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Overview

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Legal GRC platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world’s largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

1 New Features & Enhancements

1. FTK Imager has been enhanced to support the AFF4 format. (FCR-108)
2. FTK Imager now supports execution on a portable drive; copy the installation directory to a portable drive, e.g., C:\Program Files\AccessData\FTK Imager. (FCR-43)

2 Resolved Issues

1. Resolved an issue where the application included the incorrect user guide version. (FCR-219)
2. Resolved an issue when imaging live NTFS volumes would fail to read the last 1000000 sectors. (FCR-71)
3. Resolved an issue where search-ms files were not displayed correctly. (FCR-732)
4. Resolved an issue where HFS+ drives were not read correctly. (FCR-722)
5. Resolved an issue where AD1 image creation of the same drive on a different computer would return a different hash. (FCR-707)
6. Resolved an issue where image mounting would fail to open in Windows File Explorer. (FCR-761)
7. Resolved an issue where E01 images would not have its partitions shown correctly. (FCR-1112)
8. Resolved an issue where the application would sporadically image a physical drive when the logical option was selected. (FCR-1656)
9. Resolved an issue where the “Obtain Protected Files” option did not collect UsrClass.dat. (FCR-151)
10. Resolved an issue where VHD images would not be extracted correctly. (FCR-2092)
11. Resolved an issue where removeable logical drives would not appear correctly when imaging Windows 11 machines. (FCR-3037)

12. Resolved an issue where clicking on APFS encrypted containers would cause the application to crash. (FCR-2896)

13. Resolved an issue where some physical/logical drives were not being recognized when imaging Windows 11 machines. (FCR-3157)
Contact Exterro

If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization’s internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through support@exterro.com.

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