

FTK IMAGER USER GUIDE

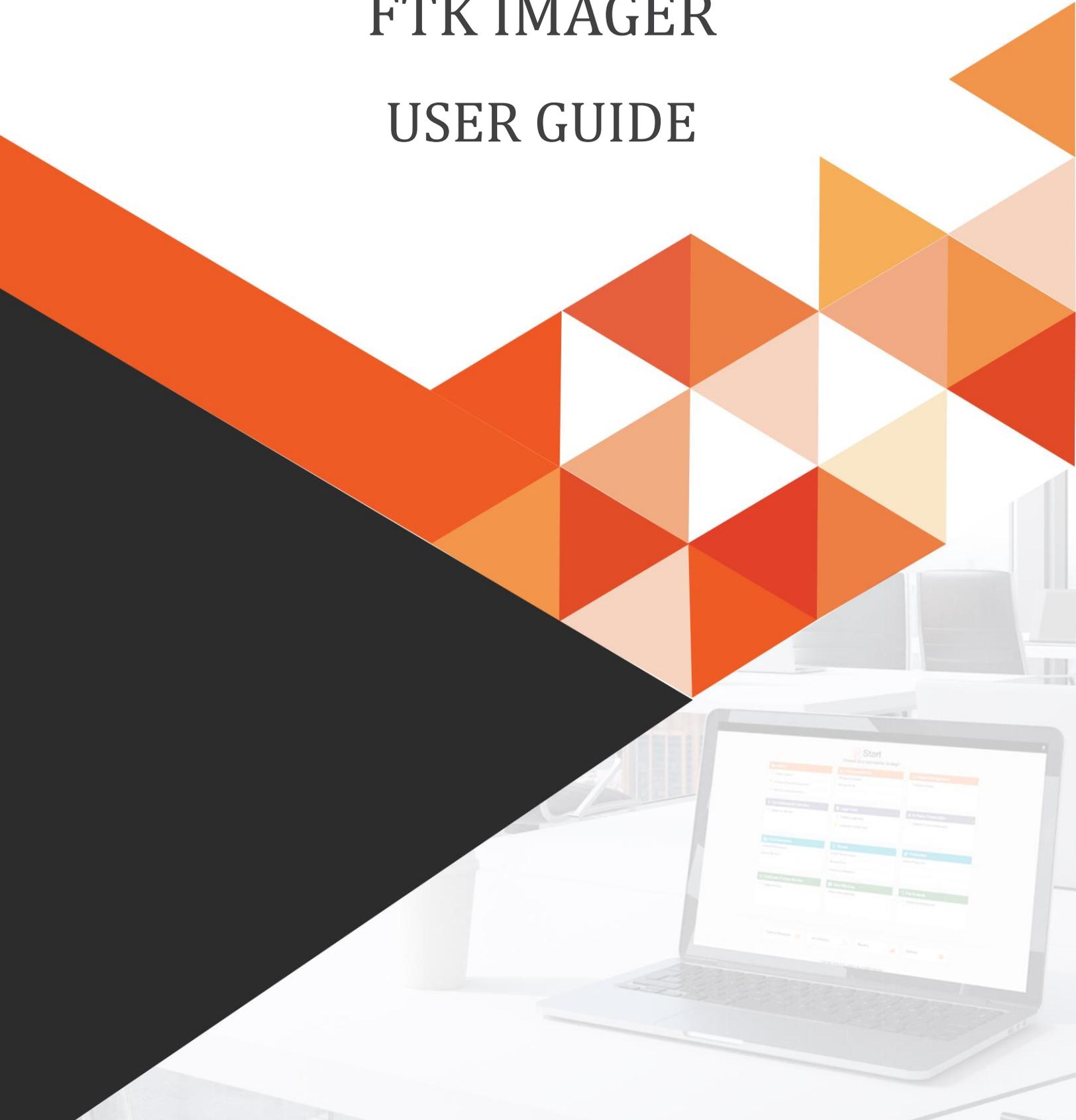


Table of Contents

ABOUT FTK IMAGER	4
UNDERSTANDING AD1 IMAGE FILE VERSION COMPATIBILITY	6
ABOUT IMAGE V3 AND V4 FILES	6
<i>AD1 Image versions and supported applications</i>	6
CONVERTING V4 IMAGE FILES TO V3.....	7
DETERMINING THE VERSION OF AN IMAGE FILE	8
FTK IMAGER - INSTALLATION	9
INSTALLATION STEPS.....	9
INSTALLING FTK IMAGER TO A PORTABLE DEVICE	13
RUNNING FTK IMAGER.....	14
COMMAND LINE OPTIONS.....	14
RUNNING FTK IMAGER USING COMMAND LINE OPTIONS	15
THE FTK IMAGER USER INTERFACE	16
THE FTK IMAGER UI	16
<i>Menu Bar</i>	17
<i>View Panes</i>	21
FTK IMAGER PRO - FEATURES	26
INTRODUCING FTK IMAGER PRO.....	26
PREREQUISITES FOR FTK IMAGER PRO	26
STEPS TO EXTRACT DATA FROM IPHONE USING FTK IMAGER PRO.....	27
DECRYPTION OF LIVE DATA	34
SUPPORTED ENCRYPTION TECHNOLOGIES FOR FORENSIC IMAGES.....	41
<i>Decrypting Process for Each Encryption Type</i>	42

WORKING WITH EVIDENCE	53
PREVIEWING EVIDENCE	53
<i>Preview Modes</i>	54
ADDING EVIDENCE ITEMS	55
<i>Adding a Single Evidence Item</i>	55
<i>Adding All Attached Devices</i>	55
<i>Image Mounting</i>	56
REMOVING EVIDENCE	64
<i>Removing a Single Evidence Item</i>	64
<i>Removing All Evidence Items</i>	64
OBTAINING PROTECTED REGISTRY FILES	65
<i>Acquiring Protected Registry Files on a Local Machine</i>	65
<i>Accessing Registry files from a Drive Image</i>	67
USING ENCRYPTED IMAGES	68
<i>Detecting EFS Encryption</i>	68
<i>AD Encryption</i>	70
<i>AFF Encryption</i>	71
FTK IMAGER OUTPUT FILES	72
CREATING FORENSIC IMAGES	72
<i>Imaging Complete Drives or Partitions</i>	72
<i>Creating Custom Content Images</i>	85
EXPORTING FROM FTK IMAGER	93
<i>Exporting Forensic Images</i>	93
<i>Exporting Files</i>	93
<i>Exporting By SID</i>	94
<i>Exporting File Hash Lists</i>	98
<i>Exporting Directory Listings</i>	103
<i>Decrypting AD1 Images</i>	103
<i>Verifying Drives and Images</i>	104
<i>Importing Sets of Files</i>	107

APPENDIX A FILE SYSTEMS AND DRIVE IMAGE FORMATS	108
FILE SYSTEMS	108
WHOLE DISK ENCRYPTED	109
HARD DISK IMAGE FORMATS.....	109
CD AND DVD IMAGE FORMATS	110
APPENDIX B USING A LOGICUBE DEVICE.....	111
INTEGRATING A LOGICUBE FORENSIC MD5.....	111
<i>Creating an Image File with the Logicube Forensic MD5</i>	<i>112</i>
<i>Formatting the Logicube Forensic MD5 Internal Hard Drive.....</i>	<i>113</i>
<i>Using the Logicube Forensic MD5 Internal Drive as a USB Drive</i>	<i>113</i>
<i>Accessing the Logicube Forensic MD5 Compact Flash Drive as a USB Drive</i>	<i>114</i>
<i>Viewing the Logicube Forensic MD5 Hardware Information</i>	<i>114</i>
APPENDIX C USING A FERNICO DEVICE	115
INTEGRATING A FERNICO FAR SYSTEM	115
<i>Accessing the Fernico FAR System from Imager.....</i>	<i>115</i>

About FTK Imager

FTK[®] Imager is a data preview and imaging tool that lets you quickly assess electronic evidence to determine if further analysis with a forensic tool such as Forensic Toolkit[®] (FTK) is warranted. FTK Imager can also create perfect copies (forensic images) of computer data without making changes to the original evidence. With FTK Imager, you can:

- Create forensic images of local hard drives, floppy diskettes, Zip disks, CDs, and DVDs, entire folders, or individual files from various places within the media.
- Preview files and folders on local hard drives, network drives, floppy diskettes, Zip disks, CDs, and DVDs
- Preview the contents of forensic images stored on the local machine or on a network drive
- Mount an image for a read-only view that leverages Windows Explorer to see the content of the image exactly as the user saw it on the original drive.
- Export files and folders from forensic images.
- See and recover files that have been deleted from the Recycle Bin, but have not yet been overwritten on the drive.
- Create hashes of files using either of the two hash functions available in FTK Imager: Message Digest 5 (MD5) and Secure Hash Algorithm (SHA-1).
- Generate hash reports for regular files and disk images (including files inside disk images) that you can later use as a benchmark to prove the integrity of your case evidence. When a full drive is imaged, a hash generated by FTK Imager can be used to verify that the image hash and the drive hash match after the image is created, and that the image has remained unchanged since acquisition.

Important: *When using FTK Imager to create a forensic image of a hard drive or other electronic device, be sure you are using a hardware-based write-blocker. This ensures that your operating system does not alter the original source drive when you attach it to your computer.*

To prevent accidental or intentional manipulation of the original evidence, FTK Imager makes a bit-for-bit duplicate image of the media. The forensic image is identical in every way to the original, including file slack and unallocated space or drive free space. This allows you to store the original media away, safe from harm while the investigation proceeds using the image.

After you create an image of the data, you can then use AccessData Forensic Toolkit (FTK) to perform a complete and thorough forensic examination and create a report of your findings

Understanding AD1 Image File Version Compatibility

About Image V3 and V4 Files

AccessData has produced a new AD1v4 image format that is different than the previous AD1v3 format. Older versions of AccessData products cannot recognize the new v4 format.

As a result, two versions of Imager are available to download and use:

- Imager 3.4.0
- Imager 3.4.2 (and later)

Use the following table to understand which products can use which AD1 format.

AD1 Image versions and supported applications

Image Versions	Description
<ul style="list-style-type: none"> • Imager 3.4.1 and later • FTK 6.0 and later • Summation 6.0 and later • eDiscovery 6.0 and later 	<p>If you create an AD1 using one of these products, it is created only in the new v4 format.</p> <p>These products can read either AD1v3 or AD1v4 image files.</p>
<ul style="list-style-type: none"> • Imager 3.4.0 	<p>This version can read either AD1v3 or AD1v4 files but creates only AD1v3 files.</p> <p>Use this version when working with AD1 files for 5.x versions of FTK, Summation, or eDiscovery</p> <p>You can use this version to open an AD1v4 file and save it as an AD1v3 file. (See below)</p>
<ul style="list-style-type: none"> • FTK 5.x and earlier • Summation 5.x and earlier • eDiscovery 5.x and earlier • Imager 3.3.x and earlier 	<p>These products can read only AD1v3 files.</p> <p>These products can create only AD1v3 files.</p>

Converting v4 image files to v3

It is important to note that AD1 files created in 6.x versions of FTK, Summation, or eDiscovery are the v4 format and cannot be read by 5.x versions and earlier of those products as well as Imager 3.3.x and earlier. Using an older version of Imager will result in an "Image detection failed" error.

However, you can open a v4 file in Imager 3.4.0 (only) and save it as a v3 file. To use Imager 3.4.0 to convert a v4 file to a v3 file, note the following:

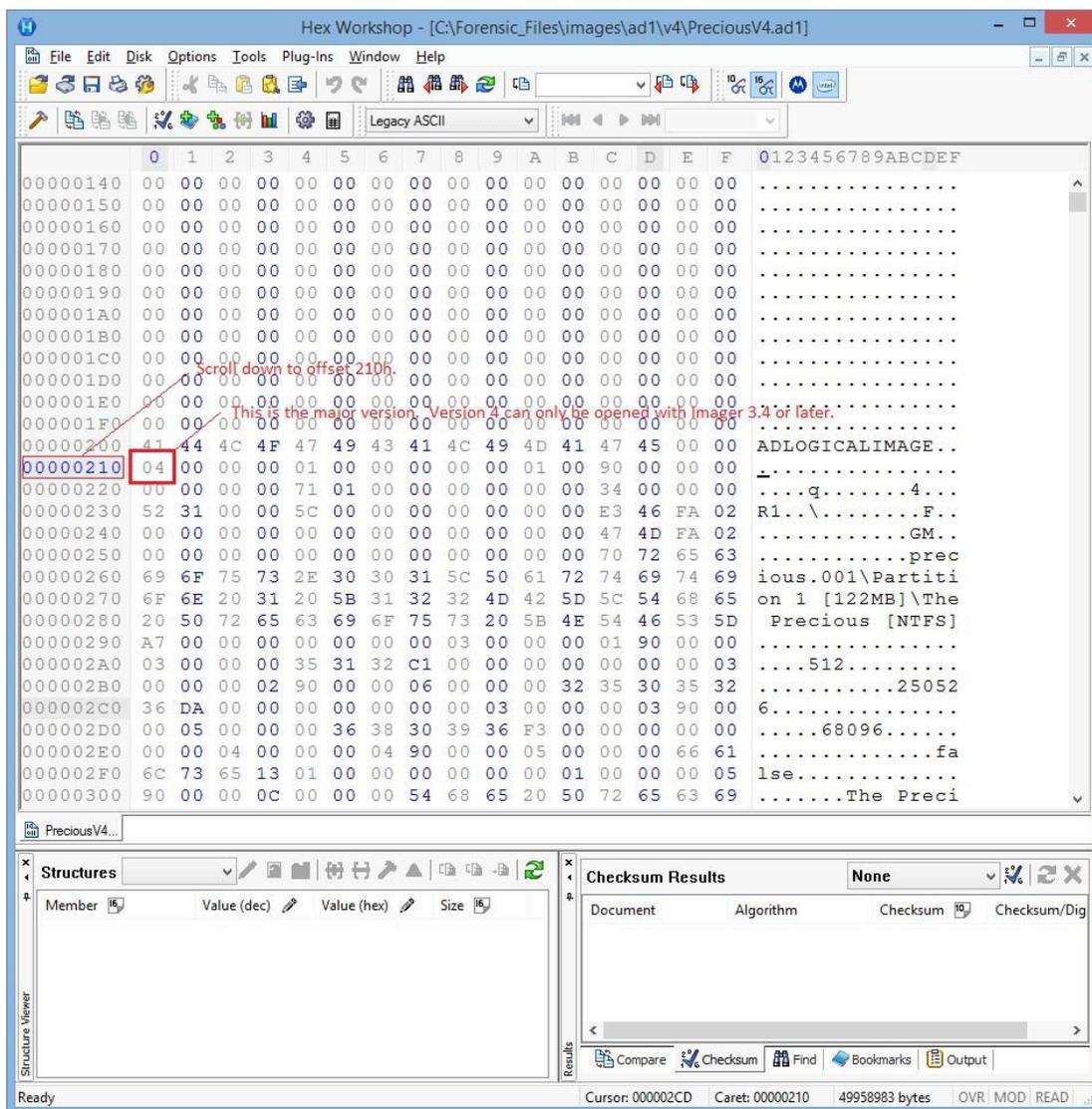
- The verification hashes will be different because a v4 AD1 includes GUID tables that get hashed.
- To avoid having the top-level (filesystem) node's name changed, the AD1 should be created by doing the following:
 - **Correct:** File > Create Disk Image (follow wizard)
 - **Incorrect:** Add AD1, expand, right click on filesystem node in tree, Export Logical Image (AD1)



Note: An AD1 image is not really a disk image even though the option you use is Create Disk Image.

Determining the Version of an Image File

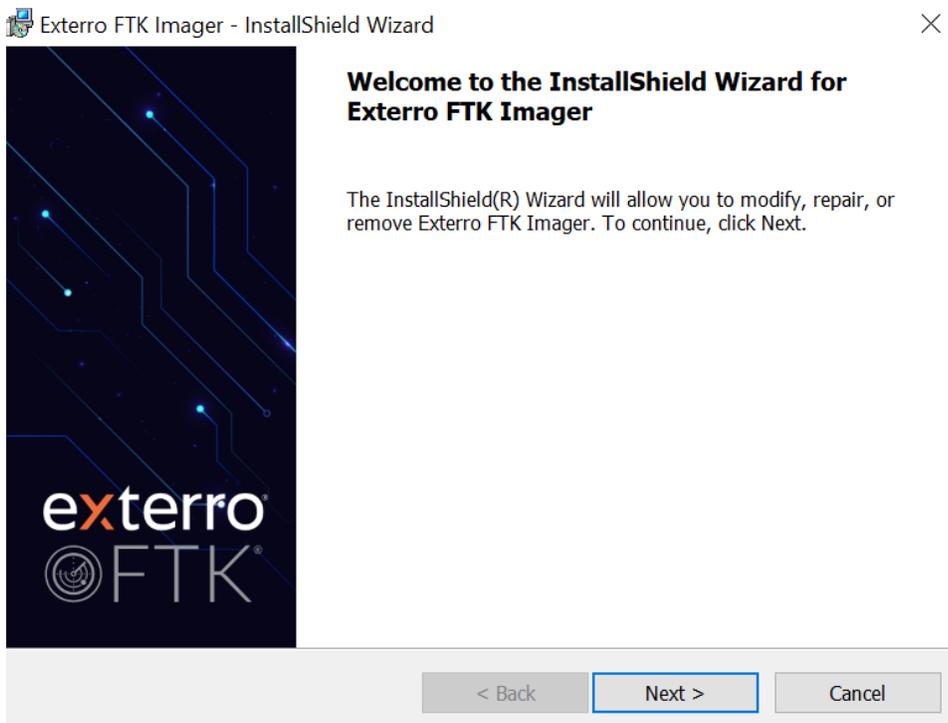
A hex editor can be used to quickly determine if your AD1 is v3 or v4.



FTK Imager - Installation

Installation Steps

1. Download the FTK Imager setup file provided by the Exterro Team.
2. Extract the file to a specific location.
3. Double-click the extracted setup file to begin the installation.
 - The following Installation page is displayed.



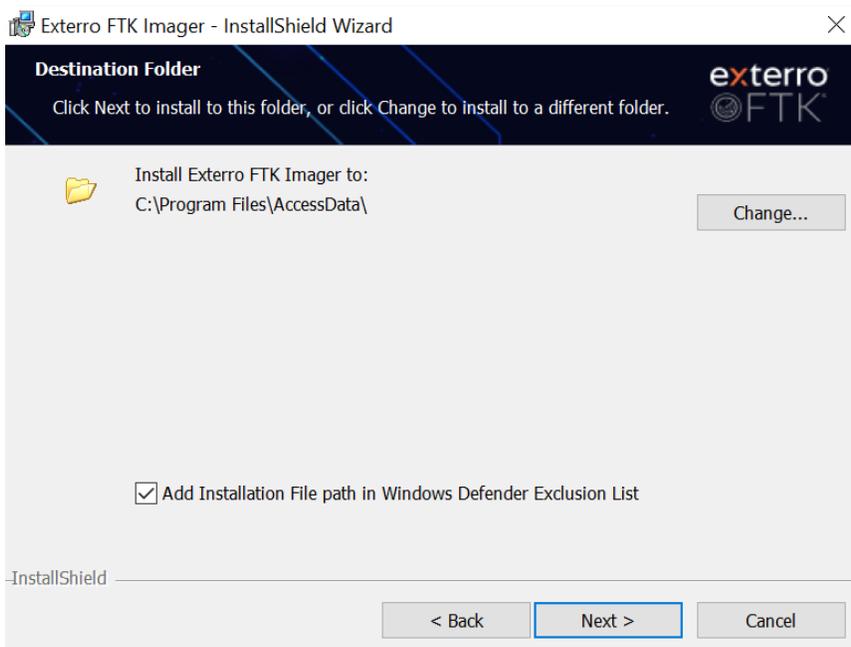
4. Click **Next** to proceed.

- The following License Agreement page is displayed.

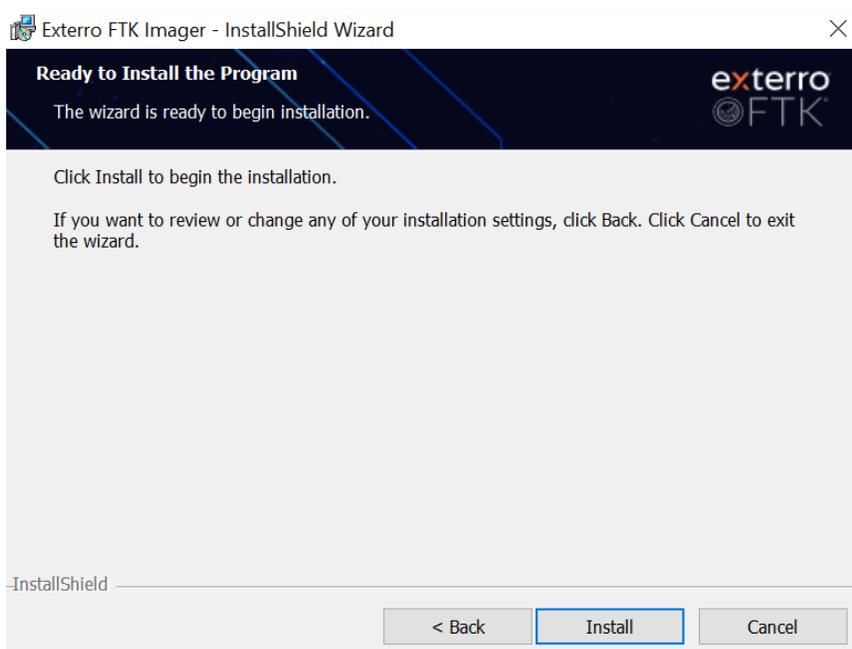


5. Read and accept the License Agreement and click **Next**.

- The following page is displayed.

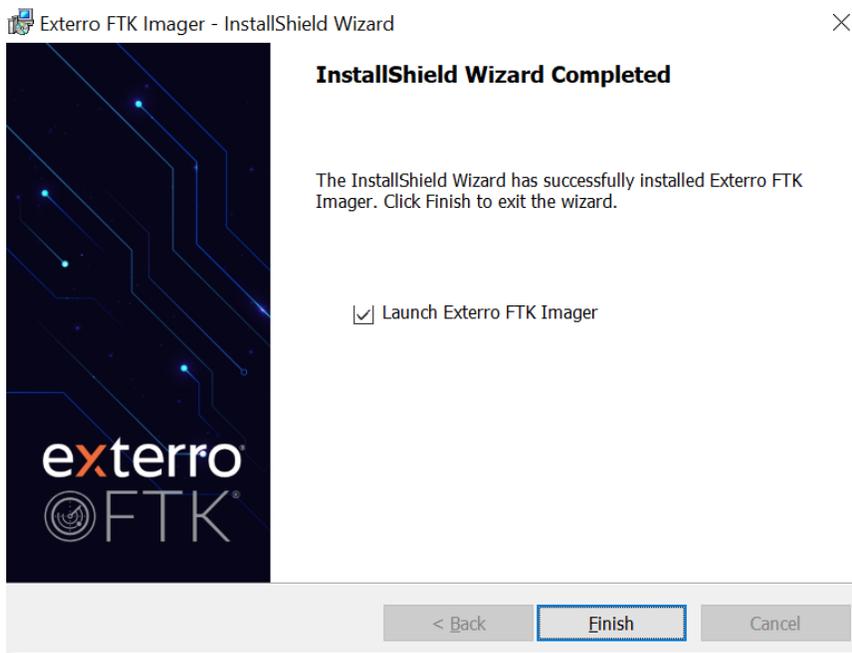


6. (Optional) Click **Change** to customize the installation path for FTK Imager. By default, the path **\Program Files\AccessData** will be used. If the specified folder does not exist, it will be created automatically by the installer.
7. (Optional) If you intend to add the **Installation File path in the Windows Defender Exclusion List**, select the checkbox.
8. Click **Next**.
 - The following page is displayed.



9. Click **Install**.

- The following page is displayed.



10. (Optional) Select the **Launch Exterro FTK Imager** checkbox to launch FTK Imager immediately after installation. And leave it unelected to run FTK Imager later.
11. Click **Finish** to complete the installation and exit the setup wizard.

Installing FTK Imager to a Portable Device

Prerequisites:

- Ensure that a **target drive** is available to save the imaged data.
- Use a **reliable write-blocker** when running FTK Imager to ensure data integrity.

There are two methods to use FTK Imager on a portable device:

a) Direct Copy to Portable Device

1. **Extract Files:** Copy the FTK Imager Lite files directly to your portable device (e.g., thumb drive).
2. **Execute from Portable Device:** Unzip the downloaded files to the portable drive, then execute FTK Imager from there.

b) Install and Copy to Portable Device

1. **Install Locally:** Run the FTK Imager installation on a local computer.
2. **Copy Files:** After installation, copy the FTK Imager folder from the following location:
C:\Program Files\FTK\FTK Imager
3. **Run from Portable Device:** Once copied, the program file (**FTK Imager.exe**) can be executed directly from the portable media device.

Running FTK Imager

a) Run from Desktop Icon

- Double-click the **FTK Imager** desktop icon to launch the application.

b) Run from Portable Device

- Execute the **FTK Imager.exe** directly from the portable device (e.g., thumb drive).

c) Run via Command Prompt

1. Click **Start > Run > Browse**.
2. Navigate to the folder containing **FTK Imager.exe** and select it.
3. Optionally, add a command line switch as outlined below.

Command Line Options

FTK Imager supports the following command line options:

a) /CreateDirListing

- **Purpose:** Creates a directory listing file in the folder where FTK Imager.exe is run from.
- **Sample Command:** "FTK Imager.exe" /CreateDirListing e:\precious.E01

b) /VerifyImage

- **Purpose:** Verifies the integrity of an image.
- **Sample Command:** "FTK Imager.exe" /VerifyImage E:\precious.E01

c) /EnableDebugLog

- **Purpose:** Enables logging to a **FTKImageDebug.log** file in the folder where FTK Imager is executed from.
- **Sample Command:** "FTK Imager.exe" /EnableDebugLog

Running FTK Imager Using Command Line Options

1. **Close FTK Imager** if it's already running.
2. Click **Start > Run**, then click **Browse**.
3. Browse to the folder containing **FTK Imager.exe** and select it.
4. At the end of the resulting text line:
 - Add a **space** before the desired command line option.
 - Type the option you wish to use.
 - Add any corresponding data (e.g., file paths).
5. Click **OK** to execute FTK Imager with the selected option.

The FTK Imager User Interface

This section discusses the FTK Imager User Interface and options.

The FTK Imager UI

The FTK Imager User Interface is divided into several panes; each is dockable. The Evidence Tree, File List, Properties, Hex Value Interpreter, Custom Content Sources panes, Menu, and Toolbar can all be undocked and resized to best fit your needs. Each can be re-docked individually, or you can reset the entire view for the next investigation.

- **To undock a pane or toolbar**

Select it and click and drag its title bar to the desired location.

- **To re-dock a pane or toolbar**

Drag the pane inside the FTK Imager window until an outline shape snaps into place in the desired position, then release the pane.

- **To return all panes to their original positions**

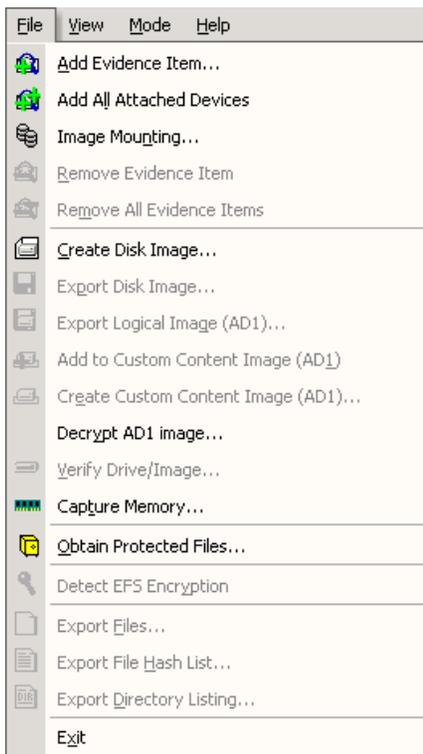
Select View > Reset Docked Windows.

Menu Bar

Use the Menu Bar to access all the features of FTK Imager. The Menu Bar is always visible and accessible. There are four items on the Menu Bar. They are discussed in detail in this section.

File Menu

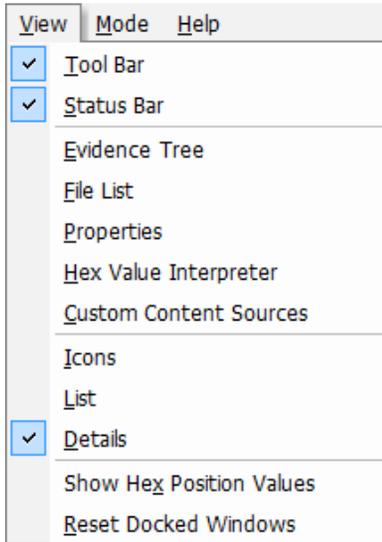
The File menu provides access to all the features you can use from the Toolbar.



Refer to the **Toolbar** section.

View Menu

The View menu allows you to customize the appearance of FTK Imager, including showing or hiding panes and control bars.

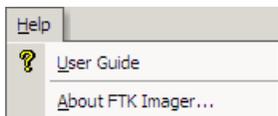


Mode Menu

The Mode menu lets you select the preview mode of the Viewer. Each of the viewing modes is discussed in more detail, refer **Preview Modes**.

Help Menu

The Help menu provides access to the FTK Imager User Guide, and to information about the program version and so forth.



Toolbar

The Toolbar contains all the tools, functions, or features, that can be accessed from the File menu, except Exit. The following table provides basic information on each feature.

FTK Imager Toolbar Components

Button	Description
	Add Evidence Item
	Add All Attached Devices
	Image Mounting. Opens the Map Image to Drive dialog.
	Remove Evidence Item
	Remove All Evidence Items
	Create Disk Image
	Export Disk Image
	Export Logical Image (AD1)
	Add to Custom Content Image (AD1)
	Create Custom Content Image (AD1)
	Verify Drive/Image
	Capture Memory
	MetaCarve (Deep Scan)
	Obtain Protected Files
	Detect EFS Encryption
	Export Files

Button	Description
	Export File Hash List
	Export Directory Listing
	Choose IE, text, or hex viewer automatically
	View files in plain text
	View files in hex format
	Open FTK Imager User Guide
	Show or Hide Panels. Choose to show or hide the Toolbar, Evidence Tree, File List, Properties, Hex Value Interpreter, and/or Custom Content Sources Panes.

View Panes

There are several basic view panes in FTK Imager. They are described in this section.

Evidence Tree Pane

The Evidence Tree pane (upper-left pane) displays added evidence items in a hierarchical tree. At the root of the tree are the selected evidence sources. Listed below each source are the folders and files it contains.

- Click the plus sign  next to a source or folder to expand the view to display its sub folders.
- Click the minus sign  next to an expanded source or folder to hide its contents.

When you select an object in the Evidence Tree, its contents are displayed in the File List. The properties of the selected object, such as object type, location on the storage media, and size, are displayed in the Properties pane. Any data contained in the selected object is displayed in the Viewer pane.

File List Pane

The File List pane shows the files and folders contained in whichever item is currently selected in the Evidence Tree. It changes as your selection changes.

Combination Pane

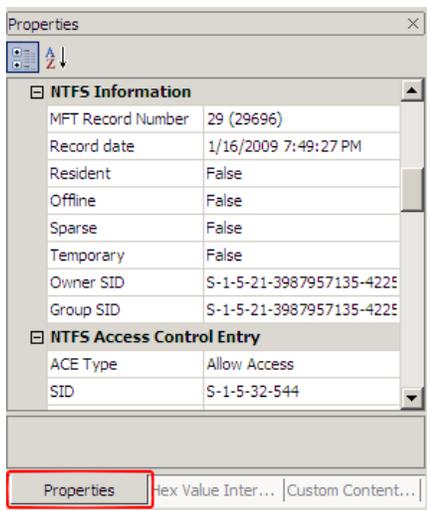
FTK Imager's lower-left pane has three tabs: Properties, Hex Value Interpreter, and Custom Content Sources.

Each is described here.

Properties

The Properties tab displays a variety of information about the object currently selected in either the Evidence Tree or the File List.

The Properties Tab

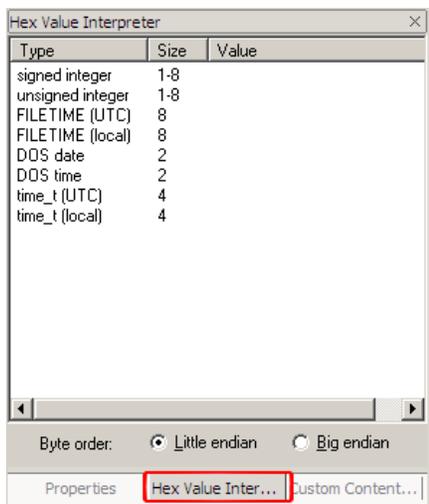


Properties include information such as object type, size, location on the storage media, flags, and time stamps.

Hex Value Interpreter

The Hex Value Interpreter tab converts hexadecimal values selected in the Viewer into decimal integers and possible time and date values.

The Hex Value Interpreter Tab

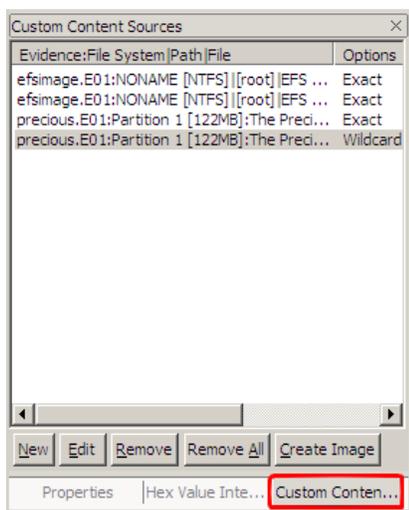


To convert hexadecimal values, highlight one to eight adjacent bytes of hexadecimal code in the Viewer. A variety of possible interpretations of the selected code are automatically displayed in the Hex Value Interpreter. This feature is most useful if you are familiar with the internal code structure of different file types and know exactly where to look for specific data patterns or time and date information.

Custom Content Sources

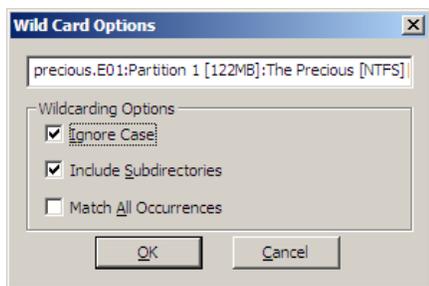
Each time you add an item to be included in a Custom Content image, it is listed here.

The Custom Content Sources Tab



You can add, edit, and remove one or all sources, and create the image from here. Click Edit to open the Wild Card Options dialog box.

Wild Card Options



For more information, see [Creating Custom Content Images](#).

Viewer

The Viewer shows the content of the currently selected file, based on the Preview Mode selected: Natural, Text, or Hex. See [Preview Modes](#) for more information.

The content can be scrolled through so you can see the entire file content. In addition, with Hex Mode selected, and the Combo Pane Hex Value Interpreter open, the hex interpretation of text selected in the Viewer pane can be viewed simultaneously.

FTK Imager Pro - Features

Introducing FTK Imager Pro

FTK Imager is a powerful data preview and imaging tool used to acquire electronic evidence in a forensically sound manner. It allows users to create bit-for-bit copies of data without altering the original evidence.

FTK Imager Pro enhances this capability by supporting the decryption of various file systems and encrypted volumes. When an encrypted volume is detected, FTK Imager Pro prompts the user to provide the necessary password or recovery key to decrypt it. If the credentials are not available, it still allows the creation of a forensically sound copy of the encrypted data, but the data remains inaccessible.

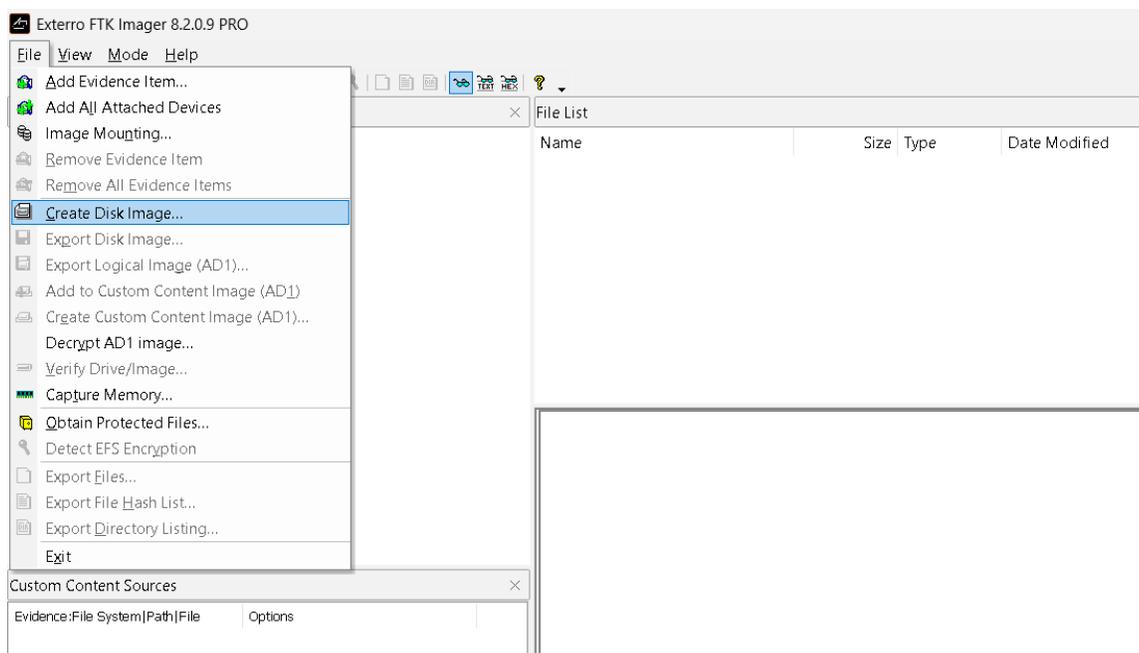
The supported iOS versions are from 13 to 26.

Prerequisites for FTK Imager Pro

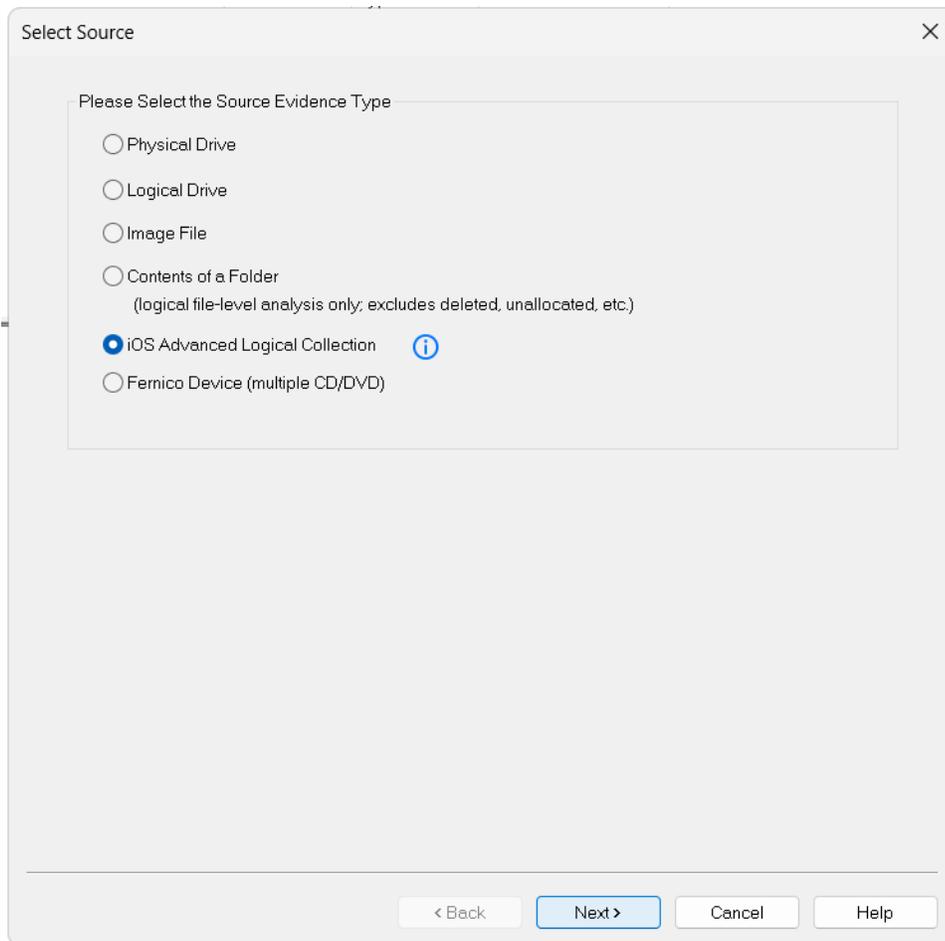
- **iTunes dependencies:** FTK Imager Pro installs iTunes dependencies automatically. It is recommended not to remove them.
- **Passcode:** A passcode for the iPhone is required to perform Collection.
- **Passcode attempts:** FTK Imager Pro may ask for the passcode up to 3 times to:
 - Remove the preset iTunes password
 - Set the iTunes password to "1234"
 - Initiate data collection
- **Cable:** Required to connect the iPhone to the FTK Imager Pro machine.

Steps to Extract Data from iPhone Using FTK Imager Pro

1. Open the **FTK Imager Pro** application.
2. Click on the **Create Disk Image Icon** or navigate to **File > Create Disk Image**.



- The **Select Source** pop-up is displayed.



3. Connect the iPhone using a cable and unlock it.
4. Select **iOS Advanced Logical Collection** (requires FTK Imager Pro license).
5. Once the device is connected, the following details will be displayed:
 - Device Name
 - Serial Number
 - IMEI Number
6. Click on **Add** to choose the destination folder for saving the extracted data.

- (Optional), Click on **Next** and provide evidence information and specify the output path (Image destination) and the desired image name.

Device Details

Select Extraction Path*

Add

Mobile Information

iOS - Mobile

iPhone

iPhone 11

Serial Number

IMEI Number

Extraction Procedure

Step 1:
Click the **'Add'** button on top to provide the output path.

Step 2:
Click on **'Trust'** on the phone screen if asked.

Step 3:
If the phone is protected with iTunes encryption, password for the same needs to be provided below.

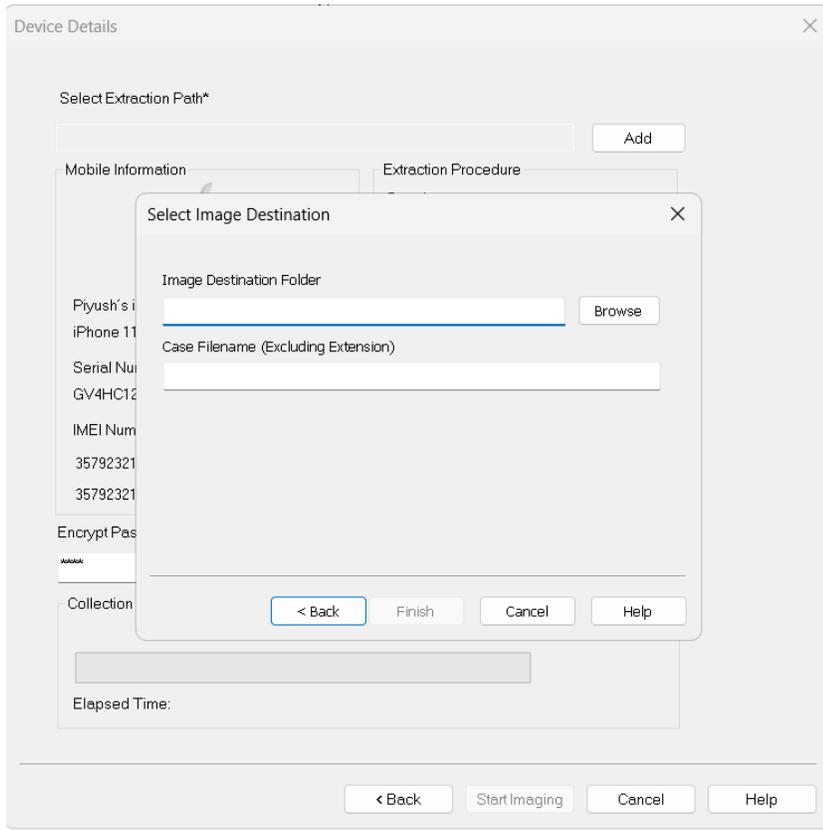
Step 4:
Click on **'Start Imaging'**. The phone will ask passcode for 2-3 times to reset the password to **'1234'** and initiating the collection.

Encrypt Password

Collection Status

Elapsed Time:

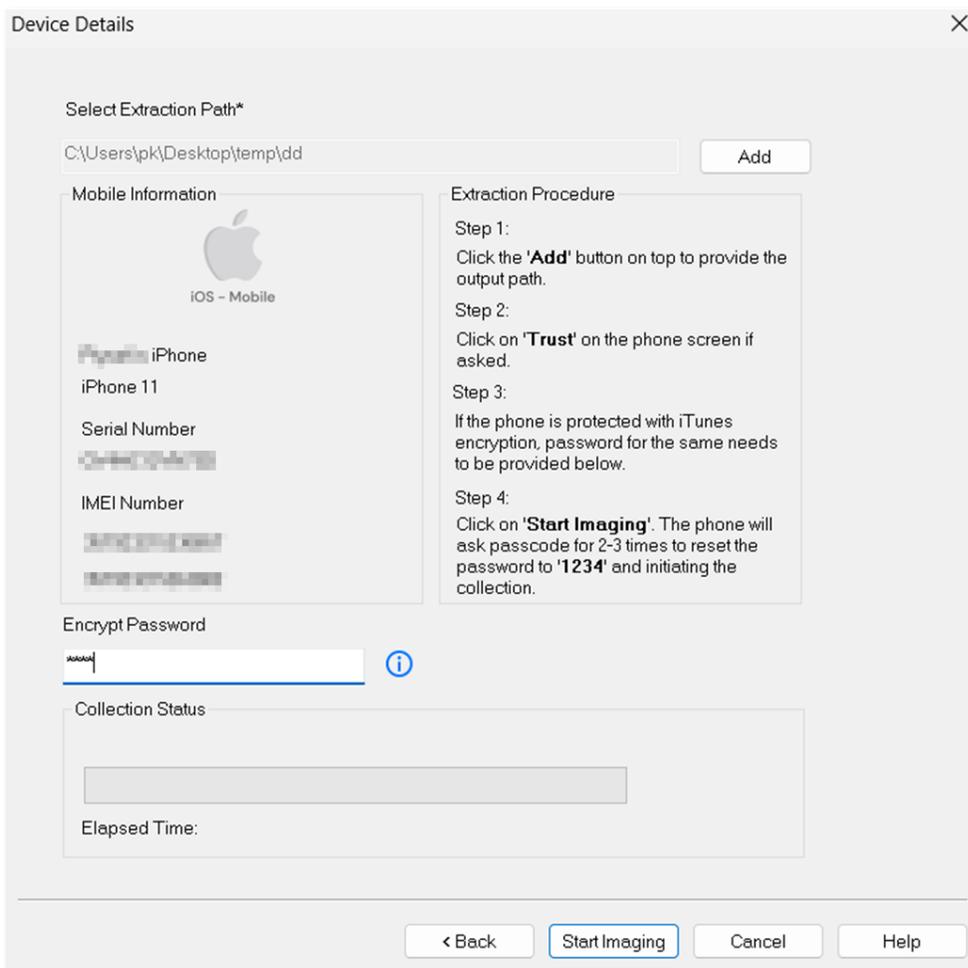
< Back Start Imaging Cancel Help



8. If the iPhone is set up with an iTunes passcode, provide the passcode:

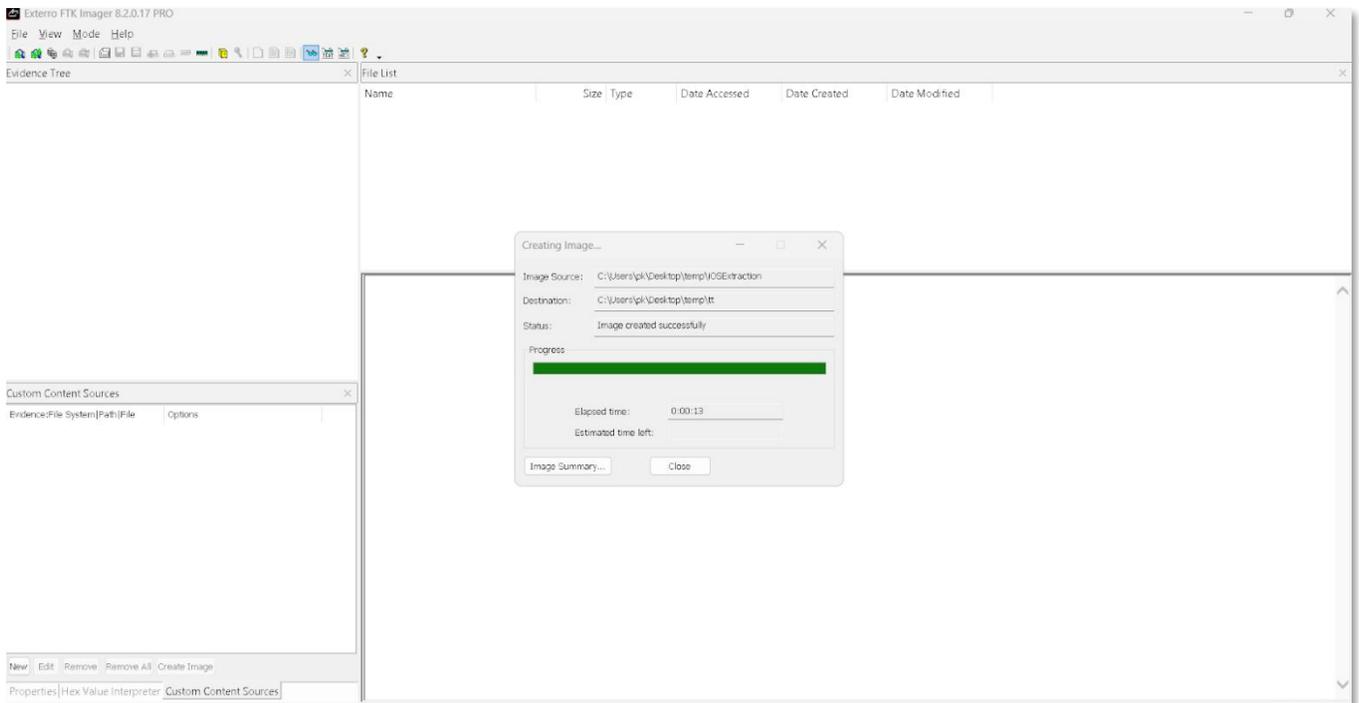
Note: Imager will ask for the passcode 3 times in order to:

- Remove the preset iTunes password.
- Set the new iTunes password to "1234".
- Start the collection.



9. After specifying the destination details, click **Start Extraction**. The extraction process will begin.

Note: *It is advised to wait for the process to complete and avoid closing the window or shutting down the machine.*



10. Once extraction is **complete**, you can click on **Image Summary** and note down the hash values generated and close the window.



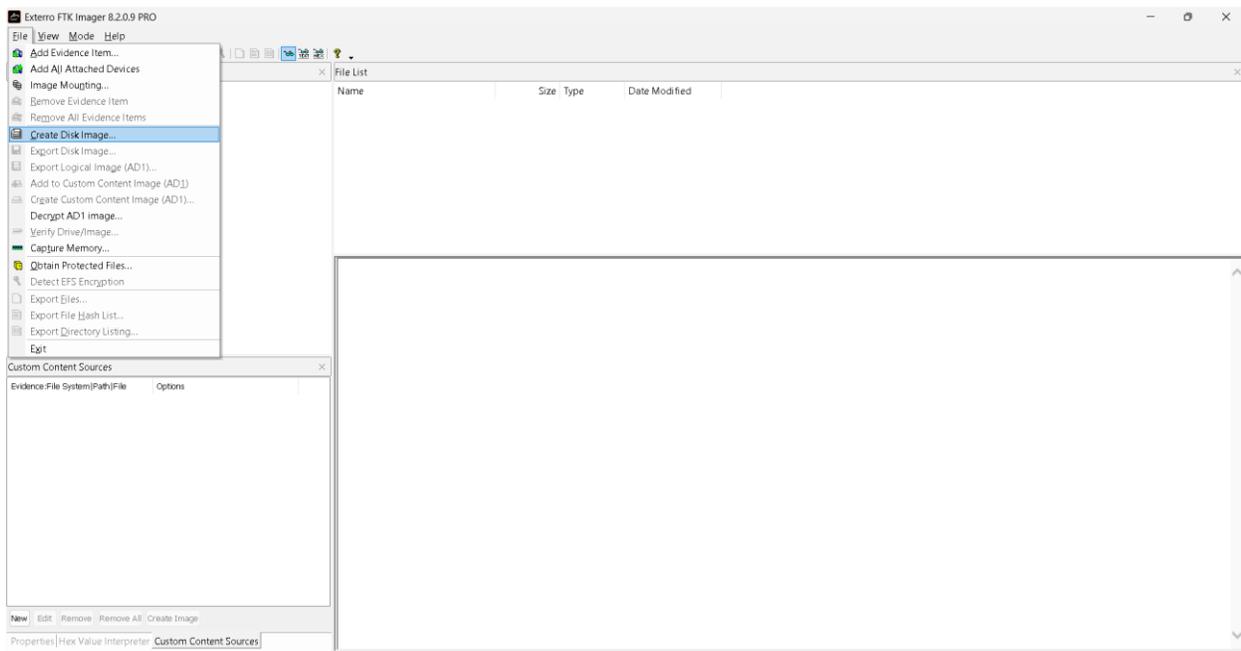
Decryption of Live Data

FTK Imager Pro provides the ability to create a decrypted copy of BitLocker-encrypted drives, allowing access to the decrypted data without altering the original.

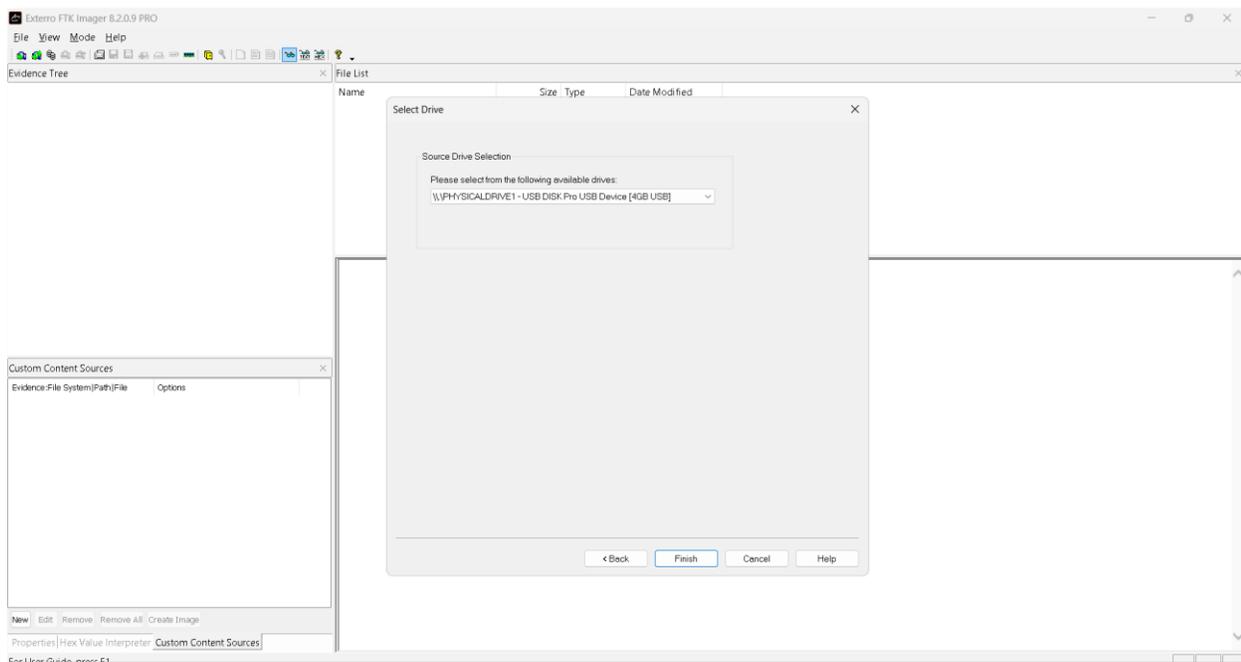
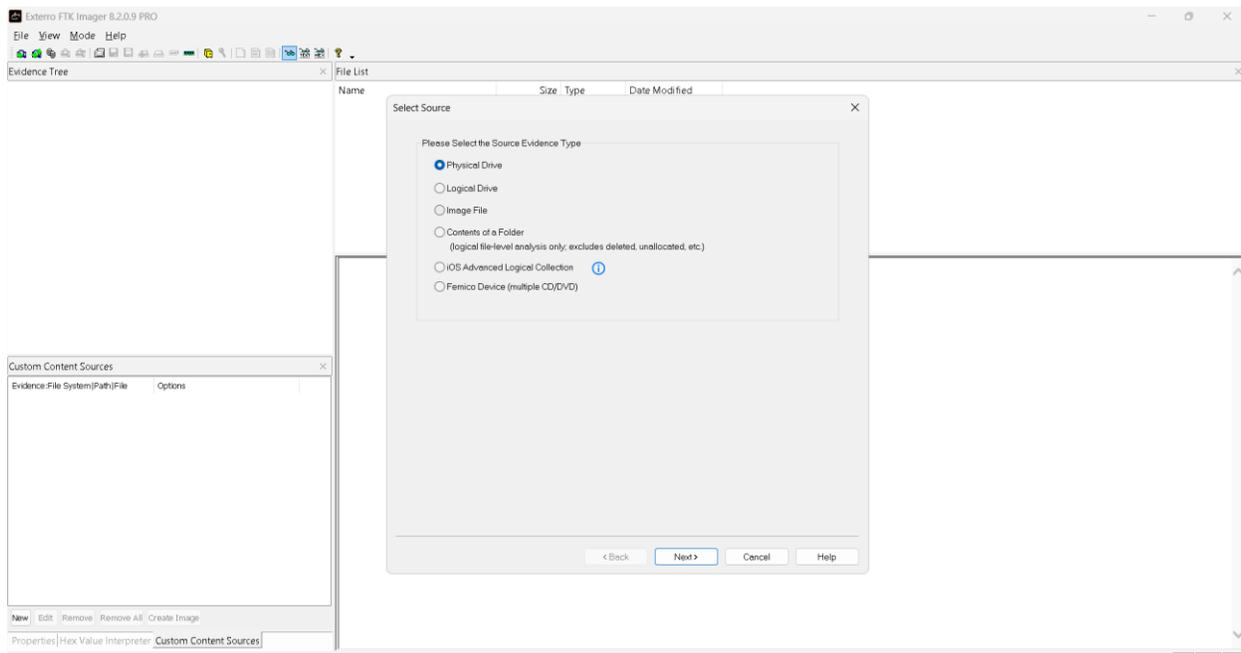
Prerequisite: A password or recovery key is required for decryption.

Steps to Image Decrypted Data

1. Go to **Create Disk Image** from the menu.

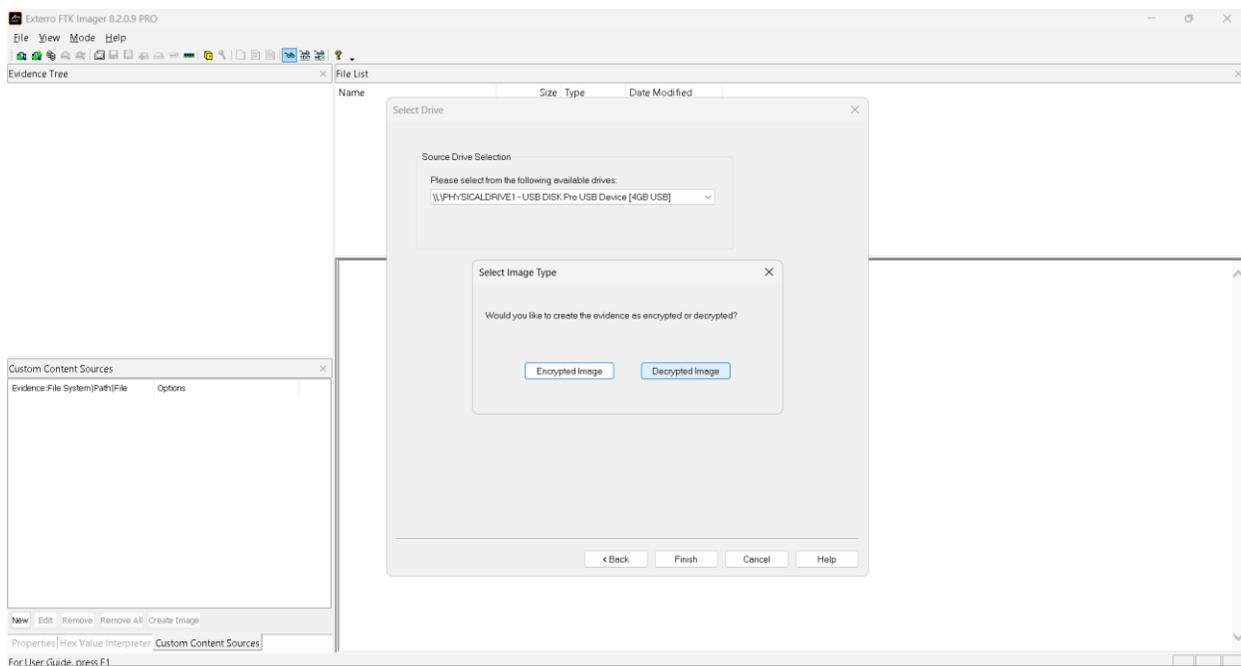


2. Select **Physical Disk** and choose the **BitLocker-encrypted disk**.

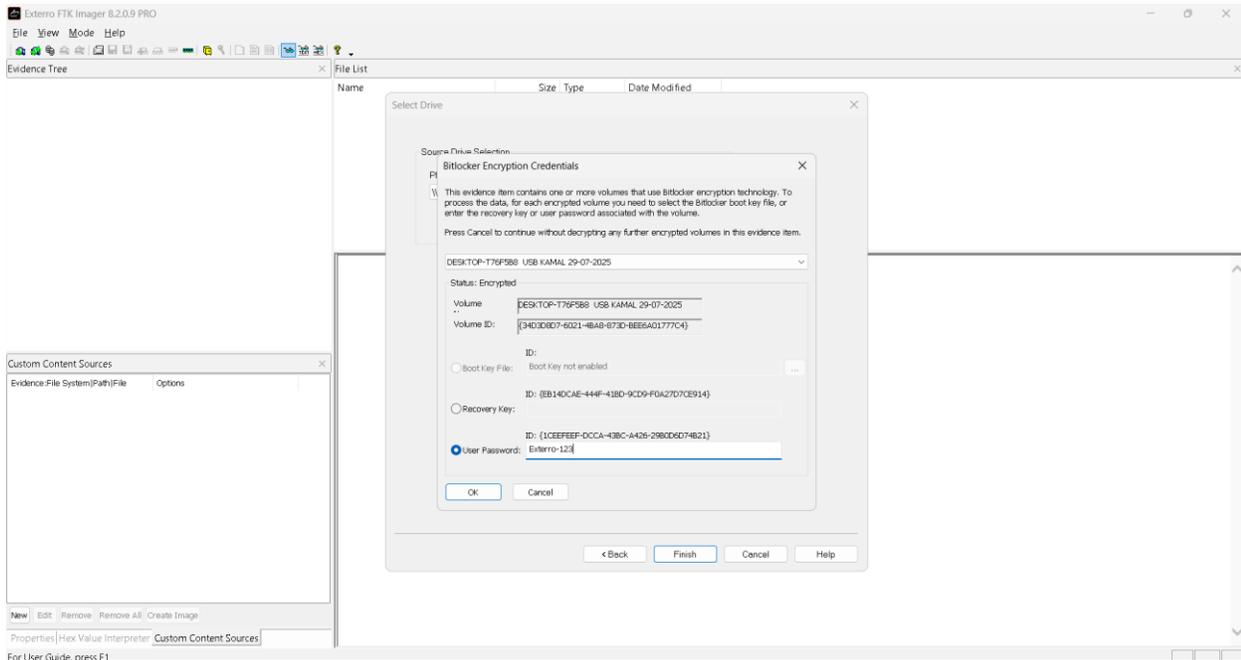


3. FTK Imager Pro will prompt whether to create a **Decrypted Copy** of the BitLocker-protected drive.

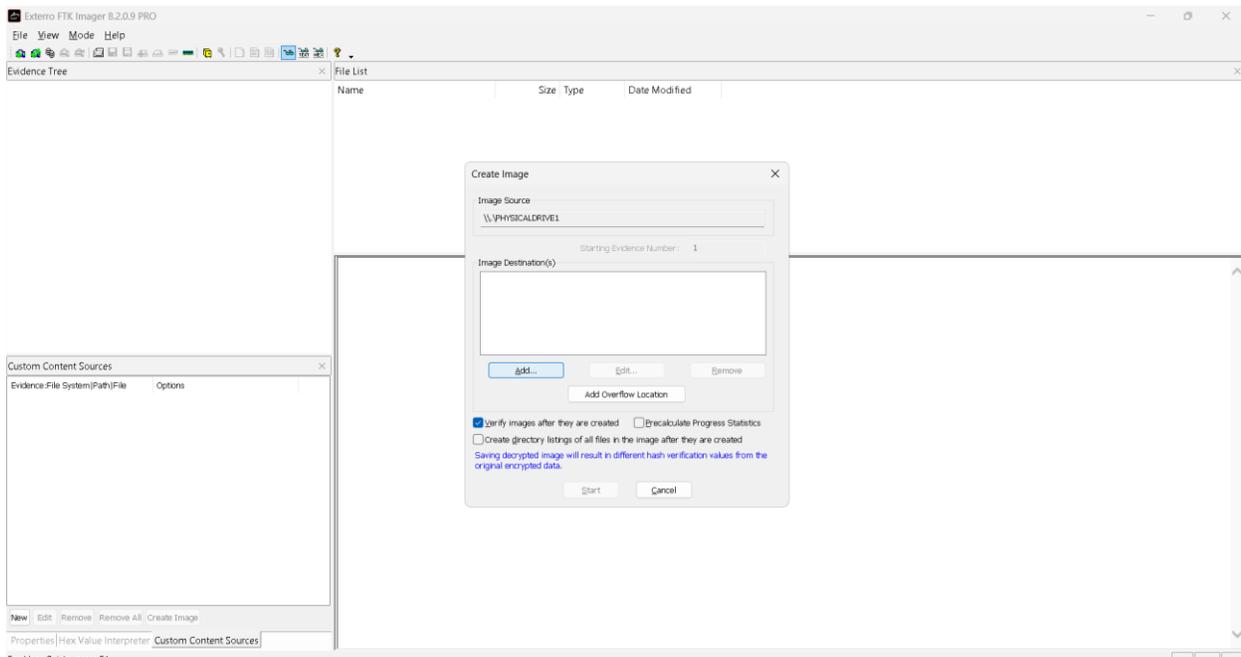
Note: This feature is only available in the licensed version of Imager Pro.

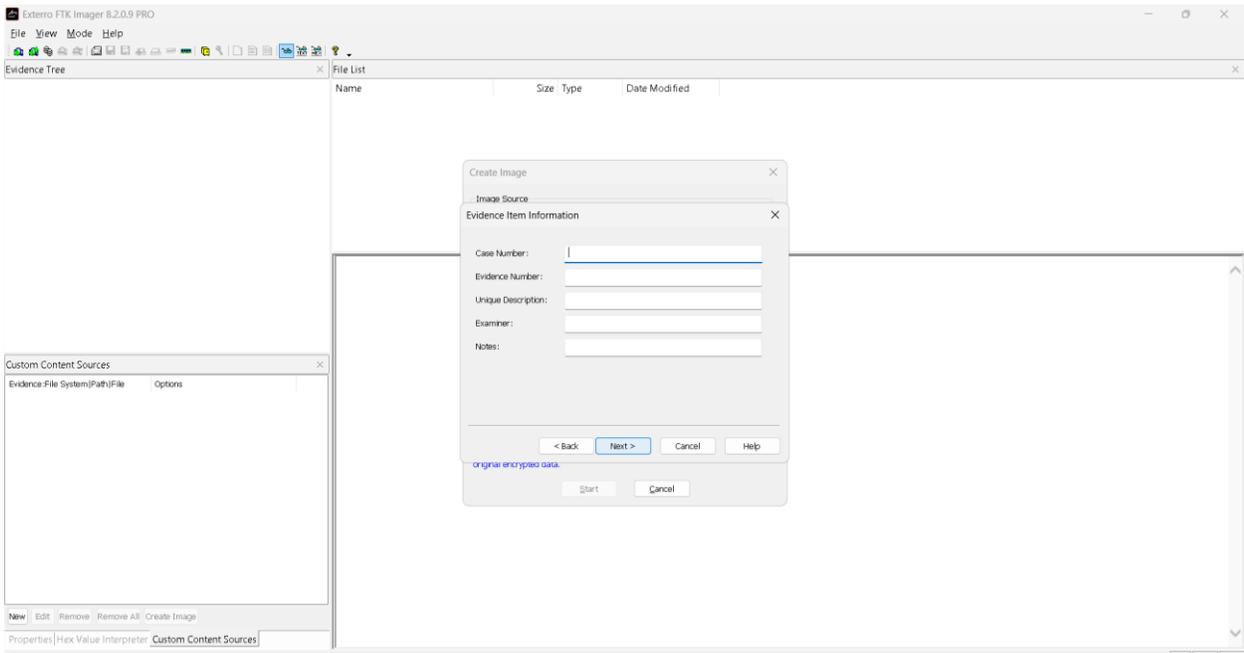
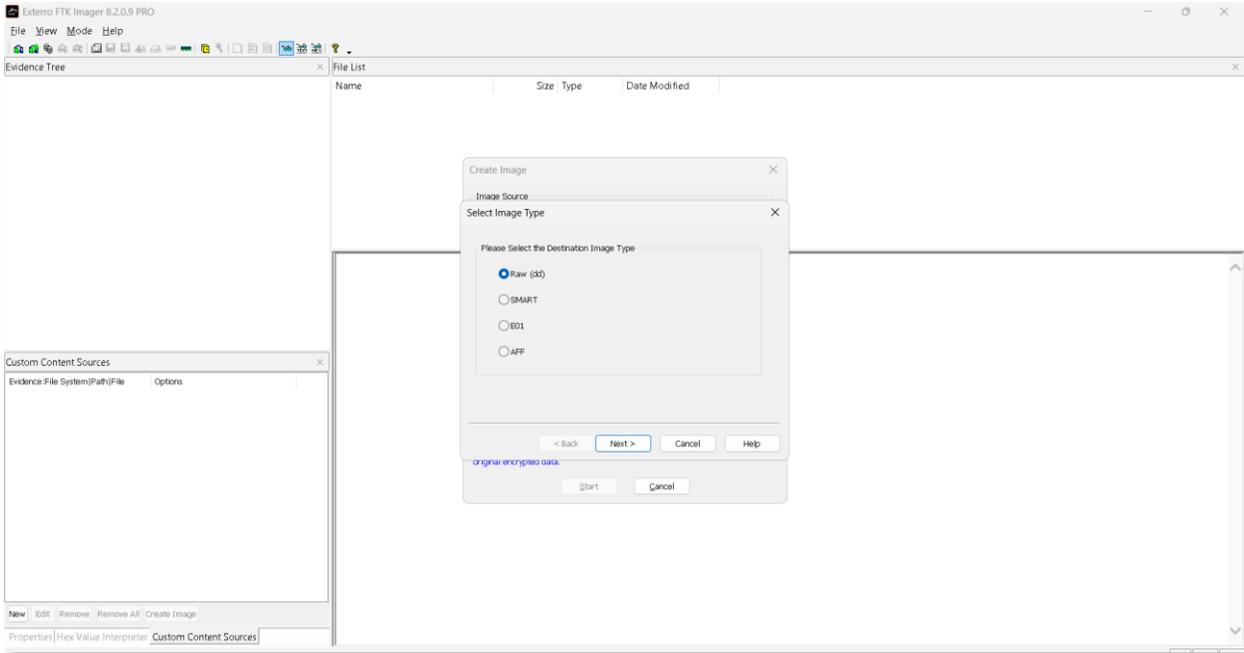


4. Enter the **password/recovery key** for the encrypted disk.

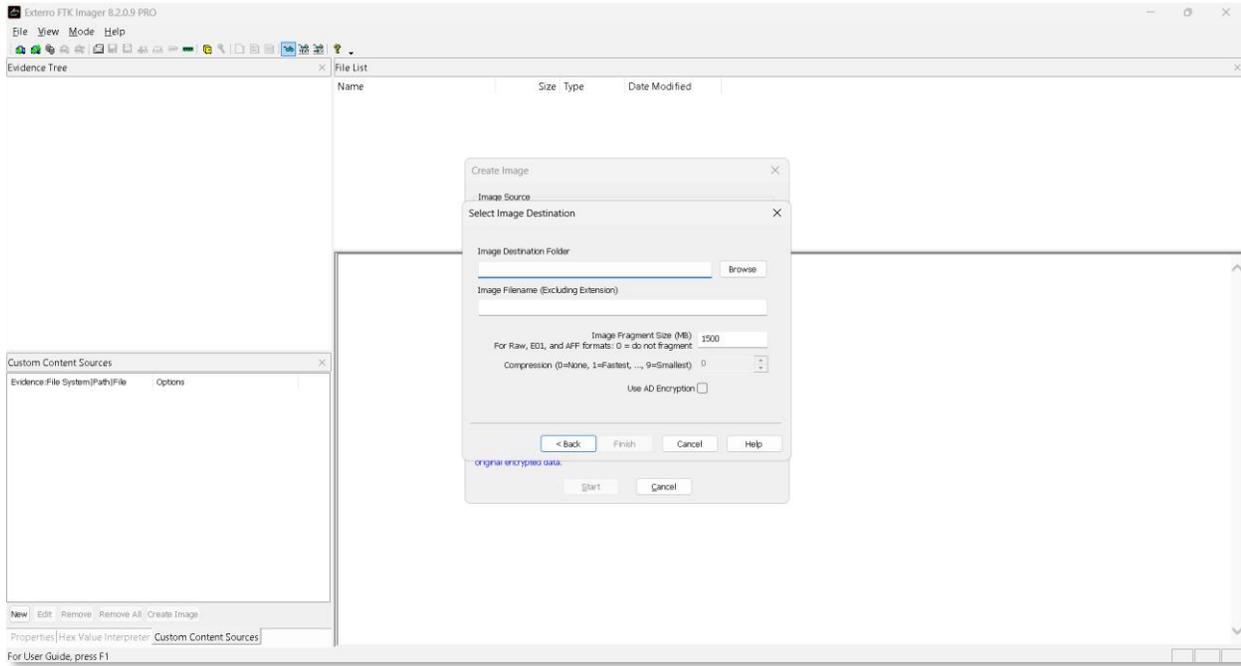


5. Click **Add** to select the format and other details.

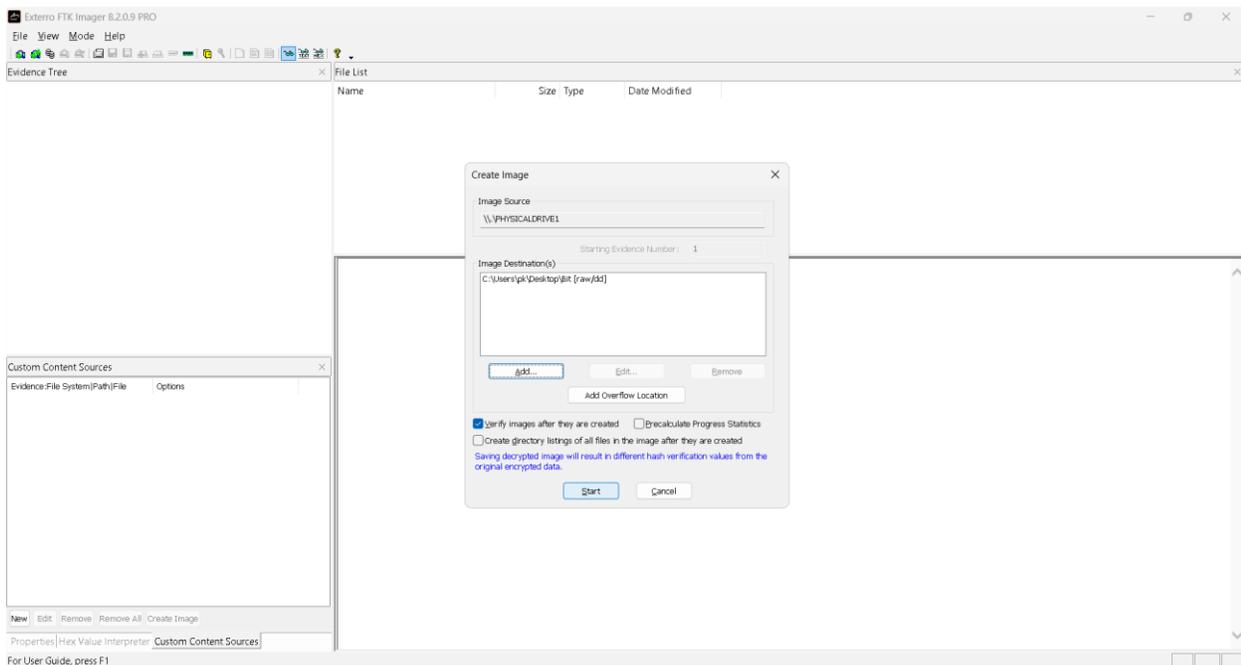




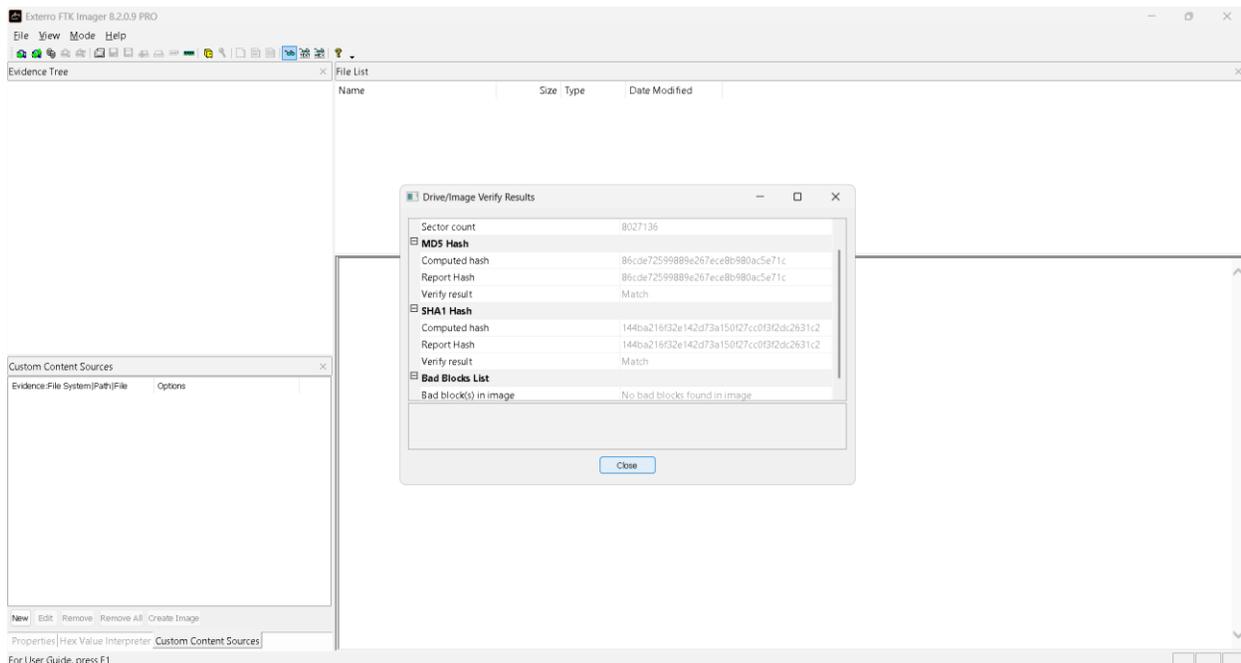
6. Provide the output path and image name, then click **Finish**.



7. Click **Start** to begin the decryption and imaging process.



8. Once the process is complete, review the final results.



Supported Encryption Technologies for Forensic Images

FTK Imager Pro supports decryption for a wide range of encrypted file systems and partitions. When adding encrypted forensic images to a case, FTK Imager Pro will detect the encryption type and prompt the user for the necessary credentials.

Supported Encryption Types:

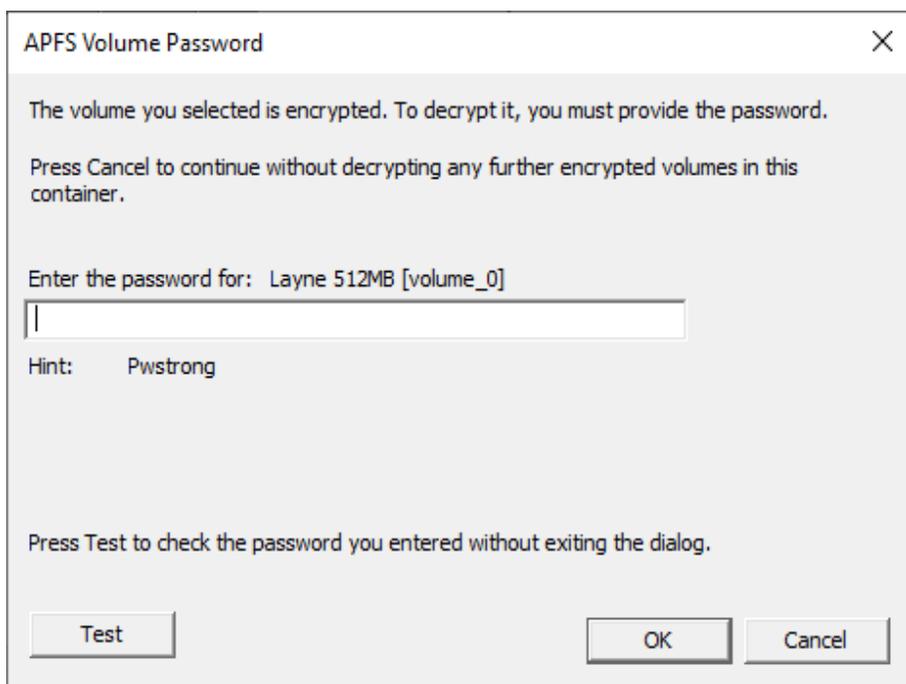
Encryption Type
▪ Apple APFS Encryption
▪ BitLocker (Windows Vista, 7, 8, 10)
▪ Checkpoint/PointSec R73 7.4.5
▪ Decrypting McAfee Drive Encryption
▪ Decrypting SafeBoot Files
▪ Decrypting Guardian Edge Files
▪ Checkpoint 7.6.150 with token challenge
▪ McAfee Endpoint Encryption (formerly Safeboot) 5.x and 6.0
▪ McAfee Drive Encryption 7.2.x
▪ Safeguard Easy 4.40.9 and Enterprise 5.40 and 5.50
▪ SecureDoc WinMagic <ul style="list-style-type: none"> o SecureDoc Enterprise Server (SES) Version 8.2 o Standalone Installer Version 7.5
▪ Symantec Endpoint Encryption (formerly Guardian Edge) 8.1.1, 9.1.6, 9.3.0, 9.4.1, 9.5.3.
▪ Symantec Drive Encryption (PGP WDE) 10.0 (only)
▪ Advanced Forensic Format (AFF)
▪ FileVault
▪ VeraCrypt

Decrypting Process for Each Encryption Type

Decrypting Apple APFS

Encrypted Apple File System (APFS) volumes (other than volumes encrypted by the “T2 security chip” internal to Mac systems 2017 and newer) can be decrypted. When adding an image file as evidence to your case, you will be prompted to enter the user-created password used to encrypt the volume.

For APFS volumes encrypted by the Apple T2 security chip, the best practice would be to acquire the hard drive data while still internal to the system that encrypted it.



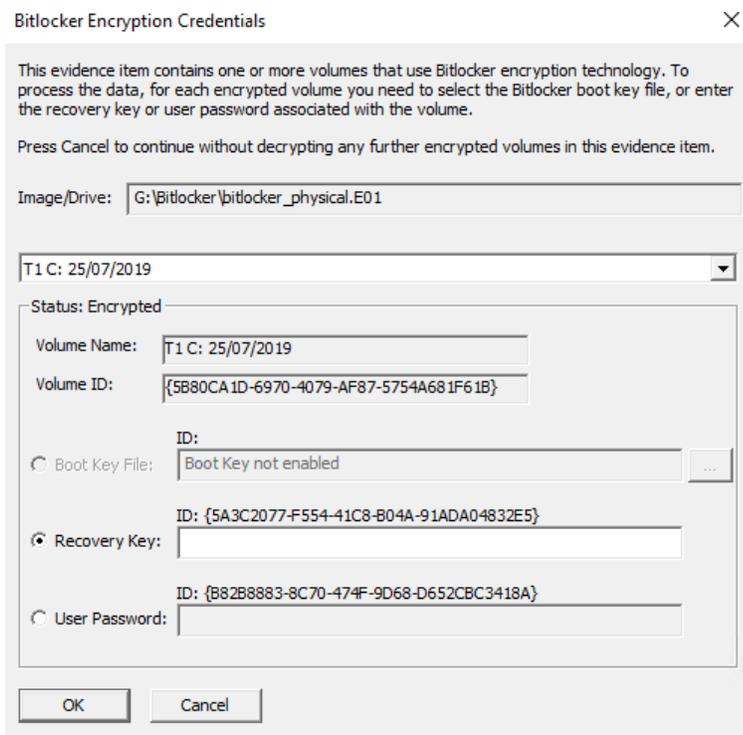
Decrypting BitLocker Partitions

If you have the proper credentials, you can decrypt BitLocker-encrypted partitions. You can decrypt the BitLocker partitions from Windows Vista, 7, 8, and 10 workstations. You can either provide the unique credentials for multiple encrypted partitions or the Boot Key File that corresponds to the BitLocker installation on that system. After you provide the correct information, the files in the BitLocker-encrypted partitions are decrypted while the evidence is processed.

To decrypt BitLocker partitions

1. Add evidence that has BitLocker encryption to a case.

If BitLocker encryption is detected, you are prompted to enter credentials in the following dialog:



2. Enter one of the following credentials:
 - Boot Key File
 - Recovery Password.

3. If there are multiple partitions, a dialog will be displayed saying that the password for the first partition is valid, and that additional partitions remain encrypted.



4. Click **OK** and the credential dialog is again displayed for the next partition.
This sequence continues until you have entered the credentials for all encrypted partitions.

Decrypting McAfee Drive Encryption

When adding a disk image of a drive encrypted with McAfee Drive Encryption (MDE), you will be prompted to enter the decryption key or XML (which contains the decryption key in plain text). Enter either the key or the XML in order to proceed with the decryption.



Decrypting Safeguard Utimaco Files

You can use either Imager or the *Examiner* interface to decrypt boot drives that were encrypted with SafeGuard by Utimaco.

Safeguard Easy

Safeguard Easy works only with an image of a complete drive or a live drive. Imaged partitions cannot be decrypted because the information needed to decrypt the partition exists in the boot record of the drive.

When a live drive or drive image is added as evidence, it is checked to determine if SafeGuard Easy encryption is used on the drive. If it is used, a dialog will appear asking for the user name and password required to access the drive. If the correct user name and password are entered, the drive will be decrypted transparently during processing and the user can access information on the drive as though the drive were not encrypted. Incorrect passwords will result in long waits between attempts -- waits that grow exponentially for each failure. Hitting the cancel button on the dialog will allow the drive to be added as evidence, but the encrypted portions will not be processed.

Secondary hard drives and removable media that has been encrypted with SafeGuard Easy are not currently supported. The problem with secondary drives and removable media is that they contain NO information that indicates how they are encrypted. The encryption information for secondary drives and removable media is contained on the boot drive of the computer that encrypted them.

Versions 2.x and later, and all Imager versions since then support SafeGuard Easy drives encrypted with the following algorithms: AES128, AES256 (the default), DES, 3DES, and IDEA.

The Safeguard dialog box appears only when a valid Utimaco-encrypted image is read.

The username and password used to create the encrypted image are required for decryption. Once the credentials have been added, click **OK** to return to the *Manage Evidence* dialog. Select a time zone from the Time Zone drop-down, then click **OK** to begin processing.

Important: The following important information applies when using SafeGuard Decryption:

- Enter the User Name and Password carefully and verify both before clicking *OK*. If this information is entered incorrectly, the entire image is checked for matching information before returning with an error message. Each wrong entry results in a longer wait.
- If you click *Cancel* to process the evidence without decrypting, you will *not* be able to decrypt at a later time. Also, the evidence cannot be added to the same case a second time. You will have to create a new case to decrypt and process this evidence.

SafeGuard Enterprise

SafeGuard Enterprise (SGN) is supported. Utimaco supplied libraries to access the decryption keys for SGN via their recovery mechanism. This involves a somewhat cumbersome challenge/response system with the server to access the decryption keys. Each partition may be decrypted with a different key. The challenge/response process needs to be done for each encrypted partition. In order to enable the challenge/response system, a file called `recoverytoken.tok` needs to be retrieved from the server and selected in the decryption dialog. A `recoverytoken.tok` file is automatically selected if it is in the same directory as the evidence file.

SafeGuard Enterprise decryption was developed using version 5.x.

Exterro uses SafeGuard-provided `BE_Sgn_Api.DLL` and `BE_KBRDLLn.DLL`. These libraries are 32-bit libraries. The 32-bit process is used to retrieve keys in 64-bit. The actual decryption of the drive is done in the Examiner, but the SafeGuard libraries are needed to generate the key from the username/password.

To recognize that a drive is encrypted with SafeGuard Enterprise, "UTICRYPT" is searched for at the beginning of the first sector of each partition.

Retrieving the Recovery Token

Before the decryption process can occur, the recoverytoken.tok file must be retrieved from the server.

To retrieve the Recovery Token

1. From the server, you must create a virtual client.
2. Then you must export the virtual client. This is where the recoverytoken.tok file is created.
3. This file must be copied to a place where the *Examiner* can access the file.
4. Click the **Recovery** button next to each partition to retrieve that partition's key. A dialog will open, telling you which key to retrieve:
 - 4a. On the server, select **Tools > Recovery** from the menu.
 - 4b. Select the virtual client you exported (the recoverytoken.tok file)
5. Select **Key requested**.
6. Find the requested key (in this case 0x1C3A799F48FB4B199903FB5730314ABF). You can use **Find > Key IDs** from the drop-down, and enter a partial key into **Search Name** to help find the correct key.
7. A challenge code of 6 segments of 5 characters each is offered.
8. Enter the characters from the challenge portion of the dialog into the server's dialog.
9. Click **Next**.
10. The server then offers a response code consisting of 12 segments of 5 characters each.
11. Enter these into the corresponding dialog that provides the decryption key.
12. Click **OK**. The drive is decrypted and added as evidence to the case.

Decrypting SafeBoot Files

SafeBoot is a program that encrypts drives and/or partitions. The encryption key must be available to enter into the **Key** field. All recognized partitions are selected by default, up to a maximum of eight. You can unselect any partition that you do not want to add to the case.

Important: *The following important information applies when using SafeBoot Decryption:*

- *If you click **Cancel** to process the evidence without decrypting, you will not be able to decrypt at a later time. Also, the evidence cannot be added to the same case a second time. You will have to create a new case to decrypt and process this evidence.*
- *You must add all partitions and decrypt the encrypted partitions when first adding the evidence to the case or you will be unable to see them. Encrypted partitions do not display in the Evidence list.*

Once the key has been added and the appropriate partitions selected, click **OK** to return to the *Manage Evidence* dialog. Select a time zone from the Time Zone drop-down, then click **OK** to begin processing.

Decrypting SecureDoc WinMagic AES Files

When a SecureDoc WinMagic AES-encrypted image is added to a case, it is automatically detected as a SecureDoc image and a dialog will appear asking for credentials. You will need to enter the following information:

- Key File (a browse button is available)
- Password
- Emergency Disk Folder (a browse button is available) Click **OK** to proceed with the decryption process.

Decrypting Guardian Edge Files

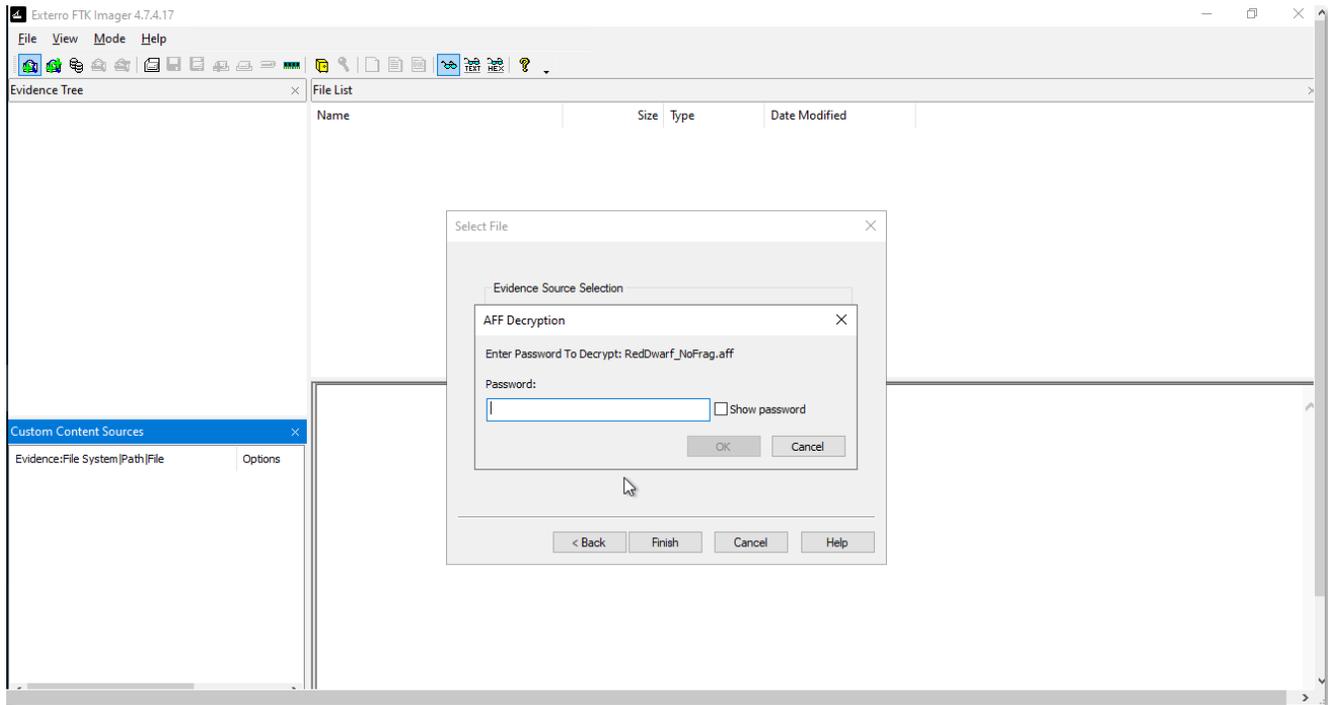
When a Guardian Edge-encrypted image is added to a case, it is automatically detected as a Guardian Edge image and a dialog will appear asking for credentials. The dialog has a drop-down list box with the user names that have been found to be associated with the image. Select the user name for which you have a password and enter that password. Enter the password in one of two ways:

- Enter it twice with dots appearing for each character (to keep it hidden from on-lookers).
- Check the **Show in plain text** box and enter it once. Click **OK** to proceed with the decryption process.

Important: If you click **Cancel** to process the evidence without decrypting, you will not be able to decrypt at a later time. Also, the evidence cannot be added to the same case a second time. You will have to create a new case to decrypt and process this evidence.

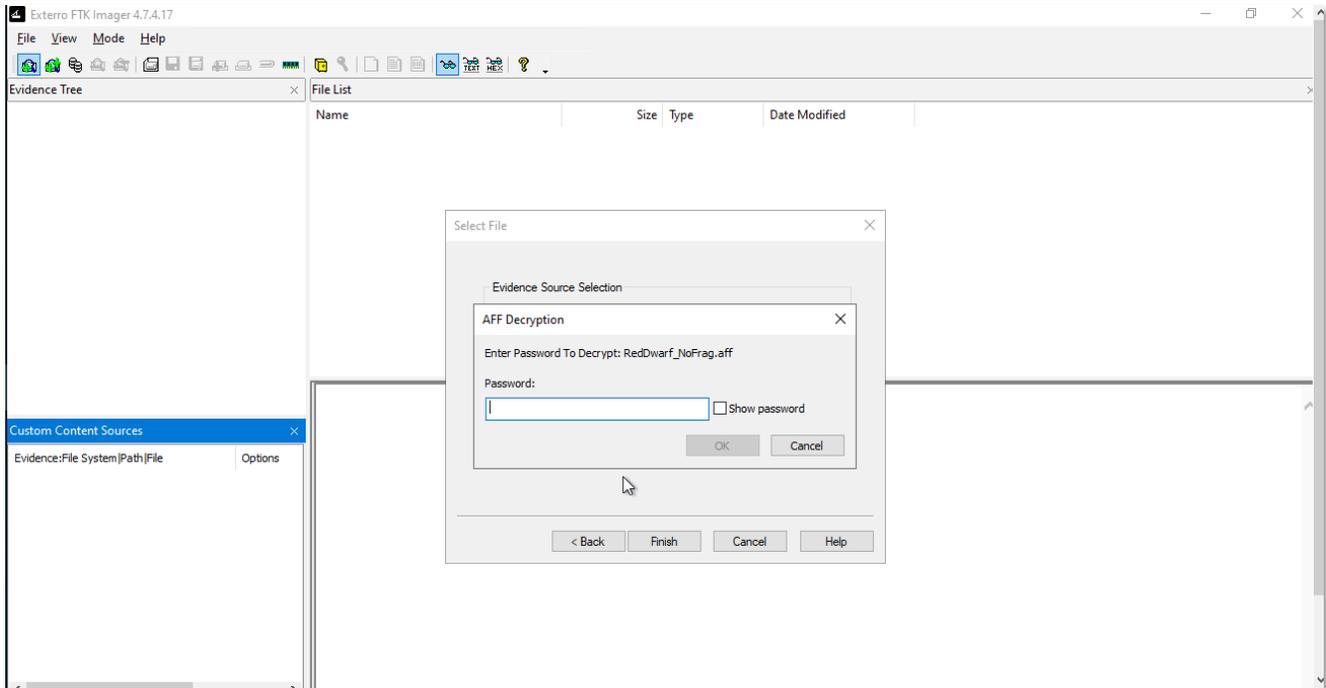
Decrypting AFF

When an AFF Encrypted image is added to a case, the encryption will be automatically detected, and a dialog will prompt you to enter the password for the image.



Decrypting FileVault

When a FileVault-protected image is added, the encryption will be automatically detected, and a prompt will appear requesting the correct password or recovery key to decrypt the FileVault encryption. After entering the password or recovery key, click "Finish" to decrypt the image.



Working With Evidence

Use FTK Imager to preview evidence prior to creating the image file(s). You can then choose to image the entire evidence object, or choose specific items to add to a Custom Content (AD1) image. This chapter discusses working with evidence and using FTK Imager to accomplish the creation of forensic images that meet your exact needs.

Previewing Evidence

Evidence items can be previewed prior to deciding what should be included in an image. Beginning with FTK Imager 3.0 support is included for VXFS, exFAT, and Ext4 file systems.



Warning: If the machine running FTK Imager has an active Internet connection and you are using Imager to preview HTML content from the systems cache, there is a potential risk associated with Microsoft Security Bulletin MS-09-054. AccessData recommends that, wherever possible, users not have an active internet connection while Imager is running.

Preview Modes

FTK Imager offers three modes for previewing electronic data: **Automatic mode**, **Text mode**, and **Hex mode**. These modes are selectable from the Mode menu, or from the Toolbar, as introduced in Chapter 2. Each is described in more detail here.

Automatic Mode

Automatic mode automatically chooses the best method for previewing a file's contents, according to the file type. For example:

- Web pages, Web-related graphics (JPEGs and GIFs), and any other media types for which Internet Explorer plug-ins have been installed are displayed by an embedded version of Internet Explorer in the Viewer.
- Text files are displayed in the Viewer as ASCII or Unicode characters.
- File types that cannot be viewed in Internet Explorer are displayed outside of FTK Imager in their native application provided those applications are installed locally, and the appropriate file associations have been configured in Windows.
- File types that cannot be viewed in Internet Explorer and that do not have a known native viewer are displayed by default in Hexadecimal Mode in the Viewer.

Text Mode

Text mode allows you to preview a file's contents as ASCII or Unicode characters, even if the file is not a text file. This mode can be useful for viewing text and binary data that is not visible when a file is viewed in its native application.

Hex Mode

Hex mode allows you to view every byte of data in a file as hexadecimal code. You can use the Hex Value Interpreter to interpret hexadecimal values as decimal integers and possible time and date values.



Note: Preview modes apply only when displaying file data. The data contained in folders or other non-file objects is always displayed in hexadecimal format.

Adding Evidence Items

You can add a single evidence item, or several at one time. These procedures are explained in this section.

Adding a Single Evidence Item

To add an evidence item to the Evidence Tree

1. Do one of the following:
 - Click **File > Add Evidence Item**.
 - Click the **Add Evidence Item** button  on the Toolbar.
2. Select the source type you want to preview, then click **Next**.
3. Select the drive or browse to the source you want to preview, then click **Finish**.

The evidence item appears in the Evidence Tree.

4. Repeat these steps to add more evidence items.

Adding All Attached Devices

To add data from all of the devices attached to a machine

1. Do one of the following:
 - Click **File > Add All Attached Devices**.
 - Click the **Add All Attached Devices** button  on the Toolbar.

The **Add All Attached Devices** function, also known as auto-mount, scans all connected physical and logical devices for media. If no media is present in an attached device such as a CD- or DVD-ROM or a DVD-RW, the device is skipped.

Image Mounting

New beginning in version 3.0 of FTK Imager, Image Mounting allows forensic images to be mounted as a drive or physical device, for read-only viewing. This action opens the image as a drive and allows you to browse the content in Windows and other applications. Supported types are RAW/dd images, E01, S01, AFF, AD1, and L01. Full disk images RAW/dd, E01, and S01 can be mounted Physically. Partitions contained within full disk images, as well as Custom Content Images of AD1 and L01 formats can be mounted Logically. The differences are explained in this section.



Note: AD encrypted images can now be mounted as either a drive or a physical device. Other types of encrypted images are not supported for mounting as either a drive or physical device.

Benefits of Image Mounting

The ability to mount an image with FTK Imager provides the following benefits, and you may find others as you use the feature:

- Mount a full disk image with its partitions all at once; the disk is assigned a PhysicalDriven name and the partitions are automatically assigned a drive letter beginning with either the first available, or any available drive letter of your choice.
- Read a full disk image mounted physically, and assigned a Physical Drive n name using Imager or using any Windows application that performs Physical Name Querying.
- Read and write to the mounted image using a cache file. The original content is not altered.
- Mount images of multiple drives and/or partitions. The mounted images remain mounted until unmounted or until Imager is closed.
- Easily unmount mounted images in any order, individually or all at once.

- View a logically mounted image in Windows Explorer as though it were a drive attached to the computer, providing the following benefits:
 - View file types with Windows associations in their native or associated application, when that application is installed locally.
 - Run anti-virus applications on the mounted image.
 - Share and view the logically mounted image as a drive in Windows Explorer from remote computers when Remote Access has been configured correctly.
 - Copy files from the mounted image to another location.
 - Prevent files from being copied into the mounted image from another location. (Because the image is read-only, there is no worry that a remote user, or any user, viewing the image will make a change that would render the data invalid.)

Characteristics of a Logically Mounted Image

AD1 and L01 are both custom content images, and contain full file structure, but do not contain any drive geometry other physical drive data. Thus, these images do not have the option of being mounted Physically.



Note: When logically mounting an image, the drive or partition size displays incorrectly in the Windows **Start > Computer** view. However, when you open the “drive” from there, the folders and files contained within the mounted image do display correctly.

Characteristics of a Physically Mounted Image

When you mount an image physically, while it cannot be viewed by Windows Explorer, it can be viewed outside of Imager using any Windows application that performs Physical Name Querying.

E01, S01, AFF, and 001 (RAW/dd) images are drive images that have the disk, partition, and file structure as well as drive data. A physical disk image can be mounted Physically; and its disk image partition(s) can be mounted Logically.

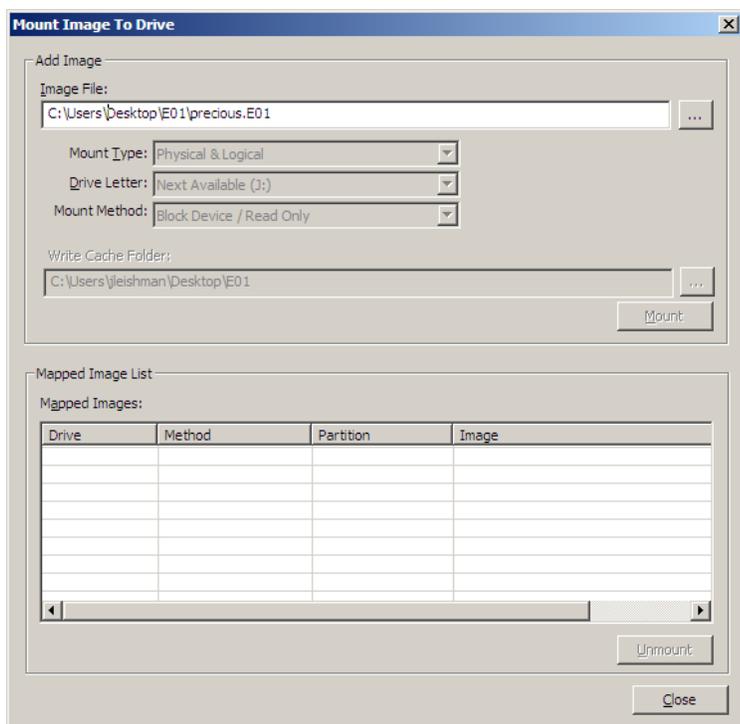
Mounting an Image

To mount an image

1. If you already have the desired image added as evidence in the Imager Evidence List, select that item, then do Step 2 to auto-populate the Source box with the image file to be mounted, as shown in Step 3. If you do not already have the desired image added as evidence, begin with Step 2.
2. Do one of the following:
 - Click **File > Image Mounting**.
 - Click the **Image Mounting**  button on the **Toolbar**.
3. Type in the path and filename, or click Browse to populate the Source box with the path and filename of the image to be mounted.

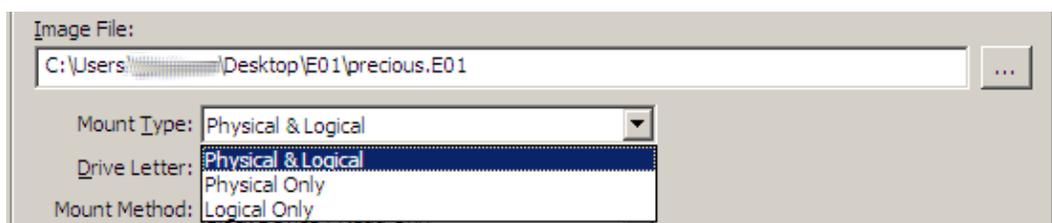
After selecting an image, the Mount Type will default to the supported mapping based on the image type selected. Click the drop-down to display other available Mount Types.

Mount Image to Drive



4. Select the **Mount Type** to use for mounting.

Mount Image to Drive: Select Mount Type

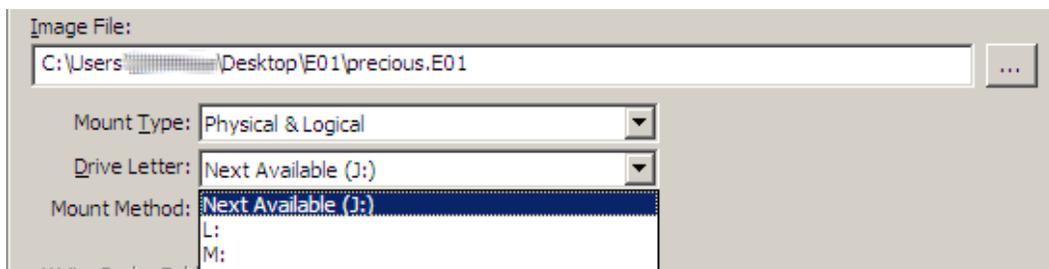


Available Mount Types are Physical & Logical, Physical Only, and Logical Only.

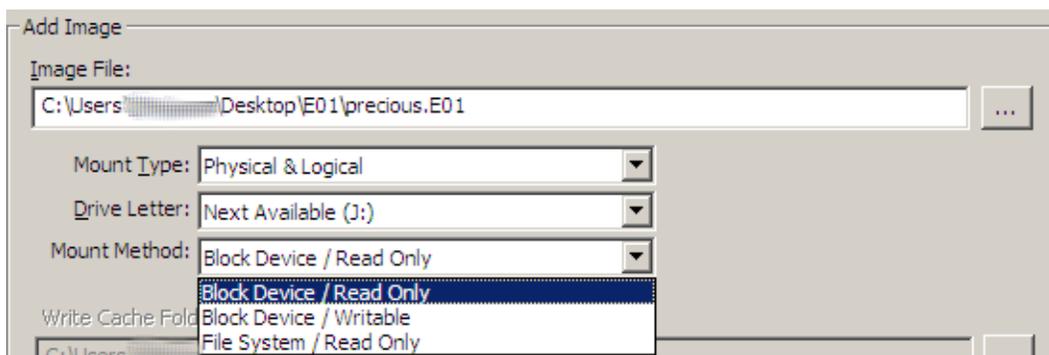
If the Mount Type selected includes Logical, you can select the Drive Letter to assign as the mount point.

5. Click the Drive Letter drop-down to see all drive letters that are available for assignment to the mounted image

Mount Image to Drive: Select Drive Letter

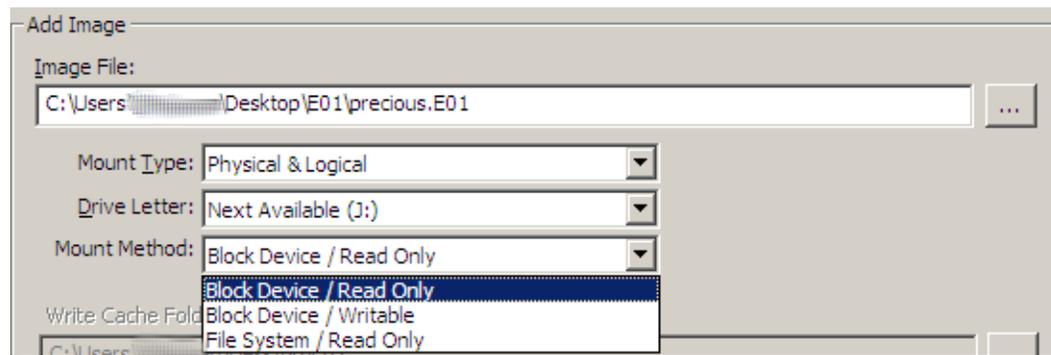


6. Select the drive letter to use for this mounting.
7. Click the Mount Method drop-down to select from the available Mount Methods.



Mount Image to Drive: Select Mount Method

Available Mount Methods are shown and described in the following table:



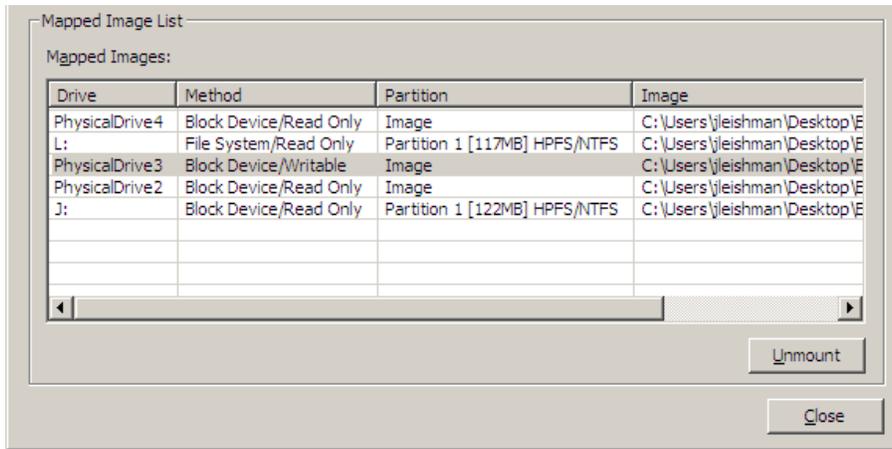
Mount Image: Mount Methods

Mount Methods	Descriptions
Block Device/Read Only	Reads the device as a block device, meaning that the mounted device must be viewed using any Windows application that performs Physical Name Querying
Block Device/Writable	Allows you to write to the evidence, make notes, and so forth. the changes and notations are saved in a cache file, but no changes are made to the original. If selected, provide path information for the cache file in the Write Cache Folder field.
File System/Read Only	Reads the device as a read-only device that you can view using Windows Explorer.

8. Select the *Mount Method* to use for this mounting.
9. When all mount options are selected, click **Mount**.

All the related mount information will be displayed in the *Mapped Image List*.

Mount Image To Drive: Mapped Image List



To mount another image, repeat the process. You can continue to mount images as needed, until you run out of evidence to add, or mount points to use. Mounted images remain available until unmounted, or until Imager is closed.

10. Click **Close** to return to FTK Imager.

Unmounting an Image

To unmount a mounted image

1. Click **File > Image Mounting**.
2. In the *Mount Image to Drive* dialog box, highlight the image to unmount.
3. Click **Unmount**.
4. Click **Done** to close the *Mount Image to Drive* dialog and return to FTK Imager.

To unmount multiple mappings

1. Choose one of the following:
 - Click the first, then Shift-click the last to select a block of contiguous mappings.
 - Click a mapping in the list, then Ctrl-click individual mappings to select multiple non-contiguous mappings.
 - Click and drag to select multiple Mounted Images.
2. Click **Done** to close the *Mount Image to Drive* dialog and return to FTK Imager.

Removing Evidence

When required, evidence items can be removed individually, or altogether. Both methods are discussed in this section.

Removing a Single Evidence Item

You can remove evidence items individually, or start over again by removing all evidence at once.

To remove an evidence item

1. In the Evidence Tree, select the evidence item you want to remove.



Note: You must select the entire evidence item to remove it; you cannot remove only part of an item.

2. Do one of the following:

- Click **File > Remove Evidence Item**
- Click the **Remove Evidence Item** button  on the Toolbar.

The evidence item is removed from the Evidence Tree.

Removing All Evidence Items

To remove all evidence items at once

1. Do one of the following:

- Click **File > Remove All Evidence Items**
- Click the **Remove All Evidence Items** button  on the Toolbar. All evidence items are removed from the Evidence Tree.

Obtaining Protected Registry Files

The Windows operating system does not allow you to copy or save live Registry files. Without FTK Imager, users have had to image their hard drive and then extract the Registry files, or boot their computer from a boot disk and copy the Registry files from the inactive operating system on the drive. FTK Imager provides a much easier solution. It circumvents the Windows operating system and its file locks, thus allowing you to copy the live Registry files.

Acquiring Protected Registry Files on a Local Machine

You can acquire the Protected Registry Files using FTK Imager running on the machine whose Registry files you need.

To acquire Protected Registry Files on a local machine

1. Launch FTK Imager.
2. Do one of the following:
 - Click File > Obtain Protected Files.
 - Click the **Obtain Protected Files**  button on the *Toolbar*.
3. Specify a destination directory.
4. Select the option that suits your needs:
 - *Minimum files for login recovery*: Retrieves Users, System, and SAM files from which you can recover a user's account information.
 - *Password recovery and all Registry files*: Retrieves Users, System, SAM, NTUSER.DAT, Default, Security, Software, and Userdiff files from which you can recover account information and possible passwords to other files. This list can also be imported to the AccessData password recovery tools, such as PRTK, and DNA.
5. Click **OK**.

FTK Imager exports the selected files to the designated location.
6. Add the files to the case.

7. To open the Registry files, do one of the following:

- Click **File > Registry Viewer**.
- Right-click a Registry file in the file list, then select **Registry Viewer**.



Note: These steps will not acquire Protected Files from a drive image; only from the live system running Imager. See the directions below to acquire Protected Files from a drive image.

Accessing Registry files from a Drive Image

To access the protected Registry files from a drive image using FTK Imager

In XP

1. Navigate to [Drive]:\Documents and Settings\[username]\.
2. Export
 - ntuser.dat
3. Navigate to [Drive]:\Windows\System32\Config\.
4. Export the following files:
 - SAM
 - System
 - Software
 - Security

In Vista

1. Navigate to [Drive]:\Users\[username]\
2. Export
 - ntuser.dat
3. Navigate to [Drive]:\Windows\System32\Config\
4. Export the following files:
 - SAM
 - System
 - Software
 - Security

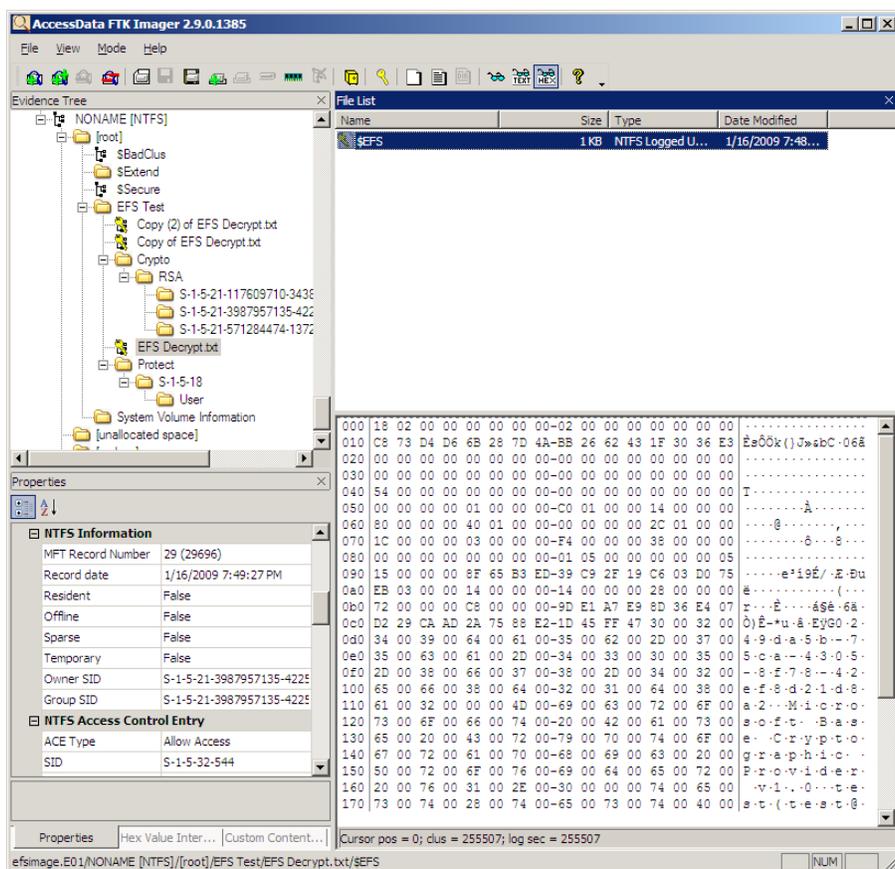
Regardless of the operating system, export the files to an accessible location (where you have rights and permissions), then add/open them one at a time in Registry Viewer.

Using Encrypted Images

FTK Imager can work with images that are encrypted with either EFS or AD Encryption. The use of encrypted images is discussed below.

Detecting EFS Encryption

You can check for encrypted data on a physical drive or an image with FTK Imager. The following figure represents a view of detected EFS-Encrypted files:



To detect encrypted files

1. Do one of the following:

- Click **File > Detect Encryption**.
- Click the **Detect Encryption** button  on the *Toolbar*.

The program scans the evidence and notifies you if encrypted files are located. As illustrated in the figure above, EFS Encrypted files are indicated by a key icon,  in the Evidence Tree.



Note: This feature does not work with **.L01** files.

AD Encryption

FTK Imager 3.0 and later has the ability to encrypt data during export to an image. This feature is known as AD Encryption.

Supported image types are:

- AD1 (AD Custom Content Logical Image)
- E01 (EnCase Compatible)
- S01 (Smart)
- AFF (Advanced Forensic Format)
- 001 (RAW/DD)

AD Encryption also supports the following:

- Hash algorithm SHA-512
- Crypto algorithms AES 128, 192, and 256
- Key materials (for encrypting the AES key): pass phrases, raw key files, and certificates



Note: A raw key file is any arbitrary file whose raw data will be treated as key material.



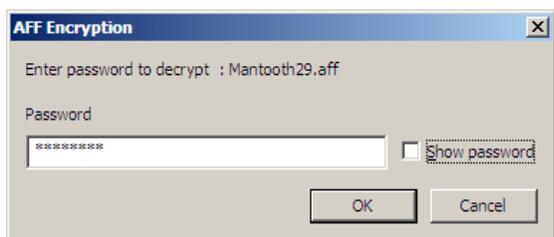
Certificates use public keys for encryption and corresponding private keys for decryption.

- To encrypt with a password, mark **Password**, then type and re-type the password to use.
- To encrypt with a certificate, mark **Certificate** then browse to the certificate to use.

AFF Encryption

New beginning in FTK Imager 3.0 is the ability to create images using AFF Encryption. When you create an AFF encrypted image, a password is required. If you wish to open that encrypted image later, you will need to supply the password that was used when it was created.

The AFF Encryption Dialog Box



FTK Imager Output Files

FTK Imager allows you to make several different types of forensic images. In addition, drive content and hash lists can be exported. This chapter discusses the available options.

Creating Forensic Images

FTK Imager allows you to write an image file to a single destination or to simultaneously write multiple image files to multiple destinations using the same source data or drive.

Imaging Complete Drives or Partitions

Important:

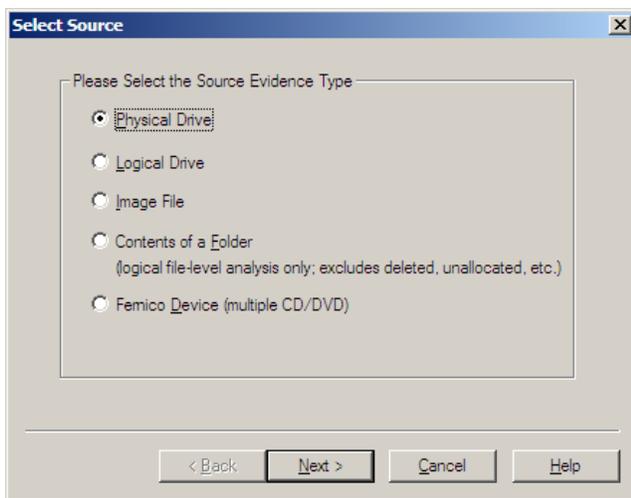
The following important information should be reviewed and understood prior to imaging complete drives or complete partitions on drives:

- When using FTK Imager to create a forensic image of a hard drive, be sure you are using a hardware- based write-blocking device. This ensures that your operating system does not alter the hard drive when you attach it to your imaging computer.
- When exporting data to an image from an encrypted drive, create the image physically, not logically. A physical image is often required for decrypting full disk encryption.

To create a forensic image

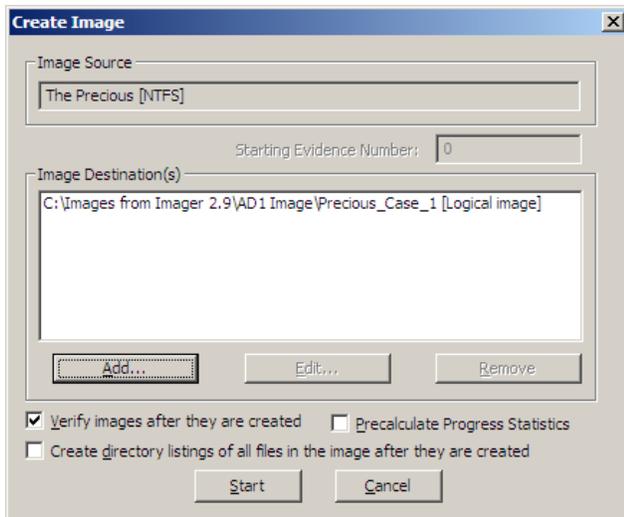
1. Do one of the following:
 - Click **File > Create Disk Image**.
 - Click the **Create Disk Image** button  on the *Toolbar*.

Select Source



2. In the Select Source dialog box, select the source you want to make an image of.
3. Click **Next**.
4. If you select Logical Drive and need to select a floppy or CD as a source, you can check the **Automate multiple removable media box** to create groups of images. Imager will automatically increment the case numbers with each image, and if something interrupts the process, you may assign case number manually.
5. Select the drive or browse to the source of the image you want, and then click **Finish**.
6. In the *Create Image* dialog, click **Add**.

Create Image



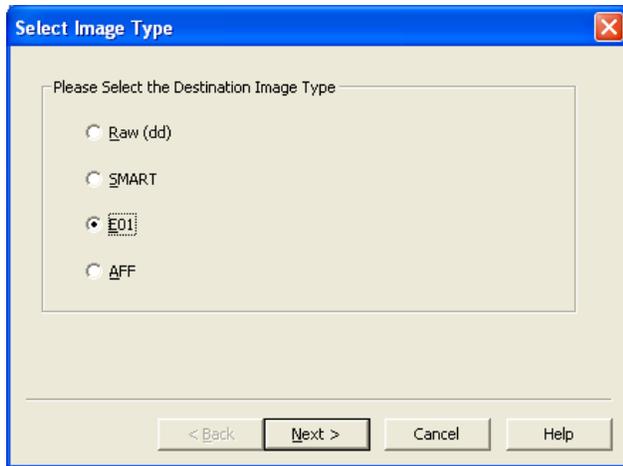
- Compare the stored hashes of your image content by checking the Verify images after they are created box. If a file doesn't have a hash, this option will generate one.
- List the entire contents of your images with path, creation dates, whether files were deleted, and other metadata. The list is saved in tab-separated value (.TSV) format.

7. Select the type of image you want to create.



Note: If you are creating an image of a CD or DVD, this step is skipped because all CD/DVD images are created in the IsoBuster CUE format. Hashes are not generated for CD and DVD images so they will not be verified, as well.

Select Image Type



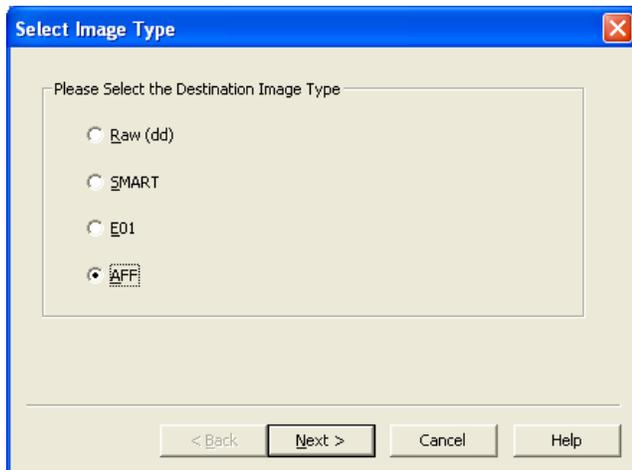
Important:

The raw image type is not compressed. If you select the Raw (dd) type, be sure to have adequate available drive space for the resulting image.

7a. If you are creating an AFF image type, choose **AFF**.

The *Image Destination Folder* dialog box you see will be different than that seen when selecting any other image type

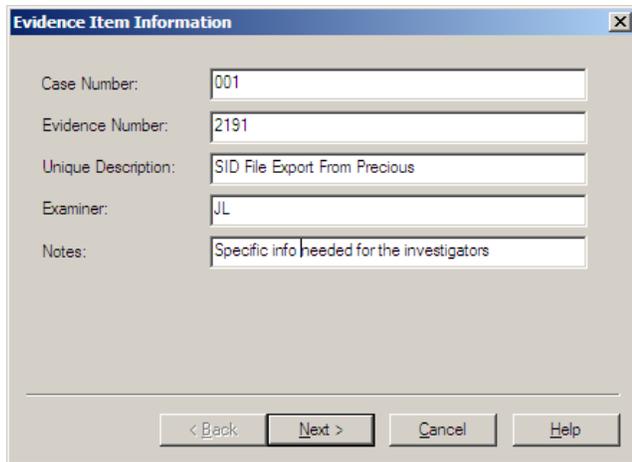
Select Image Type with AFF Selected



7b. Click **Next**.

8. Specify Evidence Item Information. All Evidence Item Information is optional, but it is helpful to have the information easily accessible in case it is called into question at any time after creation.

Evidence Item Information



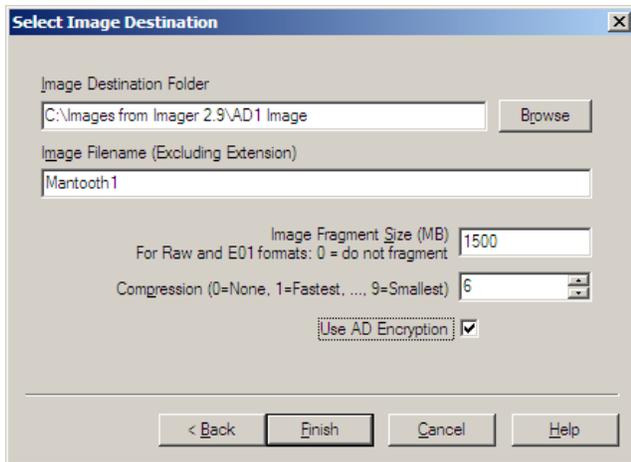
The screenshot shows a dialog box titled "Evidence Item Information" with a close button (X) in the top right corner. The dialog contains five text input fields:

- Case Number: 001
- Evidence Number: 2191
- Unique Description: SID File Export From Precious
- Examiner: JL
- Notes: Specific info needed for the investigators

At the bottom of the dialog, there are four buttons: "< Back", "Next >", "Cancel", and "Help".

9. Complete the fields in the Evidence Item Information dialog.
10. Click **Next**.

Select Image Destination



11. In the Image Destination Folder field, do one of the following:

- Type the location path where you want to save the image file.
- Click **Browse** to find and select the desired location.



Note: If the destination folder you select is on a drive that does not have sufficient free space to store the entire image file, FTK Imager prompts for a new destination folder when all available space has been used in the first location. However, all related image files must be saved together in the same folder prior to being added to a case.

12. In the Image Filename field, specify a name for the image file but do not specify a file extension.

13. Specify the Image fragment Size:

- Default Image Fragment Size = 1500 MB
- To save images segments that can be burned to a CD, specify 650 MB.
- To save image segments that can be burned to a DVD, specify 4000 MB.
- The .S01 format is limited by design to sizes between 1 MB and 2047 MB (2 GB). Compressed block pointers are 31-bit numbers (the high bit is a compressed flag), which limits the size of any one segment to two gigabytes.

13a. Select the compression level to use.

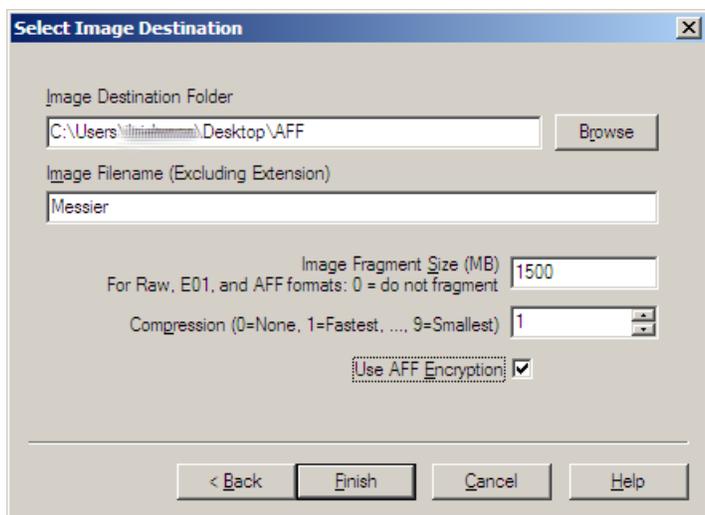
- 0=No Compression
- 1=Fastest, Least Compression (faster, and also slightly smaller than a 0-compression file)
- 9=Slowest, Most Compression (smallest file, slowest to create).
- Numbers between 1 and 9 produce an image with varying levels of compression to speed ratio.

14. To encrypt the image, choose the correct encryption box as explained below:

14a. To encrypt the new image with AD Encryption, mark the **Use AD Encryption** box.

14b. To encrypt the new image with AFF Encryption, mark the **Use AFF Encryption** box.

Select Image Destination

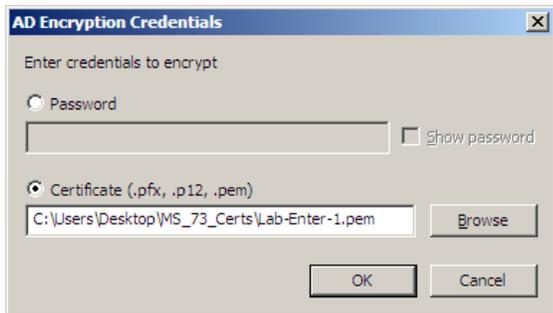


15. Click **Finish**.

For more information, see [Detecting EFS Encryption](#).

16. When AD Encryption is selected, you can choose between encrypting with a password, or encrypting with a certificate.

AD Encryption Credentials

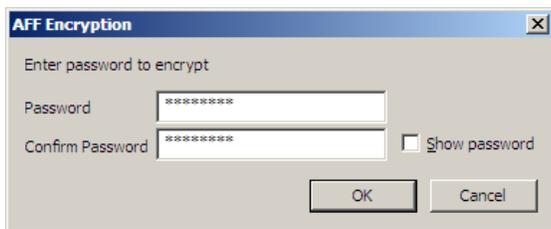


If you use a password, you must type, then retype that password to confirm.

- Click **Show Password** to display the password in plain text as you type it the first time, to verify you are typing it correctly.
- Uncheck **Show Password** to replace the characters with asterisks.

16a. When AFF Encryption is selected, type the password, and retype the password to confirm.

AFF Encryption

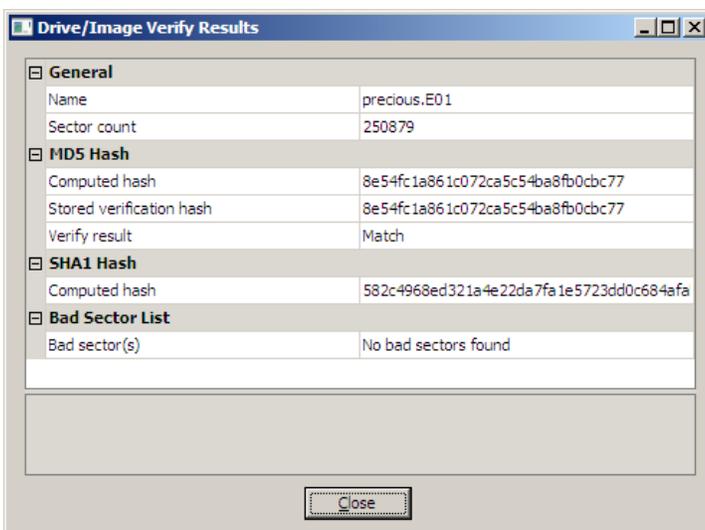


16b. Click **Show Password** to see that you have typed it correctly the first time.

17. When encryption selections are made, click **OK** to save selections and return to the Create Image dialog.

18. To add another image destination (i.e., a different saved location or image file type), click **Add**, and repeat steps 4-14.
 - To change an image destination, select the destination you want to change and click **Edit**.
 - To delete an image destination, select the destination and click **Remove**.
19. Click **Start** to begin the imaging process.
20. After the images are successfully created, the *Drive/Image Verify Results* box shows detailed image information, including MD5 and SHA1 check sums, and bad sectors.

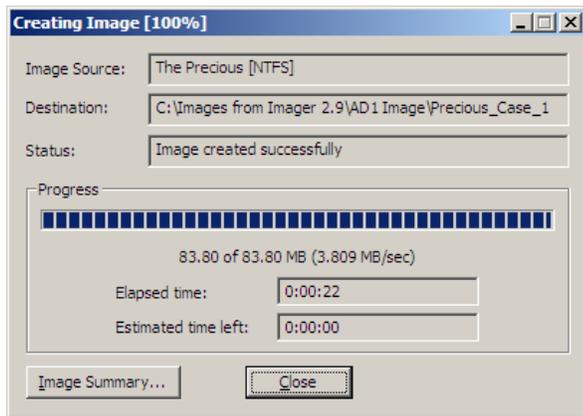
Drive/Image Verify Results



Note: The data displayed in the results box vary, according to the type of image created.

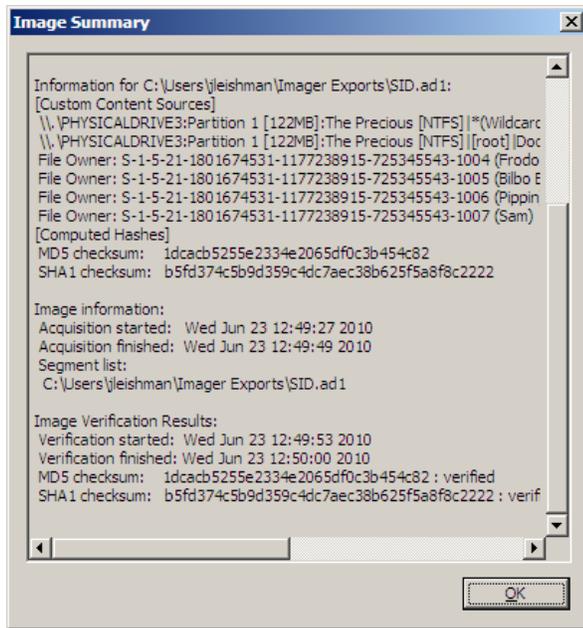
A progress dialog appears that shows the following:

Creating Image: Image



- The source that is being imaged
- The location where the image is being saved
- The status of the imaging process
- A graphical progress bar
- The amount of data in MB that has been copied and the total amount to be copied
- Elapsed time since the imaging process began
- Estimated time remaining until the process is complete
- Image Summary button. Click it to open the Image Summary window as shown below:

Image Summary



The Image Summary also includes the data you entered in the Evidence Item Information dialog.

21. Click **OK** to close the *Image Summary*.
22. Click **OK** to return to the *Creating Image* dialog.
23. Click **Close** to exit back to Imager.

Creating Custom Content Images

FTK Imager allows you to customize your image to decrease the time and memory required to store important information and evidence. With the Custom Content Image feature, you can select specific files from a live file system or an existing image to make a smaller, more specific image. You can also search an existing image using a wild-card character to create a custom image having only those files that fit your exact criteria.

Custom Images serve investigators who must acquire evidence quickly, or who need only particular items of information to create evidence. Images can also be customized to fit on a thumb-drive or other portable media.

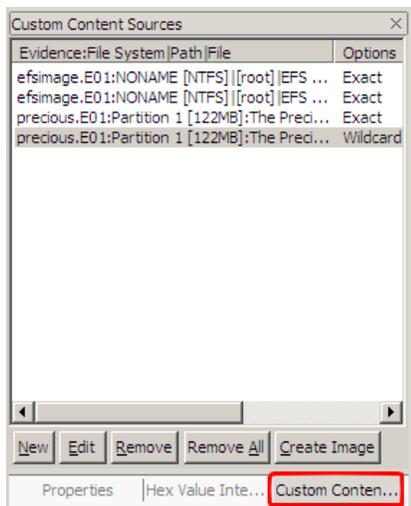


Note: When exporting the contents of a folder to a Custom Content Image (AD1), or Logical Image (AD1), if a file in the folder being exported is locked (in use by another process or program), an error message pops up showing the problem and the name of the file that is in use.

To create a Custom Content image

1. Add a drive or folder to Imager as an evidence item, and review the contents for the information you want to add to a custom image.
2. Do one of the following:
 - Click **File > Add to Custom Content Image**.
 - Right-click each item to open the Export menu. Select **Add to Custom Content Image (AD1)**. The item is listed in the Custom Content Sources pane.

Custom Content Sources

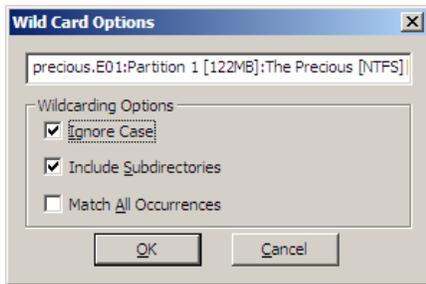


Note: The Custom Content Sources pane is dockable; that is, you can move it to any corner of the Imager window, or you can even undock it from the Imager window entirely, and drag it to a second monitor screen.

- Continue adding content by repeating this step until you've specified or selected all the evidence you want to add to this Custom Content image.

You can change the items in your custom image list. Use the **New** and **Remove** buttons to include or exclude items, and the **Edit** button to open the *Wild Card Options* dialog.

Wild Card Options



The **Wild Card Options** dialog box allows you to create filters to find specific files. In the path description field, you can type:

- A question mark (?) to replace any single character in the file name and extension
- An asterisk (*) to replace any series of characters in a file name and extension
- The pipe character (|) to separate directories and files The following table shows examples of wild card filtering:

Wild Card Naming Examples

- Collect all files ending in .doc that reside in any folder named My Documents.
 - My Documents|*.doc
- Collect all internet cookies on a system with multiple users.
 - Cookies|index.dat
- Collect the Outlook e-mail archives on a multiple-user Windows XP system.
 - Application Data|Microsoft|Outlook|*.pst Application Data|Microsoft|Outlook|*.ost

The check box options can be used individually or in combination to filter unwanted files:

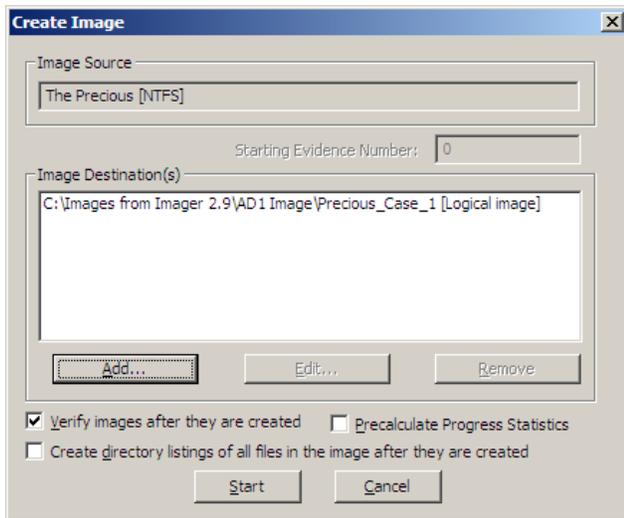
- **Ignore Case** allows all directories in the added evidence regardless of capitalization.
- **Include Subdirectories** includes all files and subdirectories in the added evidence below the specified folder.
- **Match All Occurrences** locates all directories in the added evidence that match the given expression. It eliminates the need to right-click each node in the evidence tree and selecting **Add to Custom Content Image (AD1)** one by one.

For example, if you wanted to collect all files ending in .doc that reside in all folders named My Documents, FTK Imager would search all the added evidence for each occurrence of My Documents, and then collect all .doc files under that directory.

Unchecking **Include Subdirectories** causes Imager to find only the files in the root of the My Documents folder.

4. When all *Custom Content Sources* have been identified and added, click **Create Image**.

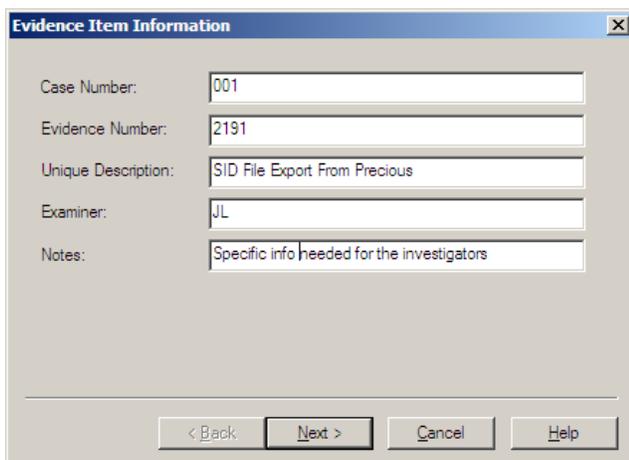
Create Image



5. In the *Create Image* dialog box, specify options for this AD1 image.
6. Click Add to add a destination for the new Image.
7. Specify *Evidence Item Information*.

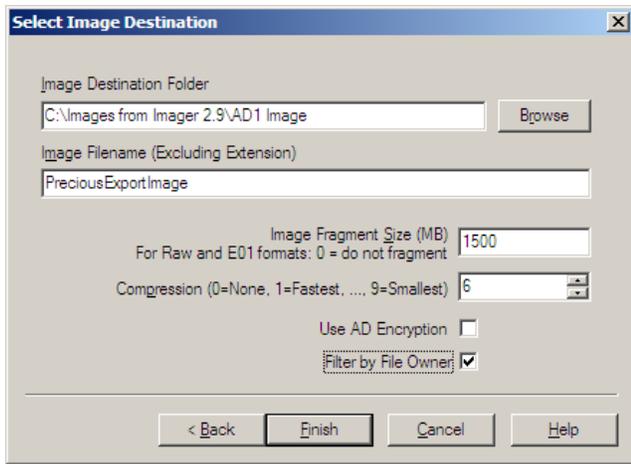
All evidence item information is optional, but it is helpful to have the information easily accessible in case it is called into question at any time after creation.

The Evidence Item Information Dialog Box



8. Click **Next**.

The Select Image Destination Dialog Box



9. Complete the *Select Image Destination* dialog as follows:

9a. Specify or browse to the destination folder.

9b. Type the filename for the new Image, without an extension; the extension is determined by the image type selected and is added automatically.

9c. Specify the Image fragment Size:

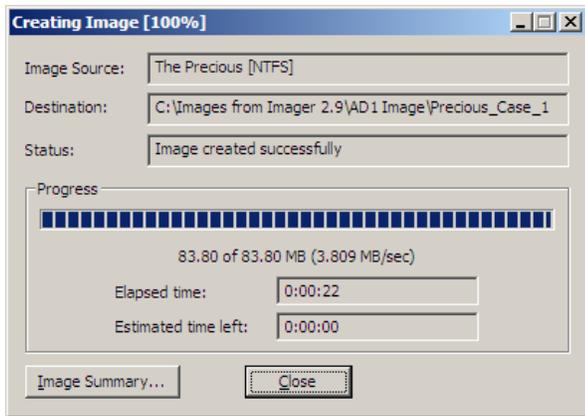
- Default Image Fragment Size = 1500 MB
- To save images segments that can be burned to a CD, specify 650 MB.
- To save image segments that can be burned to a DVD, specify 4000 MB.
- 0 creates a single-file (non-fragmented) image. Use this if you will never need to use smaller media for storage or transport of the image data.

9d. Select the compression level to use.

- 0=No Compression
- 1=Fastest, Least Compression (faster, and also slightly smaller than a 0-compression file)
- 9=Slowest, Most Compression (smallest file, slowest to create).
- Numbers between 1 and 9 produce an image with varying levels of compression to speed ratio.

- 9e. Choose whether to **Use AD Encryption**. For more information, see Step 9 under [Creating Forensic Images](#).
- 9f. Choose whether to **Filter by File Owner**. For more information, see [Exporting By SID](#).
10. Click **Finish** in the Select Image Destination dialog to save these settings and return to the Create Image dialog.
11. To add another image destination (i.e., a different, additional saved location), click **Add** and repeat steps 5 through 8.
12. To *change an image destination*, select the destination to change and click **Edit**.
13. To *delete an image destination*, select the destination and click **Remove**.
14. Mark the additional options as desired:
 - Check **Verify Images after they are created** to check the image hash signature. This detects whether the content of the original data has changed since it was copied to the image.
 - Check **Create directory listings of all files in the image** to record the file names and paths of the image contents. This record will be saved in Microsoft Excel format, and often functions as evidence.
 - Check **Precalculate Progress Statistics** to see approximately how much time and storage space creating the custom image will require before you start, and as the imaging proceeds.
15. Click **Start** to begin the export process. A progress dialog appears showing the following:
 - The source image file that is being exported
 - The location where the new image is being saved
 - The status of the export process
 - A graphical progress bar
 - The amount of data in MB that has been copied and the total amount to be copied
 - Elapsed time since the export process began
 - Estimated time left until the process is complete

Creating Image (Progress Window)



16. By default, when the image creation is complete, a status box opens to display a window showing the files and the hashes (MD5 and SHA1) of your custom image.
 - 16a. Click **Close** when you are done viewing the hash information.
 - 16b. Click **Close** again to return to the Creating Image dialog. At this point, the Status window will say Image Created Successfully.
17. Click **Image Summary** to open the Image Summary window that displays the Image Creation Log Evidence Item Information you entered at the beginning.
18. Click **OK** to return to the Creating Image dialog.
19. Click **Close** to exit back to Imager.

Exporting From FTK Imager

There are several ways to export data from FTK Imager. Each is discussed below.

Exporting Forensic Images

Convert an existing image file to a different format by exporting it, and choosing a different image format from the original. Export whole image files to convert them from one format type to another. Export selected contents of a drive or image to create a Custom Content Image (AD1).

Exporting Files

Exporting or copying files from an evidence item allows you to print, e-mail, salvage files, or organize files as needed, without altering the original evidence.



Note: This feature comes in handy if your OS fails, but the drive is still operational. Image your drive and export your data, photos, etc. from the image.

To export or copy files from an evidence item

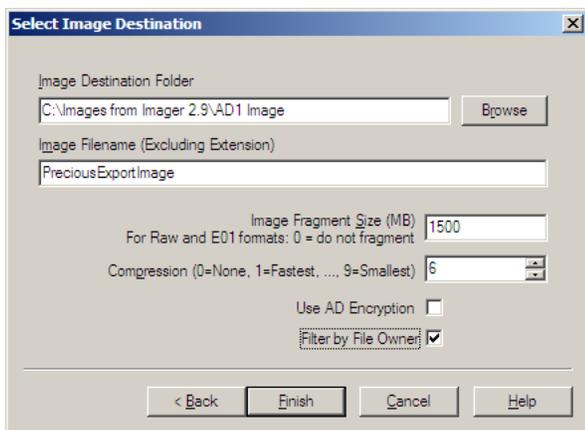
1. In the *Evidence Tree*, select the folder that contains the files you want to export. The folder's contents are displayed in the File List.
2. In the *File List*, select the files you want to export.
 - Click the first, then Shift-click the last to select a block of contiguous files.
 - Click a file, then Ctrl-click individual files to select multiple non-contiguous files.
3. Do one of the following:
 - Click **File > Export Files**.
 - Click the **Export Files** button  on the *Toolbar*.
4. In the *Browse for Folder* dialog box, browse to the location where you want to save the exported files.
5. Click **OK**. The files are copied to the specified location.

Exporting By SID

Windows assigns unique identifiers to each process, user, machine, and so forth within its system. A system identifier (SID) is unique to the system, and most often applies to users.

The Export to Logical Image (AD1) and Add to Custom Content Image (AD1) features now allow the user to select and export files owned by particular SID(s), or add them to the image.

Select Image Destination



To export a list of files according to the SID of the file owner

1. Begin by selecting an item from the *Evidence Tree*.
2. Right-click on the selected evidence item
3. Choose one of the following:
 - Export Logical Image (AD1)
 - Add to Custom Content Image (AD1)

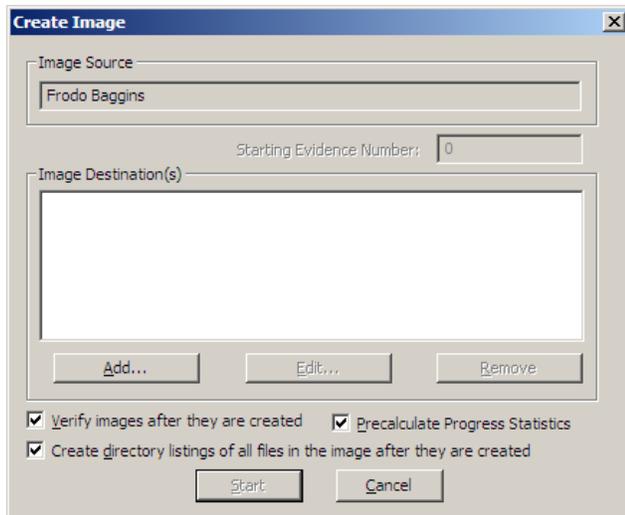
When added to a Custom Content Image, you will see the item in the Custom Content Sources box.

4. When all desired items are added to the *Custom Content Image*, click **Create Image**.

This will take you to the same screen you would see if you had directly selected *Export Logical Image*.

5. In the *Create Image* dialog box, click **Add** to specify an image destination.

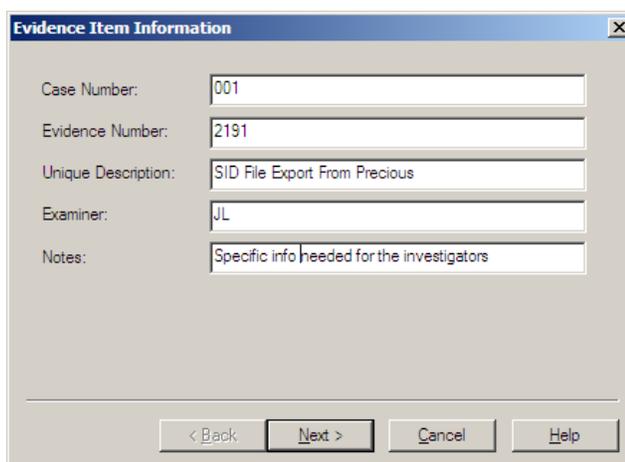
Create Image



6. Specify *Evidence Item Information*.

All Evidence Item Information is optional, but it is helpful to have the information easily accessible in case it is called into question at any time after creation.

Evidence Item Information

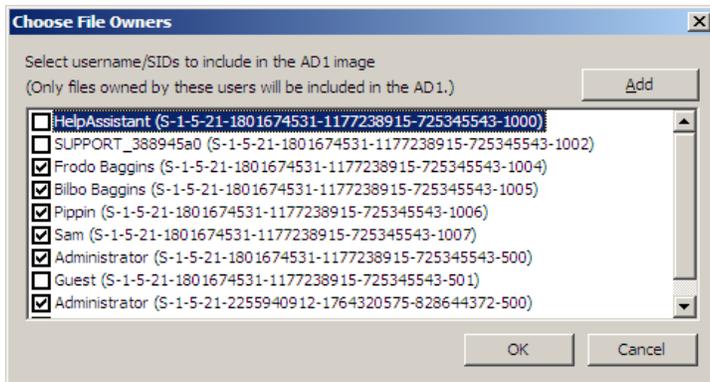


7. Click **Next**.

8. Specify *Image Destination Folder* and *Image Filename* (without extension)

9. Choose a fragment size for the image.
10. Choose a compression level based on the following information:
 - 0=No Compression
 - 1=Fastest, Least Compression (faster, and also slightly smaller than a 0-compression file)
 - 9=Slowest, Most Compression (smallest file, slowest to create).
 - Numbers between 1 and 9 produce an image with varying levels of compression to speed ratio.
11. Accept the default Image Fragment Size, or specify the Image Fragment Size to use.
 - Default Image Fragment Size = 1500 MB
 - To save images segments that can be burned to a CD, specify 650 MB.
 - To save image segments that can be burned to a DVD, specify 4000 MB.
 - 0 creates a single-file (non-fragmented) image. Use this if you will never need to use smaller media for storage or transport of the image data.
12. Mark **Use AD Encryption** if you wish to apply either passworded encryption or use a certificate for encryption for the resulting AD1 image file.
13. Mark **Filter by File Owner** to bring up a list of users found in the evidence that you can select from for exporting.
14. Click **Finish**.

Choose File Owners



15. In the *Choose File Owners* dialog box, mark the names of the Users and their SIDs whose files you want to export.

15a. If the desired SID does not appear on the list, click **Add** to manually enter one.

Copy and paste the SID from another location, or type it in manually. This allows a user to create an image containing files owned by the SID of a domain account.



Note: User-entered SID(s)/Name(s) persist only as long as this instance of Imager is open.

16. Click **OK**.

The exported file will be created in the destination you specified in Step 2.

Exporting File Hash Lists

Hashing is the process of generating a unique value based on a file's contents. This value can then be used to prove that a copy of a file has not been altered in any way from the original file. It is computationally infeasible for an altered file to generate the same hash number as the original version of that file. The Export File Hash List feature in FTK Imager uses the MD5 and SHA1 hash algorithms to generate hash numbers for files.

To generate and export hash values to a list

1. In the *Evidence Tree*, select the folder that contains the objects you want to hash. The object's contents are displayed in the *File List*.
2. In the *File List*, select the folders or files you want to hash. If you select a folder, all the files contained in the folder and its sub folders are hashed.



Note: Click the first, then Shift-click the last to select a block of contiguous files.

Click one, then Ctrl-click individual files to select multiple non-contiguous files.

3. Do one of the following:
 - Click File > Export File Hash List
 - Click the **Export File Hash List** button  on the *Toolbar*.
4. In the *Save As* dialog, type a name for the file hash list in the *File Name* field.
5. Click **Save**.

The hash list is saved as a file of comma-separated values (*.CSV). You can view this file in a spreadsheet application, such as Microsoft Excel, or import it into FTK as a KFF database.

Evidence Item Information

When creating or exporting a forensic image, you can enter information and notes about the evidence contained in the image you are creating. This information is saved to the same location as the image file, with the same name, but with a .TXT extension. For example, if your image were named AD1test.ad1, your Evidence Item

Information would be saved in the same folder as AD1Test.ad1.TXT.



Note: If you also chose to export directory listing information to a .CSV file, for the same image, the file name would be AD1Test.ad1.CSV.

Case Number:	12909
Evidence Number:	2
Unique Description:	Animals At Risk
Examiner:	JL
Notes:	Be on the lookout!

You can enter the following information:

- The number of the case with which the evidence item is associated
- The number assigned to the evidence item
- A unique description of the evidence item, for example, "System hard drive retrieved from suspect's personal home computer."
- The name of the examiner who is creating the image
- Notes about the evidence item that may be useful to the investigation

To export an AD1 logical image

1. In the Evidence Tree, select the content you want to export as a logical image.
2. Do one of the following:
 - Click File > Export AD1 Logical Image, or Add to Custom Content Image (AD1)
 - Right-click the folder and select **Export AD1 Logical Image** or **Add to Custom Content Image (AD1)** from the quick menu.
3. In the *Create Image* dialog, click **Add**.
4. Enter the Evidence Item Information as discussed above.
5. Click **Next**.
6. In the Image Destination Folder field, do one of the following:
 - Type the path for the new image file
 - Click **Browse** to select the desired location.

Important: *If the destination folder you select is on a drive that does not have sufficient free space to store the entire image file, FTK Imager prompts for a new destination folder when all available space has been used in the first location. This works, however, all related image files must then be saved together in the same folder prior to being added to a case.*

7. In the *Image Filename* field, specify a name for the new image file, but do not specify an extension.
8. In the *Image Fragment Size* field, specify the maximum size in MB for each fragment of the new image file. Image Fragment Size has no maximum size limit, except available drive space.

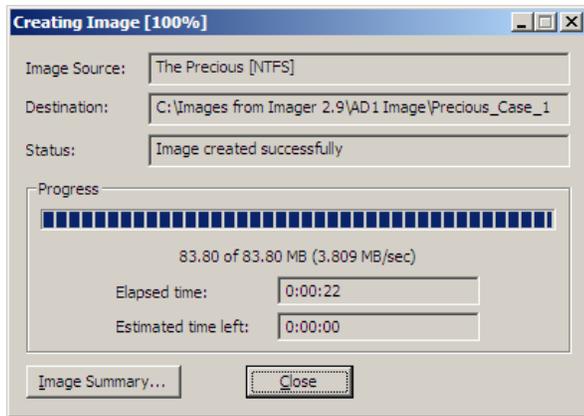


Note: If you also chose to export directory listing information to a .CSV file, for the same image, the file name would be AD1Test.ad1.CSV.

If a large image is split over multiple drives, it must be verified manually by placing all image segments in the same directory. For image file(s) that will fit on a DVD, specify a 4GB segment size.

9. Click **Finish** to save these settings and exit to the Create Image dialog.
 - 9a. To add another image destination (i.e., a different, additional saved location), click **Add** and repeat steps 4-7.
 - 9b. To change an image destination, select the destination to change and click **Edit**.
 - 9c. To delete an image destination, select the destination and click **Remove**.
10. Mark the additional options as desired:
 - Check **Verify Images after they are created** to check the image hash signature. This detects whether the content of the original data has changed since it was copied to the image.
 - Check **Create directory listings of all files in the image** to record the file names and paths of the image contents. This record will be saved in Microsoft Excel format, and often functions as evidence.
 - Check **Precalculate Progress Statistics** to see approximately how much time and storage space creating the custom image will require before you start, and as the imaging proceeds.
11. Click **Start** to begin the export process. A progress dialog appears that shows the following:
 - The source image file that is being exported
 - The location where the new image is being saved
 - The status of the export process
 - A graphical progress bar
 - The amount of data in MB that has been copied and the total amount to be copied
 - Elapsed time since the export process began
 - Estimated time left until the process is complete

Creating Image (Progress Dialog Box)



By default, when the image creation is complete, a status box opens to display a window showing the files and the hashes (MD5 and SHA1) of your custom image.

12. Click **Close** when you are done viewing the hash information.
13. Click **Close** again to return to the Creating Image dialog. At this point, the Status window will say Image Created Successfully.
14. Click **Image Summary** to open the Image Summary window that displays the *Image Creation Log* showing the Evidence Item Information you entered at the beginning.
15. Click **OK** to return to the Creating Image dialog.
16. Click **Close** to exit back to Imager.

Exporting Directory Listings

You can export a list of folders and their file content on the selected drive or partition.

To export a directory listing

1. Select the directory you want to export.
2. Do one of the following:
 - Click **File > Export Directory Listing**.
 - Click the **Export Directory Listing** button 
3. Select the location for the saved file, and type in a file name.
4. Click **Save**.

Decrypting AD1 Images

You can use Imager to decrypt AD1 images that have AccessData encryption.

To decrypt AD1 images

1. Open AccessData FTK Imager.
2. Click **File > Decrypt AD1 Image**.
3. In the *Choose a file/image to encrypt or decrypt* dialog, browse to the location of the AD1 encrypted image, select it, and click **Open**.
4. In the *Save decrypted file/image to* dialog, browse to the location where you want to store the decrypted AD1 image and click **Save**.
5. In the *AD Encryption Credentials* dialog, enter the password for the encrypted image and click **OK**.
6. After the decryption process completes, in the *AD Encryption Decryption* dialog, click **OK**.

Verifying Drives and Images

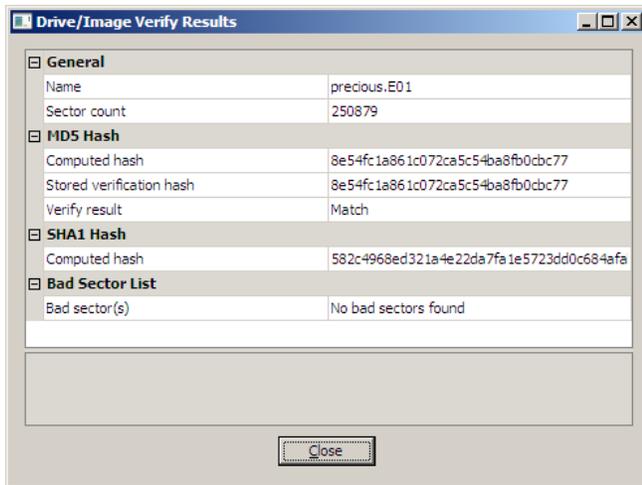
FTK Imager allows you to calculate MD5 and SHA1 hash values for entire drives and images to verify that copies of evidence items have not been altered in any way from the originals.

To verify a drive or image

1. In the *Evidence Tree*, select the drive or image you want to verify.
2. Do one of the following:
 - Click **File > Verify Drive/Image**.
 - Click the **Verify Drive/Image** button  on the *Toolbar*.
 - A progress dialog appears, showing:
 - The name of the drive or image you are verifying
 - A graphical progress bar
 - The amount of data (in MB) that has been verified and the total amount to be verified
 - Elapsed time since the verification process began
 - Estimated time remaining until the process is complete

- Once the verification process has successfully completed, the *Drive/Image Verify Results* summary screen appears, showing the following:

Drive/Image Verify Results



- Name of the drive or image that was verified
- Number of sectors in the drive or image
- MD5 hash computed for the drive or image
- If you verified an image that contains its own hash value, such as a .S01 (SMART) or .E01 (EnCase) image, the hash value stored inside the image is also displayed.
- Whether the hash value stored in the image matches the hash value computed by FTK Imager
- SHA1 hash computed for the drive or image
- Number of bad sectors found

You can copy any of the results on the Verify Results screen (for example, the MD5 or SHA1 hash values).

To copy data from the Verify Results screen

1. Click the result to highlight it.
2. Right-click and select **Copy** from the quick menu.
3. Paste the copied result into a text editor.

Importing Sets of Files

You can save a set of folders and files to a directory, then create custom images of those folders and files from other drives.

For example, if you're tracking a folder of graphics throughout several drives, you would create a Custom Content image of those folders and files and export it to a drive. When creating an image of a new device, you would then import the folders and files from the drive, and Imager will make a Custom Content image of those folders and files as they occur on the next device you image.

To create a folder and file set to image

1. List the files and folders to include with the *Create Custom Content Image* dialog.
2. Click **Export** to save the folders and files to a drive.
3. Start an image on a new device.
4. Open the **Create Custom Content Image** dialog, and click **Import**.
5. Navigate to the folders and files you exported.
6. Select the files you want to include in the new image, and click **Add**.
7. On the *Create Custom Content Image* dialog, click **Create Image**.

Appendix A File Systems and Drive Image Formats

This appendix lists the file systems and image formats that AD Imager recognizes.

File Systems

The following table lists AccessData Imager-identified and analyzed file systems:

Identified and Analyzed File Systems

- APFS
- CDFS
- exFAT
- Ext2FS
- Ext3FS
- Ext4FS
- FAT12, FAT16, FAT32
- HFS
- HFS+
- NTFS
- ReiserFS3
- VXFS
- XFS

Whole Disk Encrypted

The following table lists AccessData Imager-identified and analyzed Whole Disk Encryption (WDE) decryption products (these all require the investigator to enter the password, AccessData forensic products don't "crack" these):

Recognized and Analyzed Whole Disk Encryption Formats

- PGP®
- Credant
- SafeBoot
- JFS
- VMware
- UFS1
- Utimaco
- Guardian Edge
- EFS
- LVM
- LVM2
- UFS2

Hard Disk Image Formats

The following table lists AccessData Imager-identified and analyzed hard disk image formats:

Identified and Analyzed Hard Disk Image Formats

- Encase, including 6.12
- Safeback 2.0 and under
- Linux DD
- Ghost (forensic images only)
- AccessData Logical Image (AD1)
- SnapBack
- Expert Witness
- ICS
- SMART
- Advanced Forensics Format (AFF)

CD and DVD Image Formats

The following table lists AccessData Imager-identified and analyzed CD and DVD image formats:

Identified and Analyzed CD and DVD File Systems and Formats

- Alcohol (*.mds)
- PlexTools (*.pxi)
- Nero (*.nrg)
- ISO
- Virtual CD (*.vc4)
- VCD
- DVD+MRW
- DVD-RW
- DVD+RW Dual Layer
- BD-R SRM-POW
- BD-R SRM
- HD DVD-R
- SVCD
- HD DVD-RW
- CD-ROM XA
- DVD+VR
- DVD+R Dual Layer
- DVD-VRW
- HD DVD-R DL
- BDAV
- HD DVD-RAM
- CD-R
- SACD
- DVD-ROM
- DVD-VM
- BD-R
- IsoBuster CUE
- CloneCD (*.ccd)
- Roxio (*.cif)
- Pinnacle (*.pdi)
- CD-RW
- CD-ROM
- DVCD
- DVD-VFR
- DVD-VR
- BD-R DL
- CloneCD (*.ccd)
- HD DVD-RW DL
- HD DVD
- DVD-RAM
- CD-MRW
- DVD+R
- BD-RE
- BD-ROM
- BD-R RRM
- Pinnacle (*.pdi)
- ISO
- Virtual CD (*.vc4)
- DVD+RW
- VD-R
- DVD-R Dual Layer
- BD-RE DL

Appendix B Using a Logicube Device

Integrating a Logicube Forensic MD5

With FTK Imager, you can connect to and control a Logicube Forensic MD5 imaging device through the FTK Imager interface. For additional information on using the Logicube Forensic MD5 device, including explanations of specific options, see the Logicube Forensic MD5 documentation.

To integrate the Logicube Forensic MD5 with FTK Imager

1. Connect the Logicube Forensic MD5 to your computer's parallel port and turn on the device.
2. Start FTK Imager. The Tools menu opens only if the Logicube Forensic MD5 is connected to your computer and turned on before you start FTK Imager.
3. From the menu, select **Tools > Logicube Forensic MD5**.
4. In the Logicube MD5 dialog box, you can perform the following functions:
 - Create an image file of an external drive connected to the Logicube Forensic MD5
 - Format the Logicube Forensic MD5 internal destination drive
 - Access the Logicube Forensic MD5 internal drive as a USB drive
 - Access the Logicube Forensic MD5 compact flash drive as a USB drive
 - View hardware information about the Logicube Forensic MD5.
5. To exit the Logicube MD5 dialog, click **OK**.

Creating an Image File with the Logicube Forensic MD5

Using FTK Imager, you can create an image file of an external drive connected to the Logicube Forensic MD5. The image file is saved on the Forensic MD5 internal drive.

To create an image file of an external drive

1. In the Logicube MD5 dialog, click **Image Source Drive**. The Image Parameters dialog appears.
2. In the File Size drop-down list, select the maximum size for each fragment of the image file.
3. In the Filename field, type a name for the image file, but do not specify a file extension. Filenames must be eight characters or fewer, and alphanumeric characters only.
4. From the **Verify Mode** drop-down list, select the type of data checking you want to use.
5. From the **Speed** drop-down list, select the data transfer speed.
6. Click **OK** to begin the imaging process. Progress information is displayed in the Image Parameters dialog and includes the following:
 - A graphical progress bar
 - The amount of data in MB copied per minute
 - Estimated time remaining until the process is complete

The number of sectors copied

Formatting the Logicube Forensic MD5 Internal Hard Drive

FTK Imager allows you to format the Logicube Forensic MD5's internal hard drive to erase previously-stored data and ensure there is enough room for a new image file to be stored.

To format the Forensic MD5 internal drive

1. Click Format Destination Drive in the Logicube MD5 dialog.
The drive is formatted using the FAT32 file system.

Using the Logicube Forensic MD5 Internal Drive as a USB Drive

Using FTK Imager, you can access information stored on the Logicube Forensic MD5 internal drive through a USB connection.

To access the Forensic internal drive as a USB drive

1. In the Logicube MD5 dialog, click **USB Internal Drive**. The Logicube Forensic MD5 switches to USB mode.
2. Connect the USB cable from the Logicube Forensic MD5's dock to your USB port.
3. Windows assigns a drive letter to the Forensic MD5's internal drive, allowing you to access it as a logical drive.
4. When finished, use Window's *Safely Remove Hardware* feature to disconnect the drive.
5. In the FTK Imager dialog, click **OK** to switch the Logicube Forensic MD5 out of USB mode.

Accessing the Logicube Forensic MD5 Compact Flash Drive as a USB Drive

FTK Imager also lets you access the Logicube Forensic MD5 compact flash drive through a USB connection.

To access the Forensic MD5's compact flash drive as a USB drive

1. In the Logicube MD5 dialog, click **USB Compact Flash**. The Logicube Forensic MD5 switches to USB mode.
2. Connect the USB cable from the Logicube Forensic MD5's dock to your USB port. Windows assigns a drive letter to the Forensic MD5's compact flash drive, allowing you to access it as a logical drive.
3. When finished, use Window's *Safely Remove Hardware* feature to disconnect the drive.
4. In the FTK Imager dialog, click **OK** to switch the Logicube Forensic MD5 out of USB mode.

Viewing the Logicube Forensic MD5 Hardware Information

To view the Logicube Forensic MD5's hardware information, click **Hardware Version Info** in the Logicube MD5 dialog.

Appendix C Using a Fernico Device

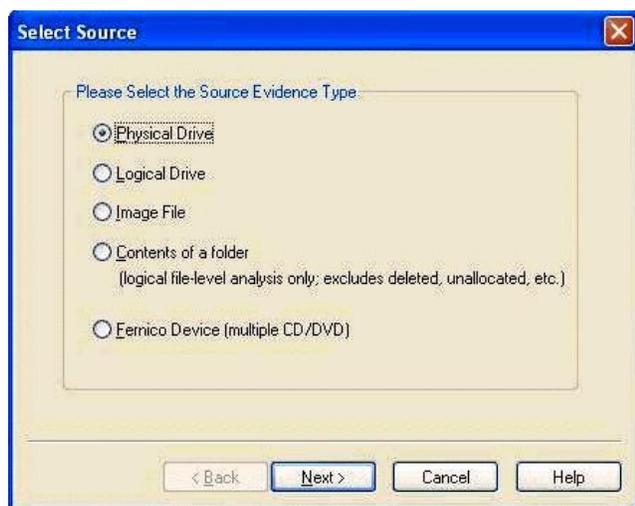
Integrating a Fernico FAR System

The Fernico FAR[®] system backs up forensic data from network locations or from locally attached hard drives, automatically spanning the content over a series of discs. Backups include integral MD5 verification and full chain-of-evidence reporting.

Accessing the Fernico FAR System from Imager

If you have a Fernico FAR System installed, the source selection dialog will list the Fernico device as a source evidence type when you are adding evidence to a case.

Select Source



To access the Fernico FAR system

1. Select the Fernico Device (multiple CD/DVD), and then click Next. The Fernico Device dialog opens

Fernico Device



2. In the **Num of Discs** field, type the number of discs loaded into the device.
3. In the **Num of Copies** field, type the number of copies to be placed on the discs.
4. The Fernico device will image all sub folders by default. Select the **No** radio button if you don't want sub folders imaged.
5. Type a destination for the image in the Image Folder Path field, or use the **Browse** button.
6. Type a name for the image folder in the Image File Folder Name field.
7. Click **Finish**. A DOS window will open showing the imaging progress.

For more information on the Fernico FAR System, see the Fernico documentation that came with your Fernico FAR System.



We'd love to hear from you

Our team will be happy to help you on any questions. Write to us!

support@exterro.com

© Exterro, Inc. All rights reserved