you perform a one-step upgrade process.

For example:

- Upgrading from FTK 4.1 with Oracle 10g to FTK 5.x with Oracle 10g
- Upgrading from FTK 4.1 with PostgreSQL 9.1.6 to FTK 5.x with PostgreSQL 9.1.6

Note: If you are changing either the type or the version of the database, you must perform a two-step migration.

Important Considerations

- You cannot upgrade cases from 3.x or 4.0 to 5.x. You must upgrade to 4.1 or 4.2 first. Then you can upgrade from 4.1 or 4.2 to 5.x. For information on upgrading from 4.0.x or older, contact your Technical Account Manager or Technical Support.
- This version does not support upgrading cases from 2.x. If you have 2.x cases that you want to upgrade, you must first upgrade the cases to 3.0 or newer.
- Some features supported by newer versions may not be available when reviewing a case that has been
 upgraded. Depending on the feature, you may need to reprocess some or all of the evidence in the case
 to be able to use a particular feature.

The following information assumes that you have already created user accounts in the new database.

To upgrade a case

- 1. In FTK 5.x, open the Case Manager.
- 2. Click Case > Copy Previous Case...
- 3. On the *Copy Case(s)* dialog, in the *Select Database* drop-down menu, select the version of the database from which you would like to copy your case.

Note: If prompted to authenticate, enter the system administrator (sys) credentials for the Oracle database and then click **OK**.

4. Highlight the case(s) which you would like to upgrade into the new database.

Use Shift+Click or Ctrl+Click to select more than one case at a time.

Important: The selected case(s) must not be in use at the time of upgrade.

- 5. Click OK.
- 6. On the Case Attach dialog, use the Case: drop-down menu to view the list of users that are associated to each case.
- 7. For each case that is upgraded, use the *Associate Users* control box to map the user names that exists in the previous database (*Old User Name*) to the appropriate user name(s) that exist in the new database (*New User Name*).
- 8. To associate users, do the following:
 - 8a. Highlight the old user name(s) to which you would like to associate to a username in the new database. Use **SHIFT+Click** or **CTRL+Click** to select more than one username at a time.
 - 8b. Click Associate to...

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- 8c. Select the user name from the new database to which you would like to associate with the old user names.
- 9. Click OK.
- 10. The selected user associations are mapped and the case is copied into the new database.

Note: The copied case is written to the same main case folder as the source case. The upgraded case name will be appended with a number to make it unique. For example, My Example Case Name (1).

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